



# City Manager's Update

Week Ending 07-19-19

## CITY MANAGER'S OFFICE

- On Tuesday, July 9, 2019, and Friday, July 12, 2019, the CMO discussed revisions for the new City facilities Contract with the City Attorney and Design Build Team.
- On Tuesday, July 9, 2019, the Employee Engagement/Appreciation program continued with grab and go breakfast for all employees in the Council Chambers. The City Manager served all employees their breakfast.

***Let's Taco 'bout how AWESOME you ARE!!***



### UPCOMING MEETINGS

#### Zoning Board of Adjustments

July 22, 2019  
6:00 pm

#### Park Board

July 24, 2019  
7:15 pm

#### Municipal Court

August 1, 2019  
3:00 pm

#### City Council

August 6, 2019  
7:00 pm



- On Friday, July 19, 2019, the City Manager enjoyed Shaved Ice with employees during this hot summer day. This weeks' Employee Engagement/Appreciation theme was "You're the Coolest"!



## **CITY SECRETARY**

The General Election for Mayor, Councilmember Place 2, Councilmember Place 4 and Councilmember Place 6 will be held on November 5, 2019.

- The City Secretary can accept applications July 20, 2019 – August 19, 2019, during normal business hours, Monday – Friday, 8:00 A.M. – 5:00 P.M.
- For all up to date information regarding the election, including vote center locations and early voting times, please visit our website at <http://www.glenheightstx.gov/230/Elections-Elecciones>.

## **COMMUNITY ENGAGEMENT**

- Premiered the Family Festival Video and launched the YouTube page
- Launched Love Your Block beautification program and website
- Launched the Rental Registration Program in support of Code Enforcement's efforts
- Launched Back To School Bash Volunteer Registration, Student Registration and sponsorship page one month prior to event



Click the picture to visit the Love Your Block webpage.



### **Neighborhood Beautification Program**

Love Your Block is a reimbursable mini-grant that supports a partnership between the City of Glenn Heights and neighborhoods by providing grants for projects that aim to:

- Encourage communities to organize community social events
- Encourage community groups to identify small community projects and

## **Website**

The City of Glenn Heights launched the new and improved City website and has seen an increase of 59% in the traffic over the past 2 weeks with the Utility Billing page leading the visits. This reporting period coincided with a water bill payment cycle, so coincidentally, the "Pay" page saw a 2,876% increase.



## Social Media

The Office of Community Engagement has finalized a social media calendar that has helped to streamline City information from multiple departments. Through these strategic efforts, we have seen an increase in our engagements and organic traffic on our social platforms.

## Facebook

- 9 new likes
- Most engagement was driven July 9, 2019, led by Talk Back Tuesday.
- Best organic daily reach (post was viewed, and actions were taken) on July 16, 2019, which coincided with us changing the header pictures.

## Upcoming Events

### Chat with the Chiefs – July 23, 2019

Time: 6:30 p.m. – 8:00 p.m.

Location: City Hall Council Chambers

Join the Chiefs of public safety as they share new information on the Community Policing efforts taken this spring/ summer and give the latest update on crime stats throughout the City.

### Back to School Bash – August 17, 2019

Time: 10:00 a.m. – 12:00 p.m.

Location: Heritage Community Park

The City of Glenn Heights will host the Annual Back to School Bash the weekend prior to school starting to assist 250 students with supplies, backpacks, haircuts and fun before the new school year. We have launched all coordinated efforts, including registration lists, sponsorship opportunities and volunteer forms on our social media outlets and the city website.



## **ECONOMIC DEVELOPMENT**

The Glenn Heights Chamber of Commerce welcomed the following new members during the 2<sup>nd</sup> quarter of 2019.

- ✓ Antares Homes - Signature Membership Sponsor
  - ✓ Linebarger Grogan Blair & Sampson Law Firm
  - ✓ Dunkin Donuts
  - ✓ Chick-Fil-A
  - ✓ Atmos Energy
  - ✓ Church of The Living God
- **Save-the-Date**—July 31, 2019, will be the official Grand Opening for Palladium Glenn Heights.
  - On August 2, 2019, there will be a TGIF Legislative Series. This is a free event Sponsored by Best Southwest Partnership. **To RSVP or for more information, please visit:**  
<https://www.bestsouthwest.org/160/TGIF-Legislative-Breakfast-Series>



## **FINANCE**

Staff is continuing to work towards finalization of the FY19-20 budget. It is set to be completed by July 31, 2019.

The City has been awarded the GFOA “Distinguished Budget Presentation Award” for the 2018 fiscal year. This GFOA award is the highest form of recognition in governmental budgeting and represents a significant achievement by the department.



## **FIRE**

There are currently two vacant Firefighter/Paramedic positions. On Friday, July 12th, 2019, the Department held panel interviews for three (3) candidates that passed the agility portion of the process. The Chief will hold interviews with those candidates that make it through the panel interview process (this includes Q and A's from a peer review panel of three to four firefighters).





