



City Manager's Update

Week Ending 08-02-19

CITY MANAGER'S OFFICE

- On Tuesday, July 30, 2019, the City Manager provided donuts to employees as part of the Employee Engagement/Appreciation program. The event theme was "DONUT you know how much we appreciate you?"



- The Director of Public Safety, Eddie Burns, will be resigning his position effective September 30, 2019. Effective October 1, 2019, Vernell Dooley will become the next Chief of Police for the City of Glenn Heights and Keith Moore will become the next Fire Chief for the City of Glenn Heights.
- The proposed Fiscal Year 19-20 Budget was submitted to City Council.

CITY SECRETARY

- The General Election for Mayor, Councilmember in Places 2, 4 and 6 will be on November 5, 2019, pending approval by the City Council. The City Secretary is accepting candidate applications until August 19, 2019, during normal business hours, Monday – Friday, 8:00 A.M. – 5:00 P.M.

UPCOMING MEETINGS

Gateway BOD
August 5, 2019
6:00 pm

City Council
August 6, 2019
7:00 pm

Heritage Lakes HOA
August 8, 2019
7:00 pm

Planning & Zoning
August 12, 2019
6:00 pm

50th Anniversary
August 15, 2019
6:15 pm



- For all up to date information regarding the election, including vote center locations and early voting times, please visit our website at: <http://www.glennheightstx.gov/230/Elections-Elecciones>

Code of Ordinances

- The City Secretary has coordinated with Franklin Legal Publishing and are in the process of updating the current City Charter and all Ordinances signed through July 31, 2019. These will be updated on the website.

COMMUNITY ENGAGEMENT

These past two weeks have been exciting in the Office of Community Engagement. July allows for planning and implementing new initiatives. Here are the new items that were launched during this reporting period:

- Business Spotlight (social media execution)
- Save the Date for the Veterans Day 5K and Memorial Service
- Executed the first Movie Night in the Park of 2019 with 65 people in attendance.



Press Features:

We have increased our media outreach which has resulted in more media coverage for several of our events including the Back to School Bash and Chat with the Chiefs, which was featured prominently on the backfold of the Focus Daily News, Texas Metro (p.12) and in the Texas Metro Community Calendar.



Feature within August edition of the Ellis County News Now.



Rep. Carl Sherman presents a proclamation honoring Glenn Heights' 50 years of incorporation to Mayor Harry Garrett during the city's 50th Anniversary Celebration.



Website

Overall web traffic is down 34% during this reporting period in comparison to the previous period, but this is consistent with the trends that we have tracked for the past few months. The website has more traffic during the water bill payment cycles and this reporting period is one week shy of this occurrence. This period, our web traffic was driven by the following pages:

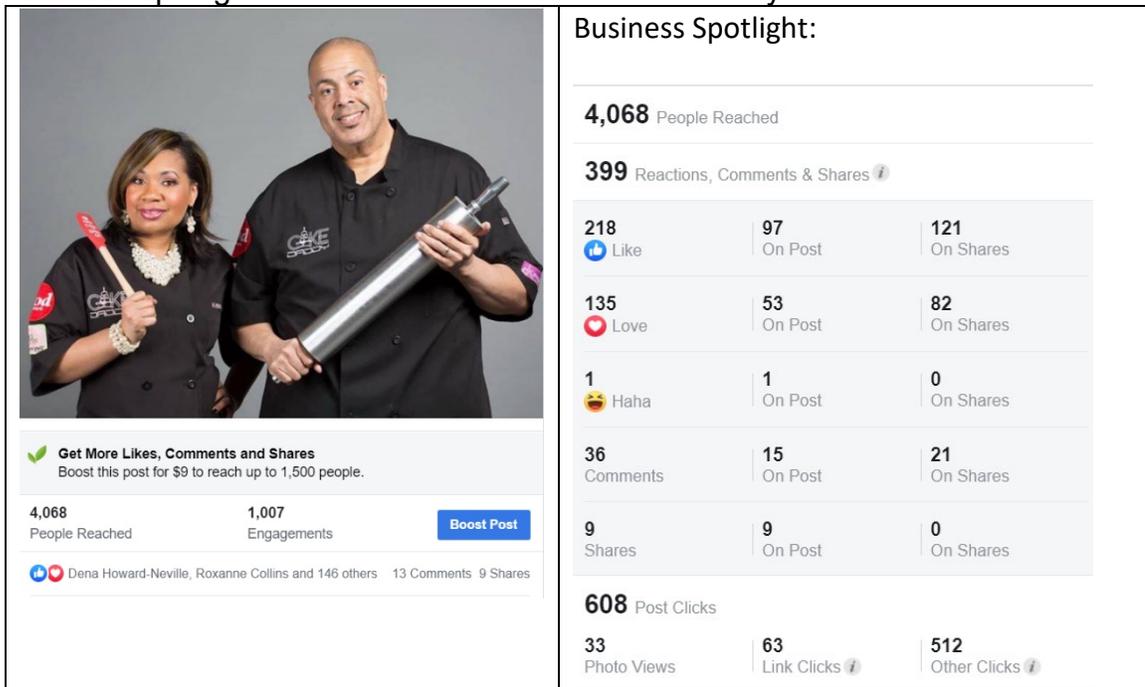
- Building permits and inspections
- City Council
- Back to School Bash

