



# City Manager's Update

Week Ending 03-08-19

## **CITY MANAGER'S OFFICE**

On Monday, February 25, 2019, the CMO met with DeSoto ISD Superintendent, D'Andre Weaver regarding the financial status of the district.

On Friday, March 1, 2019, the CMO met with Gary Thomas, President/Executive Director of DART to discuss proposed changes to services.

On Monday, March 4, 2019, the CMO met with the City of Red Oak, Kimley-Horn, DR Horton and TXDOT Engineer, Juan Paredes, to discuss the coordination of the possible Uhl Rd. expansion.

On Wednesday, March 6, 2019, the CMO met with the contractor regarding a repair strategy for Hampton Rd. and Westmoreland Rd.

On Friday, March 8, 2019, the CMO met with Rich Trevino regarding potential development of new multi-purpose sports complex.

On Friday, March 8, 2019, the CMO met with Mr. Mottla to execute the contract and begin preparations of a RFQ for the new City facilities. It is expected to be issued by the end of next week.

After negotiating with DART, the CMO has secured a Public Input meeting, scheduled for March 11, 2019, at City Hall at 6:30 pm. the purpose of the meeting is to receive public comments on the proposed service changes due to be presented to the DART board on March 12, 2019.

## **UPCOMING MEETINGS**

### **Planning & Zoning**

March 11, 2019  
6:00 pm

### **50<sup>th</sup> Anniversary Committee**

March 13, 2019  
6:15 pm

### **Community Garden**

March 14, 2019  
5:30 pm

### **Heritage Lakes HOA**

March 14, 2019  
7:00 pm

### **City Council**

March 19, 2019  
7:00 pm



## **CITY SECRETARY'S OFFICE**



The City had a Special Runoff Election on February 23, 2019. Harry Garrett won the initial election with 46.86% of the vote. Mr. Garrett won the runoff election with 64.94% of the vote; greater than 50% of the vote, as required by the Texas Constitution and the City of Glenn Heights Home Rule Charter. The Honorable Harry A. Garrett was sworn-in on March 5, 2019.

Mayor Garrett took his place at the dais and presided over his first meeting as Mayor of the City of Glenn Heights.



Mayor Garrett's reception featured his family, church family, and community supporters. He thanked his wife, family, may supporters, and the persons who endorsed his candidacy. Mayor Garrett's statement included thanks to God and his promise that he would honor Him in everything he says and does for the City of Glenn Heights.



## **COMMUNITY ENGAGEMENT**

### **Web Page and Social Media Traffic Update (reported period: February 22-March 6, 2019)**

#### Web Page:

- We have had 7,306 pageviews within the past 2 weeks, an increase of 3.63% from the previous period.
- This is largely attributed to higher visitations to the following pages (in this order):
  - Municipal Courts (231 pageviews)
  - City Council Meetings (221 pageviews)
  - Building Permits (187 pageviews)
  - Voting and Elections (154 pageviews)

#### Social Media:

Most of our social media activity occurs on Facebook's platform. We have been able to achieve these numbers through organic (non-paid) efforts. This overview covers the past week's totals.



#### **Highlights include**

- Page likes have increased by 67% compared to the previous week.
- We had 424 post engagements, up 9% in the past month.
- Our page responsiveness is at a 100%, which means that we respond to everyone that asks a question or sends a private message. Our current response time is 5 hrs.

These increases are in direct response to our content efforts:

- Audience Poll: Concert Interest (721 people reached)
- #TalkBackTuesday: Farmers Market Question (600 people reached)
- Early Voting Notification
- **New!** Post announcing City Council Meetings; these will be featured bi-weekly.

#### **NOTIFY Glenn Heights Update**

Glenn Heights Mass Notification System, NOTIFY Glenn Heights, week 4 report shows a total of 2270 registrations for the overall month long push.

During week 4, we have 1980 landline registrations, 100 business registrations, 181 web registrations, and 9 manual registrations.



## **ECONOMIC DEVELOPMENT**

### **Development Project Updates**

Palladium Glenn Heights has completed 4 of the 9 apartment buildings and 98% of the 270 total units have active or pre-leases in place.

New Construction Commercial Project, Gym Class, is working with City Planning staff to submit revised drawings, targeting P&Z Board meeting in April 2019.



### **Upcoming Events**

The Glenn Heights Chamber of Commerce Board meeting will be March 11, 2019, at the Palladium Glenn Heights Meeting Room at 8:30 am.

The Best Southwest Economic Development Luncheon is scheduled for March 21, 2019, at the Hilton Garden Inn in Duncanville, TX at 11:00 am. If you are interested in attending, please RSVP to Marlon Goff by March 15, 2019.

## **FINANCE DEPARTMENT**

The FY 17-18 Audit is underway and expected to be completed by the end March 2019.