The Community Emergency Response Team's (CERT) training kicks off on Saturday July 20, 2019, at 8:00 am. This portion of the training will be in the classroom.

**Incident Statistics**

Start Date: 07/01/2019 | End Date: 07/17/2019

INCIDENT COUNT			
INCIDENT TYPE		# INCIDENTS	
EMS		43	
FIRE		15	
<b>TOTAL</b>		<b>58</b>	
TOTAL TRANSPORTS (N2 and N3)			
APPARATUS	# of APPARATUS TRANSPORTS	# of PATIENT TRANSPORTS	TOTAL # of PATIENT CONTACTS
<b>TOTAL</b>			
PRE-INCIDENT VALUE		LOSSES	
\$0.00		\$0.00	
CO CHECKS			
<b>TOTAL</b>			
MUTUAL AID			
Aid Type		Total	
Aid Given		3	
Aid Received		3	
OVERLAPPING CALLS			
# OVERLAPPING		% OVERLAPPING	
8		13.79	
LIGHTS AND SIREN - AVERAGE RESPONSE TIME (Dispatch to Arrival)			
Station	EMS	FIRE	
GHFD	0:06:02	0:05:00	
<b>AVERAGE FOR ALL CALLS</b>		<b>0:06:01</b>	
LIGHTS AND SIREN - AVERAGE TURNOUT TIME (Dispatch to Enroute)			
Station	EMS	FIRE	
GHFD	0:01:50	0:01:00	
<b>AVERAGE FOR ALL CALLS</b>		<b>0:01:48</b>	
AGENCY		AVERAGE TIME ON SCENE (MM:SS)	
Glenn Heights Fire Department		14:10	

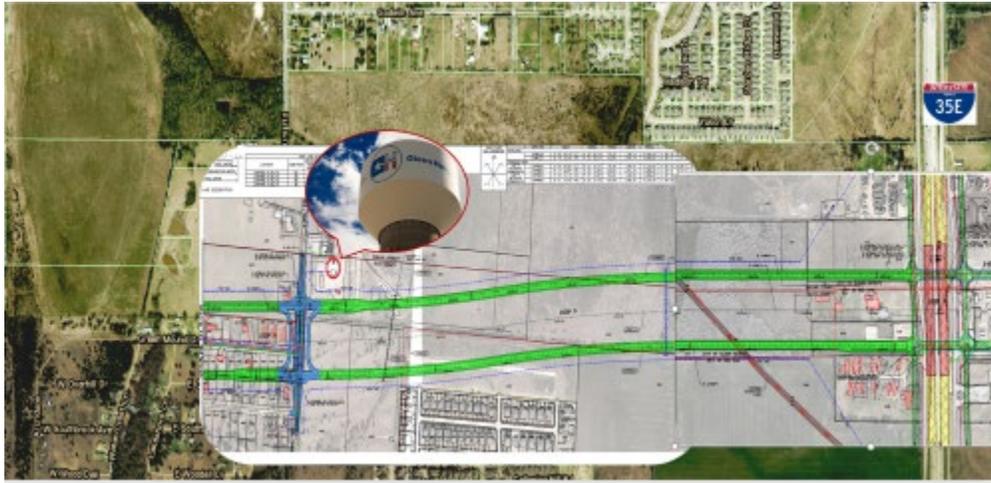


## **PLANNING AND DEVELOPMENT**

### **TXDOT - Loop 9 Scoping Meeting (July 11, 2019)**

- Staff members from City Planning and Economic Development departments attended the session in Cedar Hill, TX.
- The proposed alignment will impact (2) city owned properties as part of right-of-way dedication.
- Project creates the opportunity to revisit the Comprehensive Land Use Plan for this corridor.

<http://glennheightstx.gov/DocumentCenter/View/197/Comprehensive-Plan-PDF>



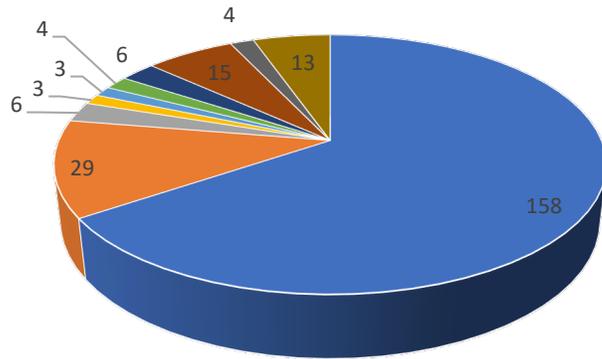
There were 11 new permits issued between July 3 - 16, 2019, for a total construction value of \$2,983,925.

