



CITY MANAGER'S

Update

UPCOMING MEETINGS

August 28, 2023
Planning & Zoning
Commission Meeting
6:30 P.M.

September 5, 2023
Regular Called
City Council Meeting
7:00 P.M.

September 12, 2023
Special Called
City Council Meeting
7:00 P.M.

September 19, 2023
Regular Called
City Council Meeting
7:00 P.M.

September 26, 2023
City-Wide
Quarterly HOA Meeting
5:00 P.M.

All meetings are held
in the New City Hall
Council Chambers

1938-C S. Hampton Rd.
Glenn Heights, TX 75154
The City Manager's Update
provides information about
ongoing projects, events,
and initiatives
throughout Glenn Heights.



On Friday, August 11, 2023, the city participated in the T.G.I.F. Legislative Breakfast hosted by the Best Southwest Partnership. This breakfast is intended to facilitate and host Texas House, Senate and education updates to inform citizens of Dallas County, northern Ellis County and the metroplex about information and results from the 88th Texas Legislative session.

Guest Speakers Aicha Davis and Representative Carl Sherman shared their perspective on public education. While our Mayor Sonja A. Brown, got a chance to speak about our amazing city! Councilman Travis Bruton, Interim City Manager Keith Moore, Deputy City Manager Clifford Blackwell, City staff also attended the breakfast.

CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938-C South Hampton Road, Glenn Heights, TX 75154 on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, or to watch the meeting live, please visit <https://glennheightstx.gov/>

**STAY UP TO DATE ON THE WEATHER
AND OTHER EMERGENCIES**

If you are not already registered in the Resident Alert System "NOTIFY Glenn Heights" used by the Public Safety Department, please sign-up using this link:
<https://member.everbridge.net/index/892807736729681/#/signup>

OR

Find sign-up information by:

1. Visiting our city website at <https://www.glennheightstx.gov/>
2. Click the tab labeled "Departments" found at the top of the page.
3. Click on the title "Fire Department" found in the middle of the page.
4. Click the image found at the bottom of the page like the one pictured above.

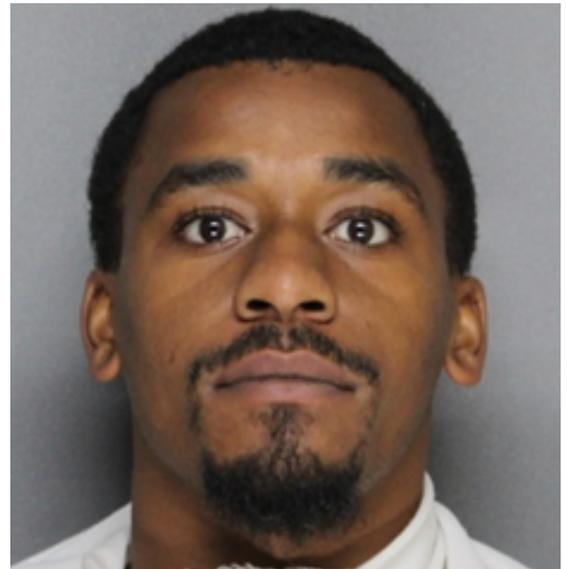


POLICE DEPARTMENT



On August 17, 2023, Detectives located 28-year-old, Wesley Birdine at a hotel in Lancaster, TX. Birdine was wanted in connection with the August 10, 2023, shooting that occurred in the 2700 block of Malibu Court.

With the assistance of our partner agencies assigned to the Southern Regional Response Group, Birdine was taken into custody without incident and remains in the Ellis County Jail.



POLICE DEPARTMENT (CONTINUED)



Recently, Interim Police Chief Bristow completed the FBI Law Enforcement Executive Development Program. This program consists of three one-week courses emphasizing leadership and supervision principles.

FIRE DEPARTMENT



Between Thursday August 10, 2023, and Thursday August 24, 2023, the Glenn Heights Fire Department responded to 92 calls for service, 69 EMS and 23 Fire. The average turnout time was 2:00 minutes for EMS and 1:49 minute for Fire.

