

# Overview of CY21 City Activities



DAVID HALL, JD

CITY MANAGER

FEBRUARY 1, 2022

# 2021 - Operations – COVID-19

---



- Offices remained closed from January 1, 2021 – May 31, 2021, due to the COVID-19 Pandemic. In response to the public health directives designed to prevent the community spread of COVID-19 and the new Omicron variant, the City closed the office for in-person transactions again on December 17, 2021.
- In September 2021, we received 2,520 BinaxNow self-tests through the Texas Department of Emergency Management (TDEM) STAR Request, at no cost to the City. Employees began testing twice a week, with Public Safety testing prior to every shift.
- In November 2021, we purchased 2,000 test kits that qualify for 100% reimbursement through FEMA Public Assistance. All employees test during each shift.
- Vaccination Clinic in partnership with MPT Brown and Parkland Hospital in Sept.

# 2021 – Operations – Winter Storm



- **Coldest** 3-day period ever recorded in the D-FW area (2/14-2/16) - Avg. temp 10.8F degrees
- At the peak, over **5 million** people in Texas were without power
- Over **2,000 boil water** notices across state
- **Nearly 15 million** Texans experienced either loss of water or water quality issues



# 2021 – Operations – Winter Storm



- Non-Drinkable (Non-Potable) water was **distributed between Wednesday, February 17 and Sunday, February 21, 2021**
- Bottled water distribution began on **Saturday, February 20** and ran through **Friday, February 26, 2021**
- Distributed approx. **4.8 pallets** of bottled water per day. = min. 288 cases
- Over 1,400 vehicles served
- The Senior Center Congregate Meal Program **distributed 61 pre-packaged cold meals and case of water for each**





# 2021- Operations

# City Facilities



# 2021-Operations – City Facilities



Make-A-Wish

QUADRANT 4

OUTFLOW HEADWALL

PARKING

OUTFLOW DETENTION STRUCTURE

Concrete Terrace

Central Pavilion

Picnic

PLAY AREA

Workout Stations

60x100 Yd Soccer Field

Concrete Terrace

Picnic

PLAY AREA

PLAY AREA

Workout Stations

All Inclusive Play area



All Abilities Park at Glenn Heights City Center - Conceptual Plan

# 2021-Operations

---



- ❑ Adopted **Traffic Calming Policy** for residential neighborhoods
- ❑ **Awarded Grant** from the Texas Division of Emergency Management
- ❑ Established a **Winter Storm Relief Program** granting relief water utility bills for water/wastewater usage – **nearly \$500k in Credits issued**
- ❑ Resolution R-28-21 approving the terms and conditions of the Grant Agreement by and between Texas Division of Emergency Management (TDEM) and the City of Glenn Heights

# 2021-Operations

---



- Implemented a new printer hardware and service contract that increased City printing capabilities and quality while **reducing printing costs by ~50%**.
- Implemented a new High-Speed Internet and VOIP phone service contract that increased City network speeds and quality while **reducing telecom costs by 16%**.
- **Replaced all City desktop computers** with laptops and docking stations, providing hardware and software upgrades while increasing telecommuting capabilities.
- Purchased upgraded **in-vehicle laptops for Police** cars.
- Implementation of **CivicClerk Agenda** Management Software.

# 2021-Operations

---



- For the first time since **2018**, we have a **fully seated** Planning and Zoning Commission and Zoning Board of Adjustments.
- A total of **(8) plats** were advanced and approved by City Council & Planning Commission.
- A total of **(6) Planned Development (PD)** ordinances were advanced before the City Council & Planning Commission.
- A total of **(9) Specific Use Permits (SUP)** were advanced before the City Council & Planning Commission.
- A total of **427** new single-family construction permits were issued in 2021 with a total construction value of **\$108,246,092**.
- A total of **1,544** code compliance notices were posted or mailed during the calendar year.