## **CODE COMPLIANCE**

<b>TYPE OF CASES</b>	<b>No. of CASES</b>
High Grass and/or Weeds Violations	158
Bulk Trash Violations	29
Fence Violations	6
Parking Violations	3
Parking on Unimproved Surface	3
Inoperable Motor Vehicles	4
Illegal Dumping	6
Unsanitary Premises	15
Abated Properties	4
Prohibited Signs	13
<b>Total</b>	<b>241</b>



Code Compliance Violations by Type



- High Grass and/or Weeds Violations
- Bulk Trash Violations
- Fence Violations
- Parking Violations
- Parking on Unimproved Surface
- Inoperable Motor Vehicles
- Illegal Dumping
- Unsanitary Premises
- Abated Properties
- Prohibited Signs

**POLICE**

- On Monday July 8, 2019, all police officers attended training on Procedural Justice at DeSoto Police Department. The training was focused on enhancing police interactions with citizens by treating everyone with respect and dignity, allowing for others to explain their actions, having trustworthy motives, and making non-biased decisions. The training was presented by two regional police chiefs and was the result of collaboration with the DeSoto Police Department.
- On Wednesday July 17, 2019, the Texas Department of Public Safety’s Texas Law Enforcement Support Program performed an audit of equipment that has been given to the Police Department by federal agencies. Our department received a 100% compliance rating.
- Please see attached June 2019 report.