On Monday, August 14th, Glenn Heights Fire Department C-Shift responded to a Grass Fire in the 2700 block of Hawthorne Dr.

On Tuesday, August 15th, Glenn Heights Fire Department A-Shift responded to a Grass Fire in the 1900 block of Uhl.



On Wednesday, August 16th, Glenn Heights Fire Department B-Shift helped welcome ROISD students on the first day of class.

FIRE DEPARTMENT (CONTINUED)

On Saturday, August 19, Glenn Heights Fire Department B-shift responded to a Grass Fire in the 2000 block of Westmoreland.

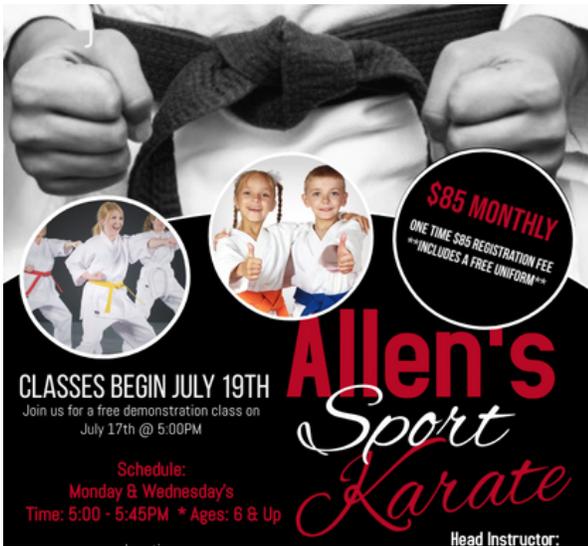
On Monday, August 21st,
Glenn Heights Fire
Department A-shift trained
outside on their ladder skills.



On Wednesday, August 23rd, Charlton Methodist Hospital's Labor and Delivery department joined C-shift with an informational training.

On Thursday, August 24th, at 12:20 P.M. Glenn Heights Fire Department A-shift responded to a Grass Fire on I-35, the fire was quickly extinguished.





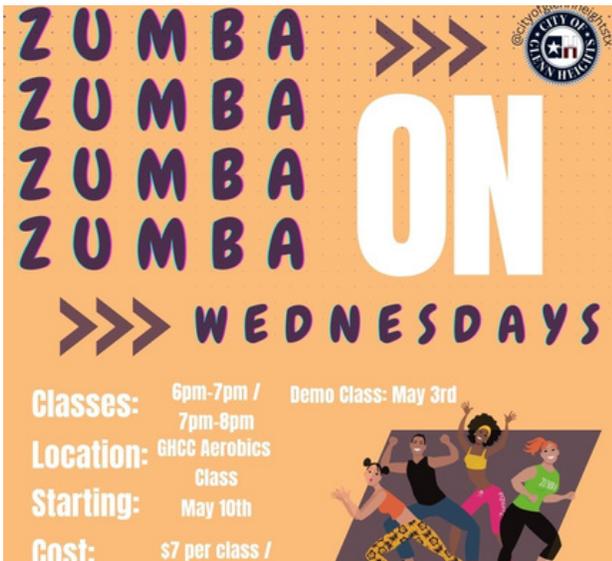
Karate and Self-Defense

Our 'Karate and Self Defense' class is held every Monday & Wednesday from 5:00 - 5:45 P.M. This class costs \$85 per month with an \$85 additional cost for the uniform (first payment only).