# 2021-Operations



❑ The **Comprehensive Land Use Plan** was initiated with project consultants from Norris Design, LLC

- Project Website created with documents, meeting materials and data
- Staff facilitated (2) Public Meetings with project consultants at GH Senior Center
- (2) Public Surveys conducted

• <https://www.complanglennheightstx.com/>



❑ FY – 2021 Funding Applications for Community Development Block Grant (**CDBG**) submitted to Dallas County Planning & Development for public infrastructure projects.

❑ Applications for **FY-2022 federal appropriations** funding submitted to Congresswoman Eddie Bernice Johnson's office for an Elevated Water Storage Tank and Bear Creek Road Expansion projects.

# 2021-Operations



- **Virtual Events for 2021**

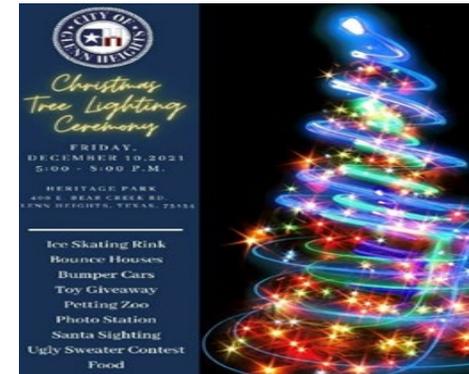
- Black History Month
- Parkland Hospital COVID-19 Town Hall Meeting
- Make-A-Wish All Abilities Park Stakeholder Input Session
- Veterans Day Recognition

- **In-Person Events**

- Co-Sponsor Back-To-School events w/ Red Oak ISD and DeSoto ISD
- Christmas Tree Lighting Ceremony
- Thanksgiving Meal Donation/Pickup
- Christmas Meal Delivery

- **Senior Center membership total for 2021 is (77) residents**

- **A total of 15,036 meals** were delivered to Glenn Heights Senior Center members during the calendar year 2021.



# 2021-Operations



- ❑ Arrested suspects in two separate major shooting incidents. One of which a life was saved by a Glenn Heights Police Officer who provided life saving medical attention immediately after the shooting.
- ❑ Hired **7 new** police officers.
- ❑ **Located and returned** a kidnapped child to her family after an Amber Alert was issued.
- ❑ Added 2 new positions to the police department (Mental health & traffic officer)
- ❑ **21,015** Calls for Service and **1,535** Incidents

