



City Manager's Update

Week Ending 06-07-19

CITY MANAGER'S OFFICE

- On Monday, May 20, 2019, the CMO attended the final City Council Strategic Visioning Session.
- On Thursday, May 23, 2019, the City Manager attended the Best Southwest Education Luncheon.

COMMUNITY ENGAGEMENT



Family Festival 2019

The City of Glenn Heights celebrated the 50th Anniversary of the City on June 1, 2019, during the 9th Annual Family Festival.

UPCOMING MEETINGS

Planning & Zoning

June 10, 2019
6:00 pm

Heritage Lakes HOA

June 13, 2019
7:00 pm

City Council

June 18, 2019
7:00 pm

Highlights include:

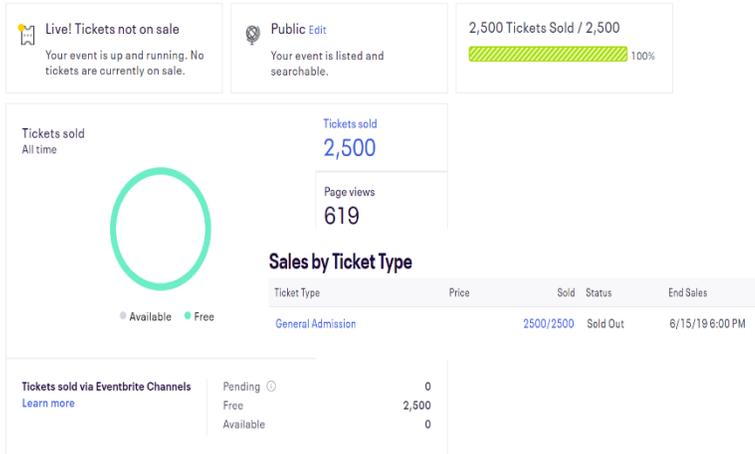
- Approx. 2,300 people in attendance pre-rain
- Approx. 300 post-rain
- \$1,900 In sales from paying vendors
- 26 registered vendors
- Three (3) Car Clubs participated in the Classic Car Show
- Honored State Representative Carl Sherman and 3 Residents that have made a national impact; NeAndre Broussard, Founder of Black Menswear, and Manuel and Kellee Pruitt, Founders of Designs by Cake Daddy.
- Hosted 2 National Recording Artists, Dru Hill and Tony! Toni! Tone'!



Eventbrite Registration and Attendance Goals

Through social media promotion, email marketing and word-of-mouth advancements, the Office of Community Engagement met the goal of issuing 2,500 tickets to Family Festival in less than a two-week window.

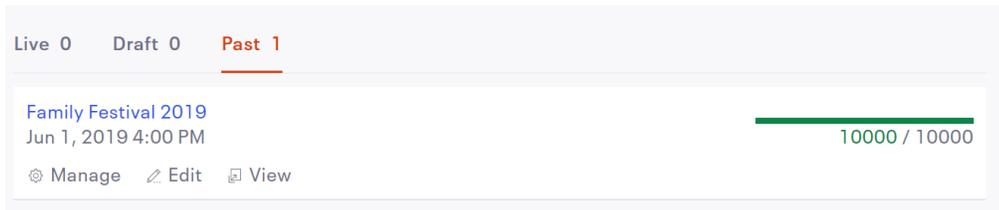
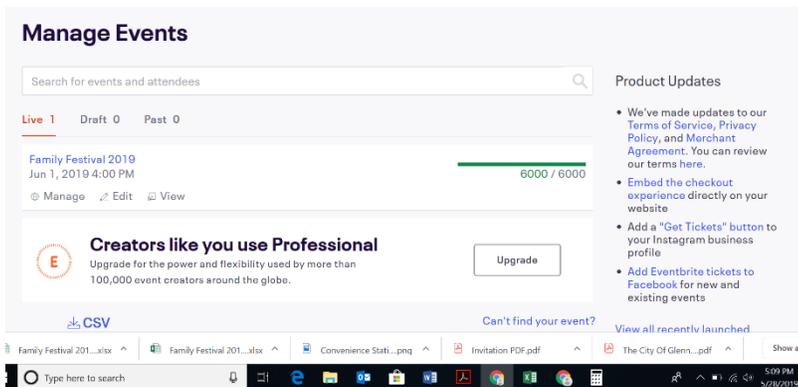
Within 3 weeks, we'd reached 6,000 claimed tickets and by **June 1, 2019, we reached 10,000 tickets** claimed for the event.

