



Community Waste Disposal Monthly Report to the City of Glenn Heights

Nicole Roemer *Municipal Director*





Municipal Recycling Program



Single Stream Recycling

Participation in the Residential Curbside Recycling Program continues to demonstrate that residents of the City of Glenn Heights are dedicated to the preservation of the Texas environment for future generations.

The chart below details the statistics of the CWD Residential Curbside Recycling Program.

	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022	Jul-2022	Jun-2022	May-2022
Homes	6,089	6,013	5,970	5,952	5,952	5,939	5,990	5,975	5,804	5,804	5,804	1
Resi Rcy Tonnage	70.24	87.21	101.13	84.32	107.75	85.01	82.16	83.24	98.90	74.57	85.77	0.00
Pounds / Home / Month	23.07	29.01	33.88	28.33	36.21	28.63	27.43	27.86	34.08	25.70	29.56	0.00

Door-side HHW & Used Electronics



Door-side Collection

Community Waste Disposal’s HHW & Used Electronics Door-side Collection program is a service provided to residents of the City of Glenn Heights. Every household accumulates items that are difficult to recycle, and the Door-side Collection program encourages safe, easy and responsible disposal of such items.

Items accepted via the HHW & Used Electronics Door-side Collection program include poison, solvent, oil-based and latex paint, aerosols, used motor oil, auto batteries, fluorescent tubes, and televisions. Residents, upon request, will receive a kit, complete with instructions for assembling the items and placing them out for pickup.

	04/23/23	03/17/23	01/19/23	11/18/22	09/15/22	08/19/22
Flammables (aerosol, oil-based paint & paint solvents)	52	0	0	25	0	0
Corrosive liquids (pool chemicals)	18	0	0	10	0	0
Oxidizers	54	0	0	25	0	0
Pesticides, Herbicides, Fertilizers	105	0	0	20	0	0
Batteries	5	0	0	0	0	0
Automotive fluids	176	0	25	35	0	0
Fire Extinguishers	0	0	0	0	0	0
Paint & Paint-Related (including latex paint)	1,583	758	185	350	198	229
Used electronics	184	56	100	0	0	0
Daily Totals:	2,177	814	310	465	198	229



CommunityWasteDisposal.com
Since 1984

Municipal Service Inquiries



Residential Solid Waste Services

The Solid Waste Industry has a standard service inquiry ratio of 1.0 inquiries per 1,000 service opportunities.

	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022	Jul-2022	Jun-2022	May-2022
Service Opportunities	39,578	39,084	38,805	38,688	38,688	38,603	38,935	38,837	37,726	37,726	37,726	8
Service Inquiries	54	50	14	18	12	18	14	31	32	35	88	3
Per 1,000 Service Opps	1.36	1.28	0.36	0.47	0.31	0.47	0.36	0.80	0.85	0.93	2.33	375.00



CommunityWasteDisposal.com
Since 1984

Customer Service Inquiries - Detail



Good Service is Good Business

CWD's Customer Service Community is available to provide solutions via phone or online. Our efficient team is here to support the City of Glenn Heights and we continually strive for top-notch performance to ensure residents receive the most value out of their waste and recycling services.

City Account Grievances for the Period of 04/01/2023 - 04/30/2023

Date	Account	Address	Service Type	Service Code
04/07/2023	110784-5866	1745 WALNUT ST		
04/21/2023	110784-3774	226 PEARLY TOP RD		
04/24/2023	110784-4642	425 SLEEPY TOP DR		
04/24/2023	110784-4621	219 SLEEPY TOP DR		
04/24/2023	110784-6008	409 SLEEPY TOP DR		
04/25/2023	110784-2973	616 MAGNOLIA LN		
				Total : 6
04/03/2023	110784-4605	221 SIDNEY DR	RESI-BULK	RESI R/L BULK
04/07/2023	110784-2623	220 JOSEPH DR	RESI-BULK	RESI R/L BULK
04/13/2023	110784-2745	2614 LAKE RIDGE RD	RESI-BULK	RESI R/L BULK
04/15/2023	110784-3768	202 PEARLY TOP DR	RESI-BULK	RESI R/L BULK
04/24/2023	110784-3770	208 PEARLY TOP DR	RESI-BULK	RESI R/L BULK
04/24/2023	110784-385	1709 BERKELEY DR	RESI-BULK	RESI R/L BULK
04/25/2023	110784-3768	202 PEARLY TOP DR	RESI-BULK	RESI R/L BULK
04/28/2023	110784-3768	202 PEARLY TOP DR	RESI-BULK	RESI R/L BULK
04/28/2023	110784-5254	1816 WALNUT ST	RESI-BULK	RESI R/L BULK
04/28/2023	110784-3635	202 OAK ST	RESI-BULK	RESI R/L BULK
04/29/2023	110784-4784	1812 SUNFLOWER DR	RESI-BULK	RESI R/L BULK
				Total RESI-BULK: 11