Social Media

The Office of Community Engagement has finalized a social media calendar that has helped to streamline City information from multiple departments. Through these strategic efforts, we have seen an increase in our engagements and organic traffic on our social platforms.

Facebook

- We received 32 new likes, up 60% this period
- Our post engagement is up 21% this week, with the traffic being lead by our new business spotlight which featured Manuel “Cake Daddy” Pruitt and Kellee Pruitt.



Business Spotlight:

4,068 People Reached

399 Reactions, Comments & Shares

| | | |
|-------------|------------|---------------|
| 218 Like | 97 On Post | 121 On Shares |
| 135 Love | 53 On Post | 82 On Shares |
| 1 Haha | 1 On Post | 0 On Shares |
| 36 Comments | 15 On Post | 21 On Shares |
| 9 Shares | 9 On Post | 0 On Shares |

608 Post Clicks

| | | |
|----------------|----------------|------------------|
| 33 Photo Views | 63 Link Clicks | 512 Other Clicks |
|----------------|----------------|------------------|

Get More Likes, Comments and Shares
Boost this post for \$9 to reach up to 1,500 people.

| | | |
|----------------------|-------------------|------------|
| 4,068 People Reached | 1,007 Engagements | Boost Post |
|----------------------|-------------------|------------|

Dena Howard-Neville, Roxanne Collins and 146 others 13 Comments 9 Shares

Upcoming Events

Love Your Block Informational Session – August 8, 2019



Back To School Bash – August 17, 2019

Time: 10:00 a.m. – 12:00 p.m.

Location: Heritage Community Park

The City of Glenn Heights will host the Annual Back to School Bash the weekend prior to school starting to assist 250 students with supplies, backpacks, haircuts and fun before the new school year. We have launched all coordinated efforts, including registration lists, sponsorship opportunities and volunteer forms on our social media outlets and the city website.

Movie Night in the Park – September 7, 2019

Movie: TBD

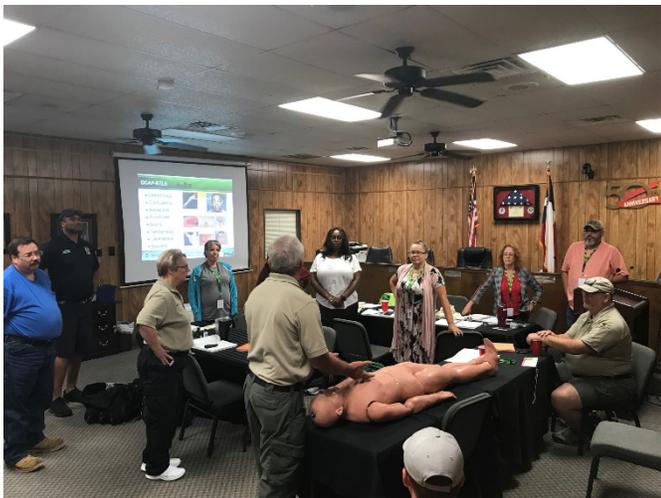
FIRE

On Tuesday, July 23, 2019, the quarterly Chat with the Chiefs was held in the Council Chambers. There were five residents in attendance.