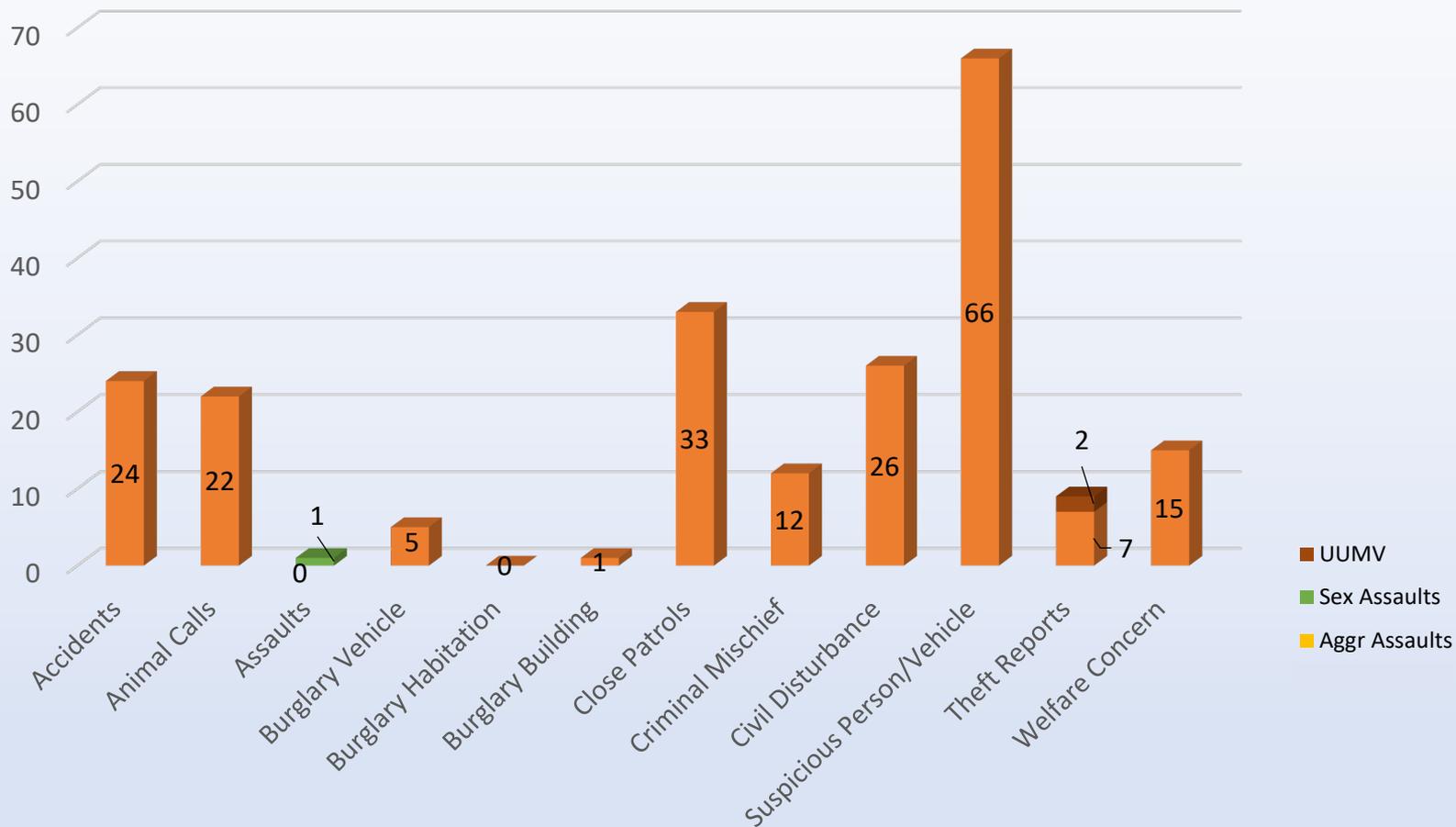
# Glenn Heights Police Department

**Monthly Report**  
**June 2019**



# Dispatched

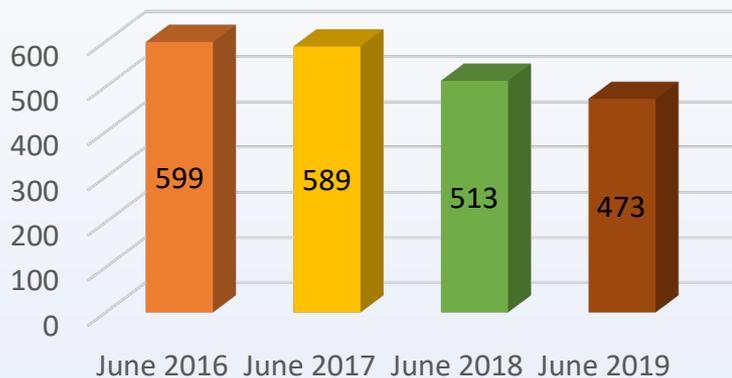
June 2019



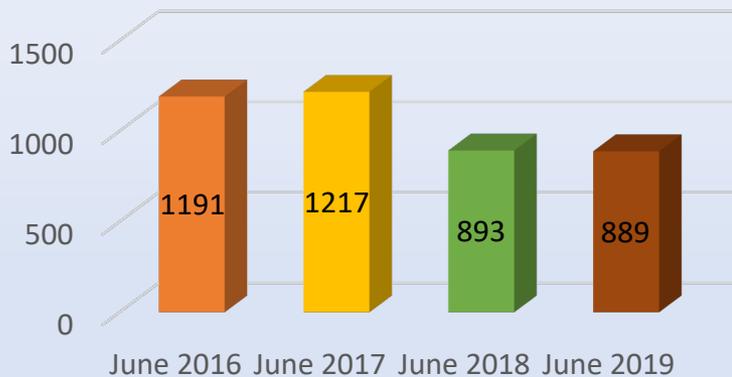