04/06/2023	110784-5159	221 W BEAR CREEK RD	RESI-RECYCLE	SERVICE RCYCART
04/24/2023	110784-3775	232 PEARLY TOP DR	RESI-RECYCLE	SERVICE RCYCART
04/27/2023	110784-6011	311 BEAR CREEK RD	RESI-RECYCLE	SERVICE RCYCART

Total RESI-RECYCLE: 3

04/01/2023	110784-3825	336 PEBBLEBROOK LN	RESI-TRASH	SERVICE TRASH CART
04/03/2023	110784-4265	2125 S HAMPTON RD	RESI-TRASH	SERVICE TRASH CART
04/06/2023	110784-3724	1510 PANDA TRL	RESI-TRASH	SERVICE TRASH CART
04/06/2023	110784-1584	129 E BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/06/2023	110784-5159	221 W BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/07/2023	110784-4272	2407 S HAMPTON RD	RESI-TRASH	SERVICE TRASH CART
04/07/2023	110784-4234	3100 S HAMPTON RD	RESI-TRASH	SERVICE TRASH CART
04/07/2023	110784-4234	3100 S HAMPTON RD	RESI-TRASH	SERVICE TRASH CART
04/07/2023	110784-1581	121 E BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/07/2023	110784-5618	1524 WINDSOR DR	RESI-TRASH	SERVICE TRASH CART
04/08/2023	110784-5996	2633 COMAL CREEK DR	RESI-TRASH	SERVICE TRASH CART
04/11/2023	110784-697	2607 CANNON CT	RESI-TRASH	SERVICE TRASH CART
04/11/2023	110784-5993	2605 GOLDEN BELL DR	RESI-TRASH	SERVICE TRASH CART
04/14/2023	110784-5997	3220 ROSEWOOD DR	RESI-TRASH	SERVICE TRASH CART
04/14/2023	110784-5825	1400 MEADOW ST	RESI-TRASH	SERVICE TRASH CART
04/14/2023	110784-5993	2605 GOLDEN BELL DR	RESI-TRASH	SERVICE TRASH CART
04/15/2023	110784-5238	1743 WALNUT ST	RESI-TRASH	SERVICE TRASH CART
04/15/2023	110784-4236	3309 S HAMPTON RD	RESI-TRASH	SERVICE TRASH CART
04/15/2023	110784-4265	2125 S HAMPTON RD	RESI-TRASH	SERVICE TRASH CART
04/17/2023	110784-5238	1743 WALNUT ST	RESI-TRASH	SERVICE TRASH CART
04/17/2023	110784-5254	1816 WALNUT ST	RESI-TRASH	SERVICE TRASH CART
04/20/2023	110784-1413	3027 DOROTHY LN	RESI-TRASH	SERVICE TRASH CART
04/21/2023	110784-5160	320 W BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/24/2023	110784-5158	210 W BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/25/2023	110784-5158	210 W BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/26/2023	110784-055	1018 ALEXIS CT	RESI-TRASH	SERVICE TRASH CART
04/26/2023	110784-759	1909 CARRINGTON DR	RESI-TRASH	SERVICE TRASH CART
04/27/2023	110784-1581	121 E BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/28/2023	110784-1581	121 E BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/28/2023	110784-3773	225 PEARLY TOP DR	RESI-TRASH	SERVICE TRASH CART
04/29/2023	110784-5158	210 W BEAR CREEK RD	RESI-TRASH	SERVICE TRASH CART
04/29/2023	110784-4265	2125 S HAMPTON RD	RESI-TRASH	SERVICE TRASH CART

Total RESI-TRASH: 32

04/25/2023	110784-2847	1910 LILLIAN AVE	RESI-YARD	RESI YARD WASTE
04/26/2023	110784-2847	1910 LILLIAN AVE	RESI-YARD	RESI YARD WASTE

Total RESI-YARD: 2

Total Inquiries: 54