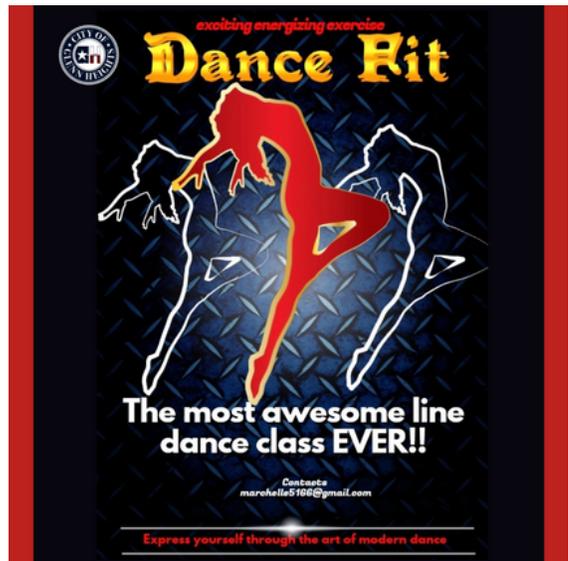
X-treme Hip-Hop Aerobics Class

We hold our 'X-treme Hip-Hop Aerobics' class on Mondays from 7:00 - 8:00 P.M. with a \$7 drop-in fee per class.



Zumba

We hold our 'Zumba' class on Wednesdays from 6:00 - 7:00 P.M. with a \$7 drop-in fee per class.



Dance Fit Line Dancing

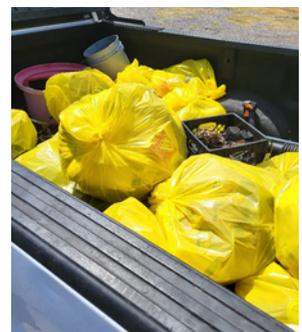
We hold our 'Dance Fit Line Dancing' class on Thursdays from 6:00 - 7:00 P.M. with a \$5 drop-in fee per class.



August 10 - August 23, 2023:
Smart meter installation in
the Sunrise Meadows
Subdivision.



August 10 - August 23, 2023:
Trash pickup during Right of
Way mowing and Parks
throughout the city - crews
picked up 42 bags of trash.



PUBLIC WORKS (CONTINUED)



August 11, 2023: Crews worked on a main water break by replacing cracked pipes.

August 12, 2023: Crews worked on a main water break by replacing cracked pipes.



August 7, 2023: Crews worked on a water service line leak at 2610 Lakeridge.

Request for Cost Adjustment Letter Received from Community Waste Disposal.



April 13, 2023

Clifford Blackwell
Deputy City Manager
City of Glenn Heights
1938 S. Hampton Rd
Glenn Heights, TX 75154

RE: Request for Cost Adjustment Effective June 01, 2023

Dear Clifford:

In accordance with the Agreement for Solid Waste and Recycling Collection, Remove and Disposal Services contract, Community Waste Disposal (CWD) may request an annual cost adjustment. This notice is to inform you of our request for Cost Adjustment effective June 01, 2023. Attached is a new schedule "A" outlining the changes in rates. Also included is the CPI index, the Henry Hub Natural Gas Spot Prices, and a worksheet that recaps the changes in disposal, fuel, and landfill.

The information below reflects a sample of the adjustments for Glenn Heights's customer base.

2022 Residential rate	\$ 13.74	2022 Commercial 1x8x1	\$ 192.33
2023 Residential rate	\$ 14.52	2023 Commercial 1x8x1	\$ 202.47
2022 Additional Cart rate	\$ 6.65	2022 Commercial 35 SC Haul	\$ 533.64
2023 Additional Cart rate	\$ 7.03	2023 Commercial 35 SC Haul	\$ 561.98

If you would like to schedule a meeting with City Management/Staff to discuss CWD's 2023 cost adjustment. Please contact CWD's Municipal Coordinator, Nicole Roemer at 972.392.9300 ext. 2070 (office) or at 972.375.4646 (cell).

Sincerely,

Chyna Nguyen
Accounts Receivable Manager

Enc: CPI statistical summary data
Henry Hub natural gas spot prices
Adjustment worksheet
Schedule A

CC: Greg Roemer
Jim Huyck
Jason Roemer
Nicole Roemer

2010 California Crossing Road Dallas,
Texas 75220-2310
Telephone
972.392.9300 or 817.795.9300
Facsimile
972.392.9301

In accordance with §A5.007 of the City's code of ordinances, the actual rate charged to each customer will be actual cost plus 10%. Therefore, the new rate effective June 1, 2023 will be \$15.97 (\$14.52 + 10%).