The Community Emergency Response Team's (CERT) training, kicked off on Saturday, July 20, 2019, at 8:00 am, there were ten participants who completed the classroom portion of the training. Review and simulation training were held on Saturday, July 27, 2019, in the Council Chambers and the outdoor portion was held in front of City Hall. The Department had six receive their certificates.





The Glenn Heights Professional Firefighters Association participated in “Fill the Boot” this year and raised \$1,486.00 for the Muscular Dystrophy Association and its fight against Muscle Disease.



HUMAN RESOURCES

Public Works:

Norton, Christopher – Meter Reader/Utility Worker I (FT)

- Hire date – 07/29/2019
- Wheelchair Rolls- DeSoto, TX; Driver
- Pinnacle -Lancaster, TX; Contractor



Administration/IT:

Bodley, Shawn – Information Technology Administrator (FT)

- Hire date – 07/22/2019
- Cedar Valley College – Lancaster, TX; Associates in Science
- University of North Texas – Denton, TX; Bachelor's Information Applied Technology
- Over 10 years of experience in all phases of computer technologies including system deployment, integrity, monitoring, security, development and projects. JP Morgan Chase, Plano, TX; NTT Data, Addison, TX; Austin Information Technology Center, Austin, TX

Fire Department:

Stockwell, Russell – Firefighter/Paramedic (FT)

- Hire date – 07/22/2019
- Collin County College- Plano, TX; Major in Psychology and plan on attending in the future to receive his bachelor's degree.



Planning/Permitting:

Moore, Champayne– Code Compliance Officer (FT)

- Hire date – 08/05/2019
- Francis Marion University – Florence, South Carolina; Bachelor’s in Psychology/Biology
- Intensive Supervision Officer – Dillon, South Carolina
- Human Service Assistant - Florence, South Carolina

PLANNING AND DEVELOPMENT

There were 7 new permits issued between July 17 - 31, 2019, for a total construction value of \$1,777,310.

Building Code Effectiveness Grading

According to the Insurance Services Office, Inc. (ISO), the City of Glenn Heights received a 5 for 1 and 2 family residential property and a 4 for commercial and industrial property. On a ranking scale of 10-1 with 1 being the best, the City improved a minimum of 4 points in both residential, and commercial and industrial. Previous to this rating, the City held a 9 for 1 and 2 family residential and a 9 for commercial and industrial property.

The ISO is an insurer-supported organization with the primary mission of providing advisory insurance underwriting and rating information to insurers. This ranking is separate from the ISO Fire rankings which are generally accepted grades for homeowner’s insurance rates.



1000 Babcock Gate Blvd., Suite 300
Mt. Laurel, NJ 08054
tel. 1-800-444-4554

July 31, 2019

Ms. Donna Wall, Building Official
Glenn Heights
2118 South Uhl Road
Glenn Heights, TX 75154

RE: Building Code Effectiveness Grading Schedule Results
Glenn Heights, Dallas, Ellis County, TX

Dear Ms. Wall:

We wish to thank you for the cooperation given to our representative, Dean Shattuck, CFPS, CHCM, during our recent survey. We have completed our analysis of the building codes adopted by your community and the efforts put forth to properly enforce those codes. **The resulting Building Code Effectiveness Grading Classification is 5 for 1 and 2 family residential property and 4 for commercial and industrial property.**

The Insurance Services Office, Inc. (ISO) is an insurer-supported organization with the primary mission of providing advisory insurance underwriting and rating information to insurers. There is no requirement that insurers use our advisory material. Insurers may have adopted, or may be in the process of adopting, an ISO insurance rating program that will provide rating credits to individual property insurance policies in recognition of community efforts to mitigate property damage due to natural disasters. These insurers may use the Building Code Effectiveness Grading Classification we have recently developed for your community as a basis for the credits used. While individual insurers may use different credits or different effective dates, the ISO program will apply credits to new construction within Glenn Heights that has been issued a Certificate of Occupancy in the year 2019 and forward.