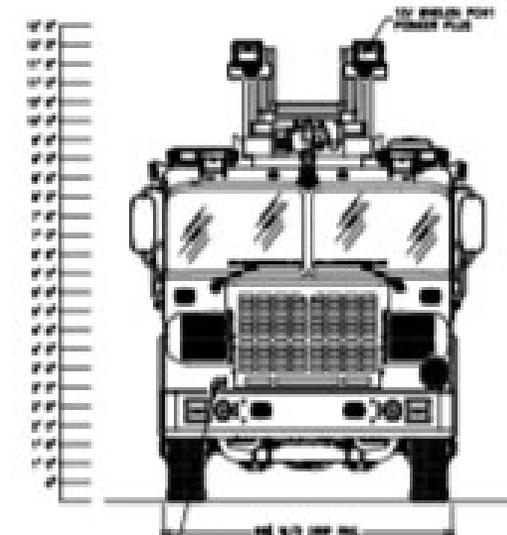
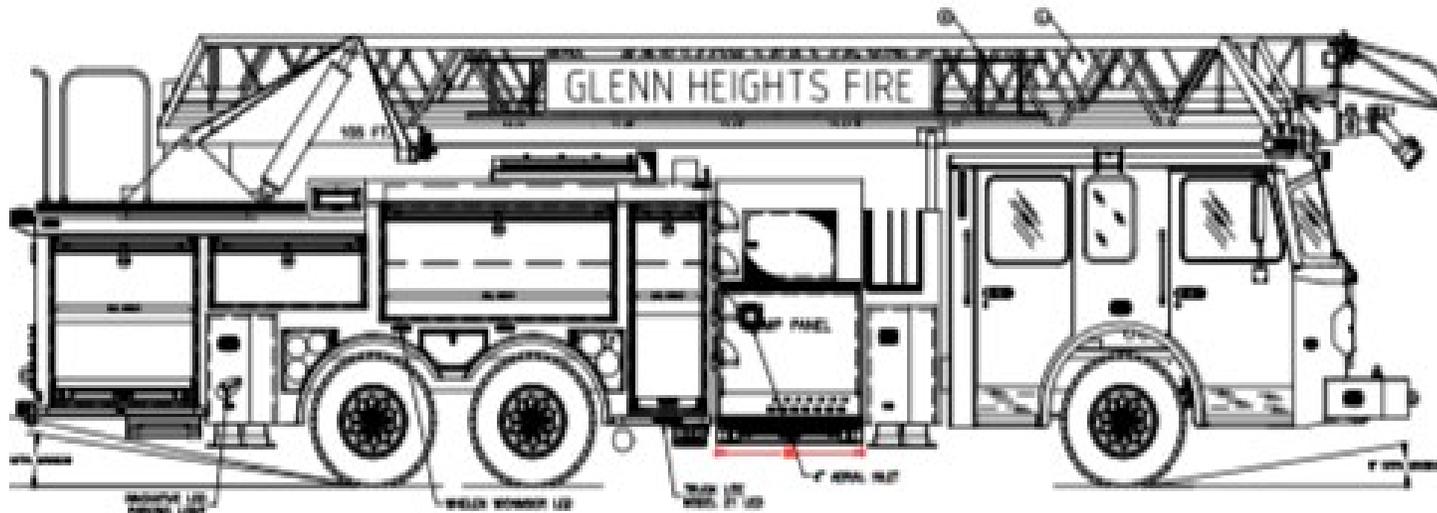
## Municipal Court Operations Overhaul

- Created a new **Case Management System** for all active files for quicker disposition of cases
- **Audited** and Organized **2,331 Warrant** Files to ensure validity and accuracy
- Created **65 New Court Documents** to ensure compliance with State and Local Laws

# Operations-2021



- ❑ 1,760 Calls to Service (Fire Department)
- ❑ 1,268 Medical Calls
  - 146 COVID-19 related calls
- ❑ 36 Major Fire Calls
- ❑ The members of Glenn Heights Fire Department continue working on the front lines combatting COVID-19
- ❑ City Council Approved the Purchase of a new Ladder Truck



# 2021-Financial

---



- ❑ Resolution authorizing an **Interlocal Cooperation Agreement** with the **City of Midlothian** for purchase of goods and the **City of Sanger** for **Cooperative Purchasing**
  
- ❑ Completion of **FY20 Audit** with great remarks and **no material adverse findings**
  
- ❑ Resolution R-46-21 authorizing the purchase of Public Safety Radio Consoles and Fire Department Alerting Equipment from Northwest Communications, Inc.
  
- ❑ Resolution R-48-21 authorizing the purchase of Police Vehicle Camera System from Axon Enterprises, Inc.

# 2021-Financial



- Resolution R-49-21 authorizing the purchase of Police Body-Worn Camera System from Axon Enterprises, Inc.
- Resolution R-50-21 authorizing the purchase of Police Computer-Aided Dispatch and Records Management Systems (“CAD/RMS”) from Axon Enterprises, Inc.
- Resolution R-51-21 authorizing the purchase of Public Safety E-911 Emergency Communications Equipment Systems and Solacom Technologies, Inc.
- Lowered tax rate for 5th consecutive Budget and lowest rate in last 10+ years
- FY21 year end GF Reserves almost 700% increase since FY18
- Distinguished Budget Presentation Award for the 2020 budget



Government Finance Officers Association  
203 North LaSalle Street, Suite 2700  
Chicago, Illinois 60601-1210  
312.977.9700 Fax: 312.977.4806

September 17, 2021

Nery Pena  
City of Glenn Heights  
1938 South Hampton Road  
Glenn Heights, TX 75154

Dear Nery Pena:

Your government should have recently received electronic correspondence that your 2020 budget qualifies for GFOA’s Distinguished Budget Presentation Award. To commemorate that achievement, enclosed is a medallion which can be added to your existing plaque as a testament to the government’s commitment to producing annual reports that evidence the spirit of full disclosure and transparency.