This rate, pending Council action, may change.

During the May 16, 2023, City Council Meeting, Council expressed their displeasure related to CWD's level of service to CWD's President Greg Roemer. They also asked if the quality of the service levels could be enhanced – Mr. Roemer agreed that they could, but not without additional costs.

Per the recommendation of the City Council, based on a rate study conducted by a water rate consultant, utility rates will increase effective October 1, 2023.



The utility rate changes are based on current and future cost increases from wholesale providers, such as the Trinity River Authority and the Dallas Water Utilities.

The average water bill consumption, for the months of June – August and October, is \$121.38 (based on 5,000 gallons of water and 5,000 gallons irrigation).

With the new rates, the average June bill will increase by \$34.45, totaling \$155.83 as of October 1, 2023.

For additional information and to review related documents, please visit the following link:

<https://www.glenheightstx.gov/182/Utility-Billing>

Per the contractual agreement, CWD's annual rate adjustment based on the following criteria, went into effect June 1, 2023:

- Consumer price index change (March 22' – March 23')
- Natural gas cost changes
- Disposal Fee cost changes

Solid waste charge will go from \$15.11 to \$15.97. This rate, pending Council action, may change.

During the May 16, 2023, City Council Meeting, Council expressed their displeasure related to CWD's level of service to CWD's President Greg Roemer. They also asked if the quality of the service levels could be enhanced – Mr. Roemer agreed that they could, but not without additional costs.



Community Waste Disposal Monthly Report

	Jul-2023	Jun-2023	May-2023	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022
Homes	6,130	6,172	6,114	6,089	6,013	5,970	5,952	5,952	5,939	5,990	5,975	5,804
Resi Rcy Tonnage	63.44	90.41	83.48	70.24	87.21	101.13	84.32	107.75	85.01	82.16	83.24	98.90
Pounds / Home / Month	20.70	29.30	27.31	23.07	29.01	33.88	28.33	36.21	28.63	27.43	27.86	34.08

Single Stream Recycling

	07/20/23	06/15/23	04/23/23	03/17/23	01/19/23	11/18/22	09/15/22	08/19/22
Flammables (aerosol, oil-based paint & paint solvents)	10	10	52	0	0	25	0	0
Corrosive liquids (pool chemicals)	0	6	18	0	0	10	0	0
Oxidizers	15	22	54	0	0	25	0	0
Pesticides, Herbicides, Fertilizers	8	18	105	0	0	20	0	0
Batteries	0	3	5	0	0	0	0	0
Automotive fluids	0	41	176	0	25	35	0	0
Fire Extinguishers	0	0	0	0	0	0	0	0
Paint & Paint-Related (including latex paint)	397	492	1,583	758	185	350	198	229
Used electronics	20	58	184	56	100	0	0	0
Daily Totals:	450	650	2,177	814	310	465	198	229

Door-side Collection

	Jul-2023	Jun-2023	May-2023	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022
Service Opportunities	39,799	40,063	39,686	39,578	39,084	38,805	38,688	38,688	38,603	38,935	38,837	37,726
Service Inquiries	54	51	30	54	50	14	18	12	18	14	31	32
Per 1,000 Service Opps	1.36	1.27	0.76	1.36	1.28	0.36	0.47	0.31	0.47	0.36	0.80	0.85

Residential Solid Waste Services

Utility Billing

(972) 223-1690, option #3

Monday - Friday, 8:00 A.M. and 5:00 P.M.

Customers can pay their utility bills by:

- Leaving a check or money order in the drop box at City Hall.
- Calling (972)223-1690, option #3, during business hours.
- Navigating to www.glenncitytx.gov and clicking on the "Pay Your Water Bill" link.