# Total Calls

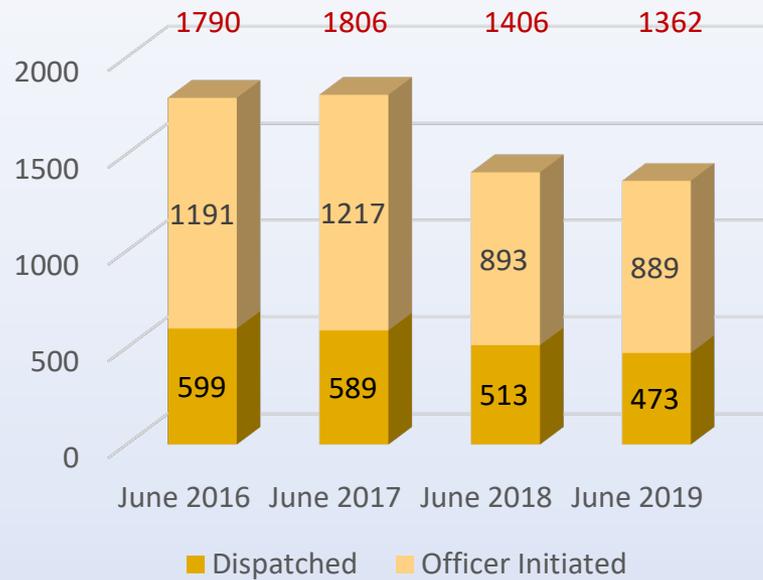
## Dispatched



## Officer Initiated



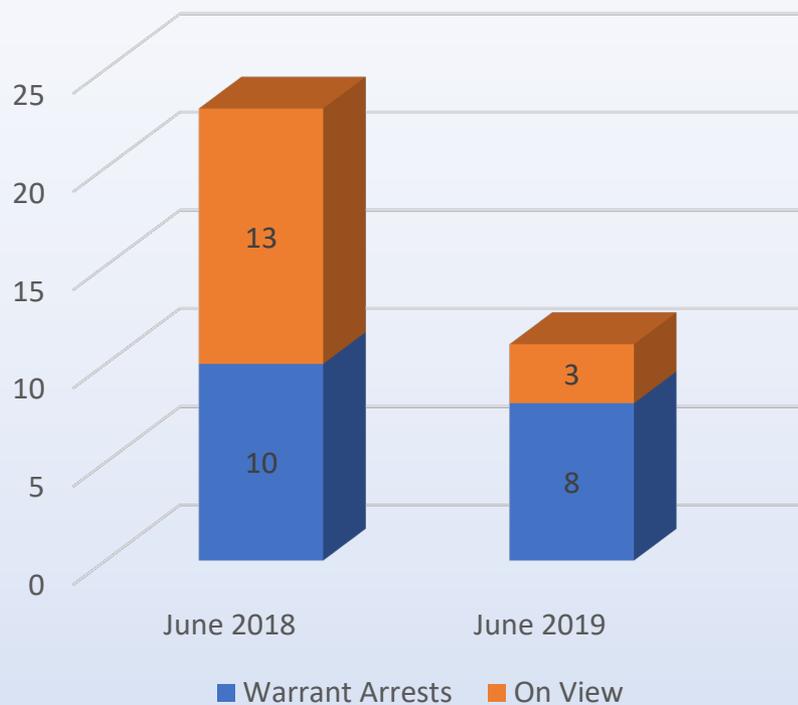
## Total Calls



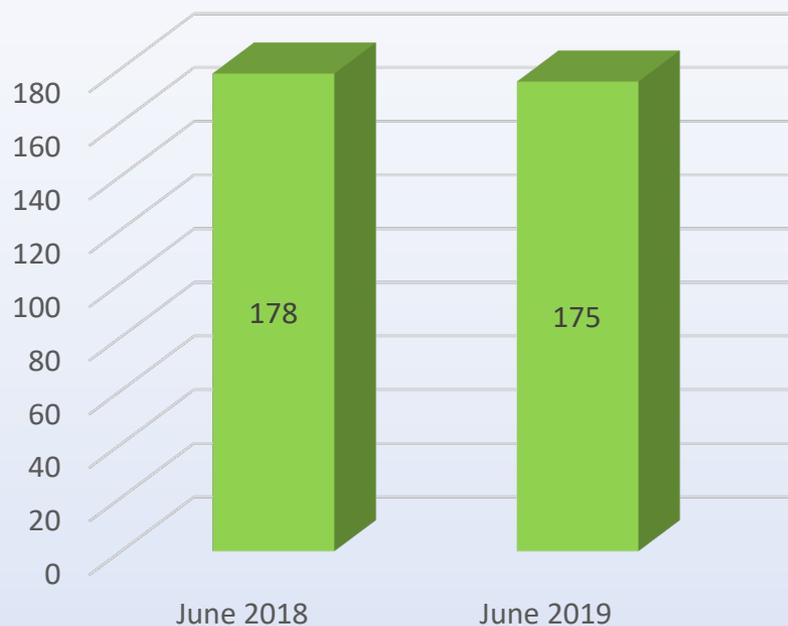