If you have any questions about the Classification that was developed, please let us know. Additionally, if you are planning on any future changes in your building codes or their enforcement, please advise us as these changes may affect our analysis and your community’s grading classification.

Sincerely,

Cindy Reaves

Cindy Reaves, Community Mitigation Analyst II
Email: creaves@iso.com
Phone: 856.533.4191

Enclosure

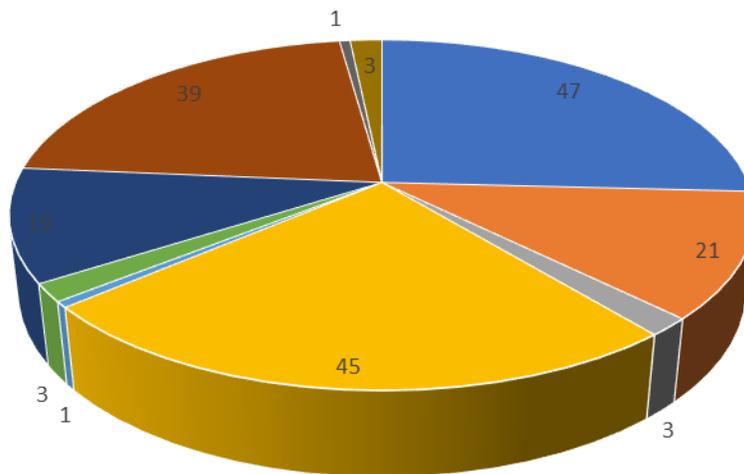
cc: Mr. David Hall, City Manager



CODE COMPLIANCE

| TYPE OF CASES | No. of CASES |
|--|--------------|
| High Grass and/or Weeds Violations | 47 |
| Bulk Trash Violations | 21 |
| Fence Violations | 3 |
| Trash Bin Violations | 45 |
| Parking on Unimproved Surface | 1 |
| Inoperable Motor Vehicles | 3 |
| Unsanitary Premises | 19 |
| Reinpspections conducted | 39 |
| Abated properties by the City of Glenn Heights | 1 |
| Voluntary Compliance (Done By Owner/Occupant) | 3 |
| Total | 182 |

Code Compliance Violations by Type



- High Grass and/or Weeds Violations
- Bulk Trash Violations
- Fence Violations
- Trash Bin Violations
- Parking on Unimproved Surface
- Inoperable Motor Vehicles
- Unsanitary Premises
- Reinpspections conducted
- Abated properties by the City of Glenn Heights
- Voluntary Compliance (Done By Owner/Occupant)



PUBLIC WORKS

South Uhl Road Closure for Repairs – Friday, July 26, 2019 thru Monday, July 30, 2019

Staff made street repairs on S. Uhl Road from 8:00 am to 5:00 pm Friday, July 26, 2019. Barricades were placed at the intersection of E. Bear Creek Road and S. Uhl Road, also at S. Uhl Road and Barton Ave. These temporary improvements were done to eliminate ruts and divots from the roadway to create an even driving surface, until such time, as Dallas County can begin roadway repairs scheduled for September 2019. A map of the closure was sent to Public Safety for traffic needs.



Kingston Meadow Drainage Clean-up Project, Monday, July 29, 2019

Staff began cleaning up the Kingston Meadow Drainage. These improvements will improve the flow of water by removing heavy brush and debris that would impede the flow of drainage.



POLICE

- On July 23, 2019, Deputy Chief Dooley joined Deputy Chief Moore at the quarterly Chat with the Chiefs event. Both chiefs presented information on the operations and management of their respective departments.



- On July 27, 2019, the Police Department collaborated with the Parks and Recreation Board for a special Movies in the Park event that featured *Zootopia*, a Disney movie about a female bunny police officer. The Police Department served pizza and drinks.

