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FOR IMMEDIATE RELEASE

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The City of Glenn Heights Rescinds Boil Water Notice

February 24, 2021

[Glenn Heights, TX](#) – The City of Glenn Heights announces that the precautionary city-wide boil water alert has been lifted on Wednesday, February 24, 2021, at 11:30 a.m.

The City of Glenn Heights Water Utilities Superintendent reported this morning that all tap water samples collected from sites across the city met Texas Commission on Environmental Quality (TCEQ) requirements. Safety testing of water is required by the TCEQ after a drop in system-wide water levels such as the one Glenn Heights experienced on Saturday evening.

The City of Glenn Heights Water Utilities staff has worked throughout the past week to respond to more than 300 calls resulting in emergency water shut offs for residents and businesses who experienced water line breaks. Staff has also repaired water line breaks on public infrastructure to meet the community's increased weather-related demand. All water levels were fully restored by Monday evening, February 22, 2021.

The boil water notice was issued as a precaution implemented by TCEQ when water levels drop below a certain threshold. Glenn Heights Water Utility Superintendent, Chris Patterson, shared "normal demand for water during this time of year is usually around 1.8 MGD (Millions Gallons per Day), however between last Friday, February 19, 2021, and Saturday, February 20, 2021, we saw an increase in usage in excess of 3.8 MGD, which exhausted the water supply, leading to low water levels."

Please visit the [City of Glenn Heights website](#) and [Facebook page](#) for continuous updates. In addition, we encourage you to register to receive [emergency alerts](#) via Everbridge and [news updates](#) from the City.

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About the City of Glenn Heights – Incorporated in 1969, Glenn Heights is perfectly positioned along IH-35 East. Glenn Heights is a hospitable, business friendly, rapidly growing community divided between Dallas and Ellis counties. The City has a total area of 7.2 sq. miles (18.8 km sq.)