# Arrests and Traffic

## Arrests



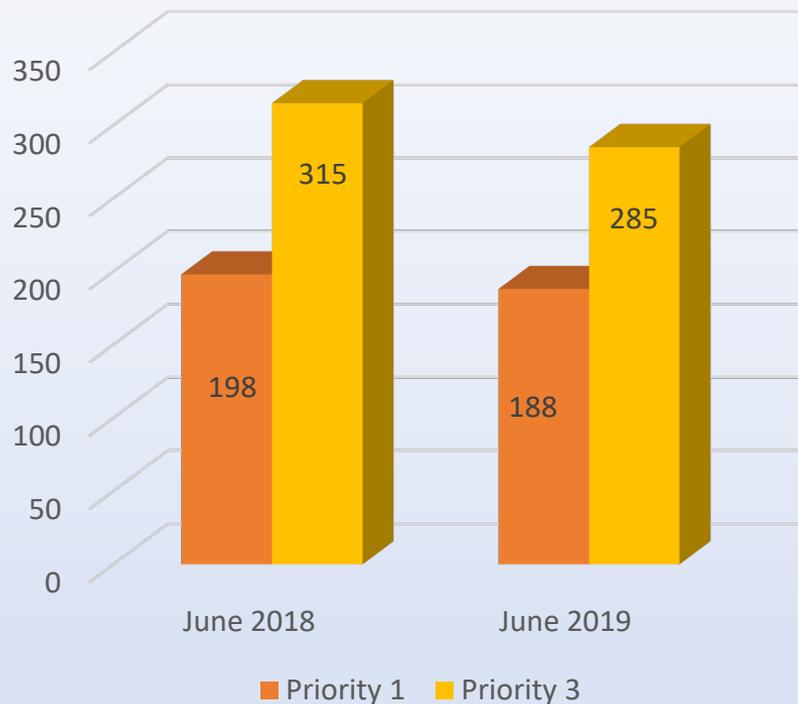
## Traffic Stops





# Calls by Priority with Average Response Times

### Calls by Priority



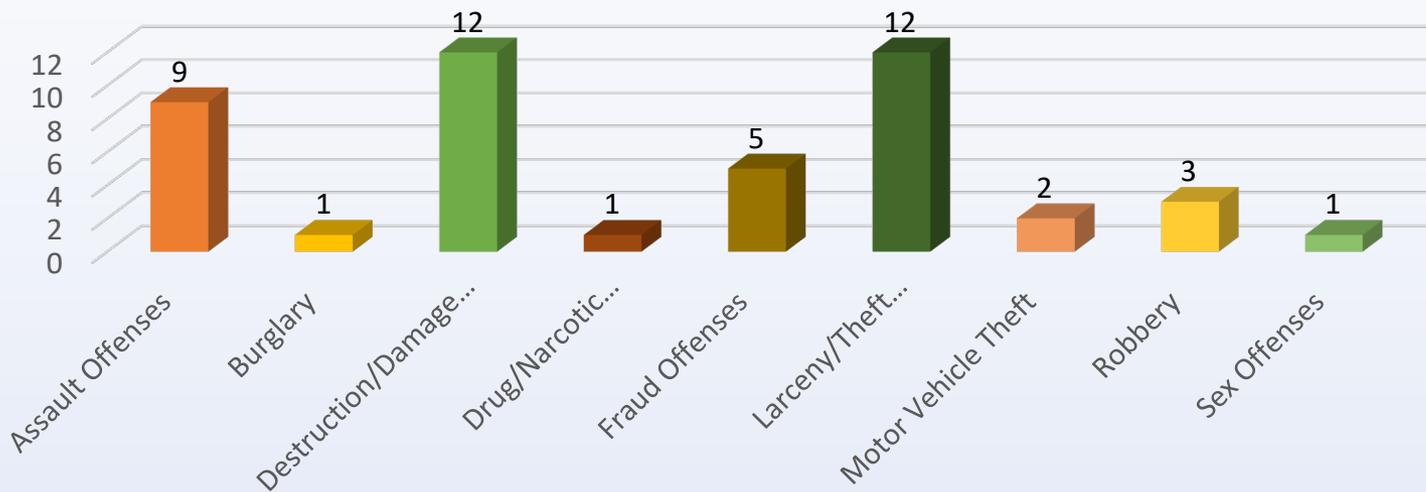
### Average Response Times (minutes)