Congratulations again.

Sincerely,

A handwritten signature in cursive script that reads "Michele Mark Levine".

Michele Mark Levine  
Director, Technical Services Center

# 2021-Employee

---



- ❑ Authorized a temporary policy to make a limited paid personal leave available to qualifying employees who suffer a documented adverse reaction to the COVID-19 vaccination
- ❑ City's Step Pay Plan provided certainty of compensatory reward for service
- ❑ Market rate adjustments to Utility Worker 1 and Customer Service Clerk positions
- ❑ Completed Cyber Security Training for all GH staff
- ❑ Updated and improved competitive Medical, Dental, and Vision Group Insurance at an affordable cost

# 2021-Infrastructure



- 1/5/21 Authorized a financing agreement with Government Capital Corporation for the purpose of procuring a **water meter project**
- 1/19/21 Resolution approving a **Master Agreement governing Transportation Major Capital Improvement Programs** with Dallas County
- 4/6/21 Interlocal Agreement between County of Ellis, Texas and City of Glenn Heights, Texas, for the purpose of reconstructing two (2) roads, specifically **Lakeridge Dr. and Cripple Creek Dr.**



# 2021-Infrastructure



- 5/18/21 Reconstructing of **Cinnamon Springs St.**, in Ellis County, with services to be performed by Ellis County Road and Bridge, Precinct 4
- 5/18/21 Dallas County Capital Improvement Program Project Specific Agreement between the City of Glenn Heights and Dallas County for design and/or construction of transportation **improvements to Bear Creek Road** MCIP Project 32503 and Hampton Road MCIP Project 32502
- 7/20/21 Emergency Street Reconstruction of **Godwin Ave, Lillian Ave and Barton Ave**
- 7/20/21 Purchase Agreement for a **SCADA System** to monitor, collect data and provide notification of water pump levels and pump malfunctions



# 2021-Infrastructure



8/24/21 Resolution R-33-21 approving the Terms and Conditions of an **Advance Funding Agreement** with the Texas Department of Transportation relating to the **Bear Creek Improvements/Bear Creek Rd/Hampton Road Project**

8/31/21 **Dynasty Subdivision** Street Reconstruction Project

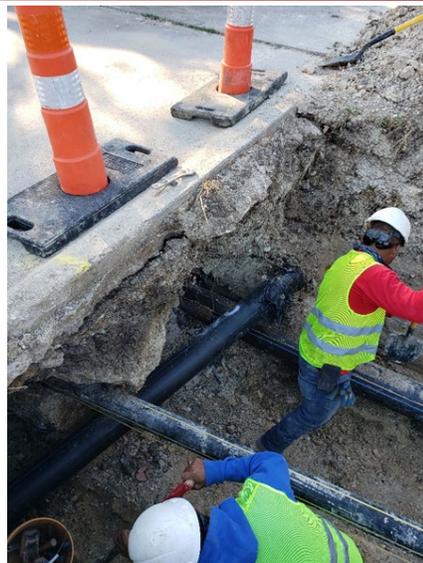
10/19/21 Resolution R-29-21 approving an Interlocal **Water and Wastewater Service Area Agreement** between the City of Red Oak and the City of Glenn Heights



# 2,200 Sq. Ft. PW Storage/Work Shop



# The Mesa Project



# Northwest Pump Station-3 New Pumps



# New Water/Sewer System Generators



Northwest Pump Station Generator



Lift Station Generator



First time City has ever had dedicated back-up power generators for W/S System