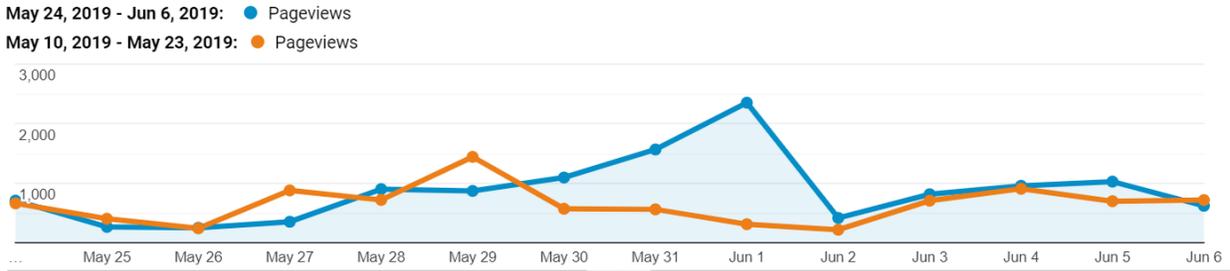


Web Page and Social Media Traffic Update (reported period: May 3 – May 16)

Web Page:

We have had a 34.63% increase in the webpage traffic during this 2-week pay period, largely due to the increased interest in Family Festival information (395.41% increase).