## Group A Crimes

June 2019



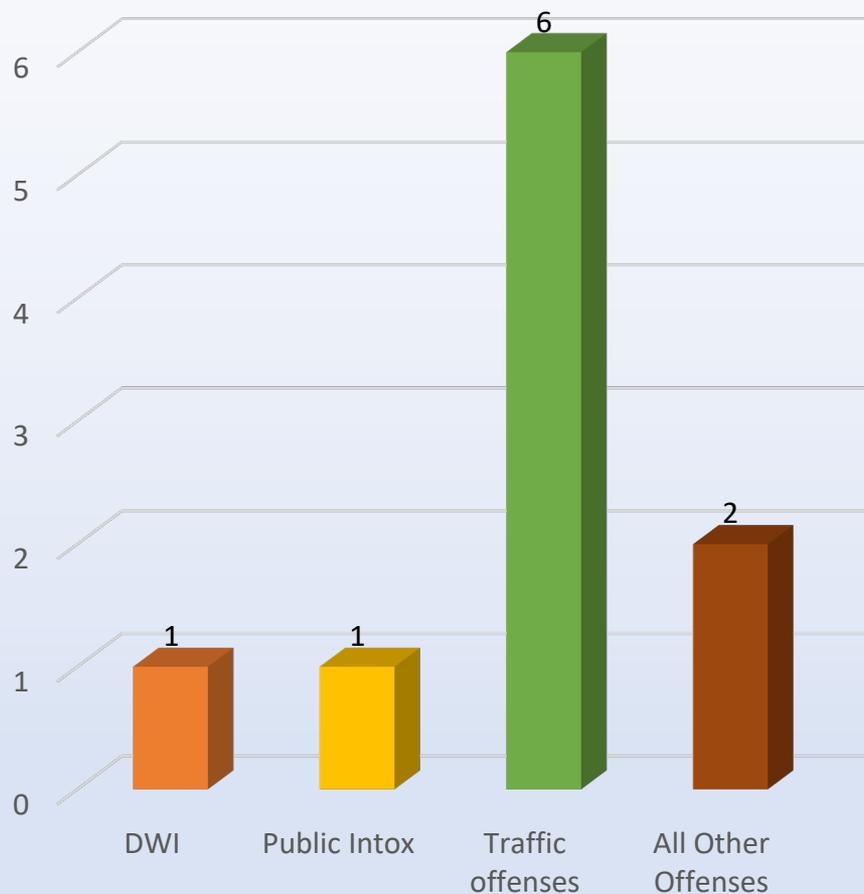
Total Group A Crimes  
June



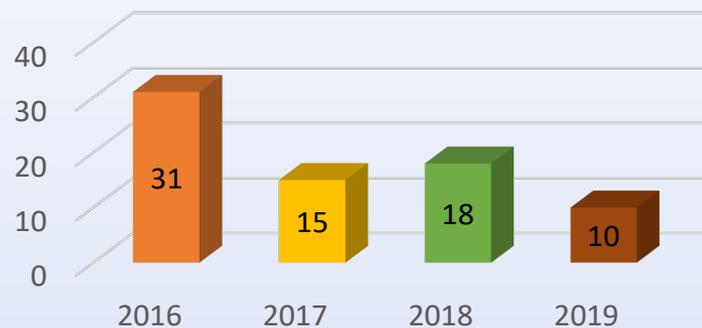


## Group B Crimes

June 2019



Total Group B Crimes  
June



## NIBRS Groups for Classification of Crime

The UCR Program began using incident-based reporting (i.e., NIBRS) in 1989 to capture all offenses within an incident rather than reporting only the highest charge within an incident. Through NIBRS, LEAs report data on each offense and arrest within 24 offense categories made up of 52 specific crimes called Group A offenses. For each of the Group A offenses coming to their attention, the LEA collects administrative, offense, property, victim, offender, and arrestee information. LEAs report only arrest data for an additional 10 Group B offense categories.

When reporting data to the FBI's UCR Program via NIBRS, LE must also classify the offenses within an incident as Group A offenses or Group B offenses. Though some state and local RMSs require the same level of reporting for all offenses, NIBRS requires differing levels of detail in reporting Group A and Group B offenses.

Index crimes are the eight crimes the FBI combines to produce its annual crime index. These offenses include willful homicide, forcible rape, robbery, burglary, aggravated assault, larceny over \$50, motor vehicle theft, and arson. This information is pulled from the NIBRS reports.

In 2015, House Bill 11 (HB11) required each law enforcement agency to implement an incident-based reporting system that meets the requirements of NIBRS. The goal date for implementation is September 1, 2019. The sunset date for UCR Summary reporting is January 1, 2021.

The Glenn Heights Police Department implemented NIBRS reporting on January 1, 2018.

### Group A Offenses

There are 24 Group A offense categories made up of 52 Group A offenses. The offense categories listed below are in alphabetical order.

#### **Animal Cruelty**

Intentionally, knowingly, or recklessly taking an action that mistreats or kills any animal without just cause, such as torturing, tormenting, mutilation, maiming, poisoning, or abandonment.

#### **Arson**

To unlawfully and intentionally damage or attempt to damage any real or personal property by fire or incendiary device.

#### **Assault Offenses**

An unlawful attack by one person upon another

- Aggravated Assault
- Simple Assault
- Intimidation

## **Bribery**

The offering, giving, receiving, or soliciting of anything of value (e.g., a bribe, gratuity, or kickback) to sway the judgment or action of a person in a position of trust or influence.

## **Burglary/Breaking and Entering**

The unlawful entry into a building or other structure with the intent to commit a felony or a theft.

## **Counterfeiting/Forgery**

The altering, copying, or imitation of something, without authority or right, with the intent to deceive or defraud by passing the copy or thing altered or imitated as that which is original or genuine; or, the selling, buying, or possession of an altered, copied, or imitated thing with the intent to deceive or defraud.

## **Destruction/Damage/Vandalism of Property (except Arson)**

To willfully or maliciously destroy, damage, deface, or otherwise injure real or personal property without the consent of the owner or the person having custody or control of it.

## **Drug/Narcotic Offenses**

The violation of laws prohibiting the production, distribution, and/or use of certain controlled substances and the equipment or devices utilized in their preparation and/or use.

- Drug/Narcotic Violations
- Drug Equipment Violations

## **Embezzlement**

The unlawful misappropriation by an offender to his/her own use or purpose of money, property, or some other thing of value entrusted to his/her care, custody, or control

## **Extortion/Blackmail**

To unlawfully obtain money, property, or any other thing of value, either tangible or intangible, through the use or threat of force, misuse of authority, threat of criminal prosecution, threat of destruction of reputation or social standing, or through other coercive means

## **Fraud Offenses (except Counterfeiting/Forgery and Bad Checks)**

The intentional perversion of the truth for the purpose of inducing another person or other entity in reliance upon it to part with something of value or to surrender a legal right

- False Pretenses/Swindle/Confidence Game
- Credit Card/Automated Teller Machine Fraud
- Impersonation
- Welfare Fraud
- Wire Fraud
- Identity Theft
- Hacking/Computer Invasion

## **Gambling Offenses**

To unlawfully bet or wager money or something else of value; assist, promote, or operate a game of chance for money or some other stake; possess or transmit wagering information; manufacture, sell, purchase, possess, or transport gambling equipment, devices, or goods; or tamper with the outcome of a sporting event or contest to gain a gambling advantage

- Betting/Wagering
- Operating/Promoting/Assisting Gambling
- Gambling Equipment Violations
- Sports Tampering

## **Homicide Offenses**

The killing of one human being by another

- Murder and Non-Negligent Manslaughter
- Negligent Manslaughter
- Justifiable Homicide (Not a Crime)

## **Human Trafficking Offenses**

The inducement of a person to perform a commercial sex act, or labor, or services, through force, fraud, or coercion

Human trafficking has also occurred if a person under 18 years of age has been induced, or enticed, regardless of force, fraud, or coercion, to perform a commercial sex act

