To: The Honorable Mayor, City Council and residents

From: Fire Chief Keith Moore

Subject: Coronavirus Medical Call Procedure Modification

Date: March 30, 2020

Due to the CoVID-19 virus, The Glenn Heights Fire Department has made several changes on how to respond to medical emergency incidents. Following the recommendation of the Medical Director and the Glenn Heights Fire Chief, fire personnel will utilize the following procedure when responding to medical emergencies:

One member will enter the residence to conduct a CoVID-19 prescreen.

If the CoVID-19 prescreen is negative, patient care will continue as normal.

If a patient’s CoVID-19 prescreen is positive and the patient is stable, fire personnel will ask the patient or guardian to find their own means of travel to the hospital. If the patient is not stable, transport will be provided by ambulance.

The Glenn Heights Fire Department’s number one priority is to ensure the safety of our citizens and our health care professionals.