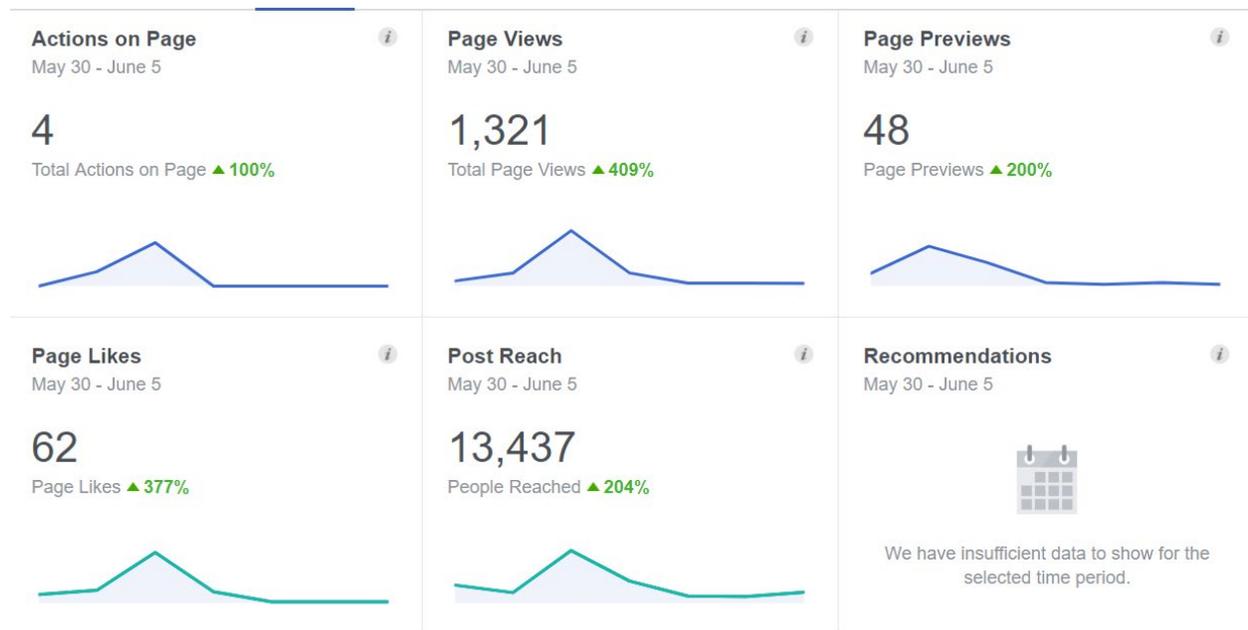


The largest spike occurred on June 1 which directly correlates with our Family Festival. We had rules and other directives on the website.

Social Media:

Facebook:

All our mentions are up this week and it's directly tied to Family Festival. The office of Community Engagement livestreamed the concerts so that residents, neighbors and friends could see and enjoy, if they chose to leave due to the weather.



Upcoming Events

Rescheduled: Community Clean-Up – June 29, 2019

Time: 8:00 a.m. – 12:00 p.m.

Location: Heritage Community Park, 400 E. Bear Creek

City-wide event where residents can dispose of household rubbish and debris. Stations will include: Clothing, electronics and household trash, rubbish and debris. Pill Disposal will be available. Household hazardous waste disposal will be available at a later event.



FIRE

May 28 - May 29, 2019, the Fire Department staff including; Red Oak Fire Rescue, the Ovilla Fire Department and the Midlothian Fire Department participated in a mutual aid "Live Fire" exercise. Each shift participated in the exercise and mutual aid scenarios were worked through; rescue, ventilation and structural fire operations.

PLANNING AND DEVELOPMENT

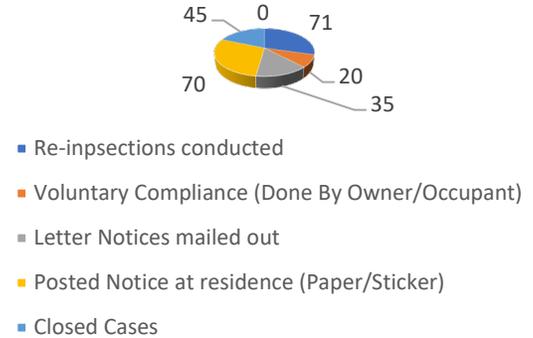
There were 29 New Single Family Home permits issued for May 13 - June 5, 2019, with a total construction value of \$9,507,966.



CODE COMPLIANCE

Code Case Activities	# of Items
Re-inspections conducted	71
Voluntary Compliance (Done By Owner/Occupant)	20
Letter Notices mailed out	35
Posted Notice at residence (Paper/Sticker)	70
Closed Cases	45
Citations Issued	0
Total	241

Code Compliance Violations by Type



PUBLIC WORKS

May 28, 2019, Contractors working on the FM 664 project, hit and broke a 12-inch water main, located on the North side of FM 664. No City properties were affected, and the Contractor made all necessary repairs to the line. Public Works staff inspected the repair and turned valves back on.



On Monday, June 3, 2019, Public Works Staff patched the road at the intersection of Glenn Ln. and Apache Dr.



On Monday, June 3, 2019, Public Works Staff demolished the structure at 1932 S. Hampton Rd. This will be the location of the new Community Senior Center.





POLICE

- On Thursday, May 16, 2019, Deputy Chief Dooley was recognized by the Focus Daily News as the recipient for the 2019 Readers Choice Awards Winner in the category of "Best Police Officer".



- On Friday, May 17, 2019, Sergeants Lucas Benson and Danielle Williams graduated from the Texas Sergeant Academy, co-hosted by Institute for Law Enforcement Administration (ILEA) and the Texas Municipal League. Instructors in the Texas Sergeant Academy include current and retired law enforcement executives, professional educators and attorneys who specialize in law enforcement issues, and ILEA staff. Courses included Leadership, Law Enforcement Ethics, Critical Incident Response, Accountability, and Employee Motivation and Counseling.