- Human Trafficking, Commercial Sex Acts
- Human Trafficking, Involuntary Servitude

## **Kidnapping/Abduction**

The unlawful seizure, transportation, and/or detention of a person against his/her will or of a minor without the consent of his/her custodial parent(s) or legal guardian

## **Larceny/Theft Offenses**

The unlawful taking, carrying, leading, or riding away of property from the possession or constructive possession of another person

- Pocket-picking
- Purse-snatching
- Shoplifting
- Theft From Building
- Theft From Coin-Operated Machine or Device
- Theft From Motor Vehicle (except Theft of Motor Vehicle Parts or Accessories)
- Theft of Motor Vehicle Parts or Accessories
- All Other Larceny

- Motor Vehicle Theft
  - Automobiles
  - Buses
  - Recreational Vehicles
  - Trucks
  - Other Motor Vehicles—other motorized vehicles, e.g., motorcycles, motor scooters, trail bikes, mopeds, snowmobiles, all-terrain vehicles, or golf carts whose primary purpose is to transport people

### **Pornography/Obscene Material**

The violation of laws or ordinances prohibiting the manufacture, publishing, sale, purchase, or possession of sexually explicit material, e.g., literature or photographs

### **Prostitution Offenses**

To unlawfully engage in or promote sexual activities for anything of value

- Prostitution
- Assisting or Promoting Prostitution
- Purchasing Prostitution

### **Robbery**

The taking or attempting to take anything of value under confrontational circumstances from the control, custody, or care of another person by force or threat of force or violence and/or by putting the victim in fear of immediate harm

### **Sex Offenses**

Any sexual act directed against another person, without the consent of the victim, including instances where the victim is incapable of giving consent

- Rape (except Statutory Rape)
- Sodomy
- Sexual Assault With An Object
- Fondling
- Sex Offenses, Non-Forcible
  - Incest
  - Statutory Rape

**Stolen Property Offenses**

Receiving, buying, selling, possessing, concealing, or transporting any property with the knowledge that it has been unlawfully taken, as by burglary, embezzlement, fraud, larceny, robbery, etc.

**Weapon Law Violations**

The violation of laws or ordinances prohibiting the manufacture, sale, purchase, transportation, possession, concealment, or use of firearms, cutting instruments, explosives, incendiary devices, or other deadly weapons

## **Group B Offenses**

There are 10 Group B crime categories encompassing offenses not considered Group A offenses.

### **Bad Checks (except Counterfeit Checks or Forged Checks)**

Knowingly and intentionally writing and/or negotiating checks drawn against insufficient or nonexistent funds.

### **Curfew/Loitering/Vagrancy Violations**

The violation of a court order, regulation, ordinance, or law requiring the withdrawal of persons from the streets or other specified areas; prohibiting persons from remaining in an area or place in an idle or aimless manner; or prohibiting persons from going from place to place without visible means of support

### **Disorderly Conduct**

Any behavior that tends to disturb the public peace or decorum, scandalize the community, or shock the public sense of morality.

### **Driving Under the Influence**

Driving or operating a motor vehicle or common carrier while mentally or physically impaired as the result of consuming an alcoholic beverage or using a drug or narcotic

### **Drunkenness (except Driving Under the Influence)**

To drink alcoholic beverages to the extent that one's mental faculties and physical coordination are substantially impaired

### **Family Offenses, Nonviolent**

Unlawful, nonviolent acts by a family member (or legal guardian) that threaten the physical, mental, or economic well-being or morals of another family member and that are not classifiable as other offenses, such as Assault, Incest, and Statutory Rape

### **Liquor Law Violations (except Driving Under the Influence and Drunkenness)**

The violation of laws or ordinances prohibiting the manufacture, sale, purchase, transportation, possession, or use of alcoholic beverages

### **Peeping Tom**

To secretly look through a window, doorway, keyhole, or other aperture for the purpose of voyeurism

**Trespass of Real Property**

To unlawfully enter land, a dwelling, or other real property

**All Other Offenses**

All crimes that are not Group A offenses and not included in one of the specifically named Group B crime categories listed previously.

# ANIMAL CONTROL DEPARTMENT MONTHLY REPORT

Month: June 2019  
Officer: M.Salmeron #408

Animal At Large	<b>38</b>
Wildlife Calls	<b>4</b>
Animal Cruelty/Welfare Concern	<b>8</b>
Carcass Removal	<b>16</b>
Animal Registrations	<b>0</b>
Animal Bites	<b>2</b>
Trap Service	<b>14</b>
Live Stock	<b>1</b>
Animals Impounded	<b>17</b>
Impound Release	<b>4</b>
Written Violations (Actual Pieces of Paper)	
Red Tags	
Green Tags	<b>10</b>
Owner Surrenders	<b>0</b>
Court Summons/Citations	<b>4</b>
Special Assignments	<b>8</b>
<b>TOTALS</b>	<b>126</b>