## **FIRE**



The Department continues to work with the Youth Fire Academy three (3) days per week (depending on call volume). For week number three, the students were learning about tools and equipment, forced entry, and engine details.

Thursday, March 7, 2019, staff attended the DeSoto Super Science Family Night and presented demonstrations on use of a fire extinguisher and the similarities of Fire and Science.



## POLICE

On Tuesday, February 26, 2019, the Police Department received a 911 call about a burglary of a habitation in progress in the 600 block of Camellia. The first officer arrived on scene and initiated a foot pursuit of the suspects. Additional officers arrived on the scene, and the suspect was apprehended. Officer Cura sustained a minor injury during the foot pursuit. Officer Cura has recovered and has returned to full duty.

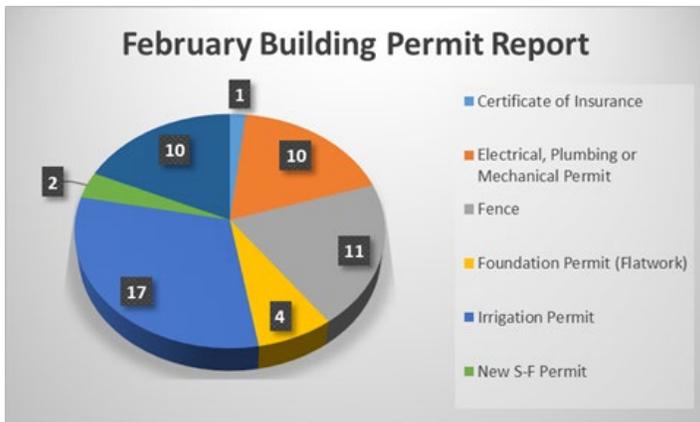


Deputy Police Chief Dooley gave a presentation on Public Safety to students enrolled in the Public Administration Graduate Program at the University of North Texas on February 26, 2019.



On Wednesday, February 27, 2019, Officer Pritchard was waved down by a caregiver of an elderly Glenn Heights citizen whose gas had been turned off due to non-payment. This situation concerned the caregiver because the citizen has a gas heater and temperatures were expected to be below freezing later during the week. Officer Pritchard coordinated with our Volunteer Victims Services Coordinator, Sandra Boone, to acquire two electric space heaters for the citizen. Sandra purchased one of the heaters with her own money and the other was donated.

## PLANNING AND DEVELOPMENT



A total of 55 permits were issued the month of February with a total valuation of \$565,101.



Case Type	Count	Valuation
Certificate of Insurance	1	
Electrical, Plumbing or Mechanical Permit	10	\$10,457.00
Fence	11	\$18,301.00
Foundation Permit (Flatwork)	4	\$4,250.00
Irrigation Permit	17	\$32,150.00
New S-F Permit	2	\$405,450.00
Roofing Permit	10	\$89,657.00
	<b>TOTAL</b>	<b>\$565,101.00</b>

### **PUBLIC WORKS**

TXDOT will conduct a Public Hearing regarding the Bear Creek Rd. Expansion Project on March 26, 2019, at the DeSoto ISD Conference Center at 6:00 pm.

The City experienced a water main break on Thursday, February 28, 2019. Staff utilized the newly purchased Vacuum Trailer to repair the line break in one and a half hours. In the past, water main breaks of this type would require a 4 to 5 hour repair time. The Vacuum Trailer has significantly reduced the amount of time needed for these type of issues.



Public Works staff recently tried a new pothole patch material called Aquapatch. This all-weather pothole material reacts to water which allows the repair to last two to three times longer than other materials.



Public Works staff has started cleaning out the drainage in Gateway Park. However, due to rain, staff had to postpone completion of the cleaning. We will provide an update once completed.

### CODE COMPLIANCE

TYPE OF CASES	Number of Code Cases
High Grass and/or Weeds Violations	3
Bulk Trash Violations	13
Fence Violations	4
Parking Violations	1
Parking on Unimproved Surface	21
Inoperable Motor Vehicles	16
Vehicle on jacks/stands	3
Commercial Vehicle Violations	1
Recreational/Trailer Parking Violations	17
Junk/Abandoned Vehicle	1
Unsanitary Premises	25
No Permit Violations	2
Illegal Dumping	1
Rental Registration Violations	0
Sign Violations Abated	12
Substandard/Dangerous Building	0
No Premises Identification	1
Swimming Pool Violations	1
Water/Sewer Leakage Violations	0
Overhanging Tree Limbs Violations	0
<b>Total</b>	<b>122</b>

Number of Code Cases

- High Grass and/or Weeds Violations
- Bulk Trash Violations
- Fence Violations
- Parking Violations
- Parking on Unimproved Surface
- Inoperable Motor Vehicles
- Vehicle on jacks/stands
- Commercial Vehicle Violations
- Recreational/Trailer Parking Violations

