



# CITY MANAGER'S

## Update

### UPCOMING MEETINGS

August 15, 2023 Regular  
Called City Council Meeting  
7:00 P.M

All meetings are held  
in the New City Hall  
Council Chambers

1938-C S. Hampton Rd.  
Glenn Heights, TX 75154



The city participated in both DeSoto and Red Oak ISD's 'Back to School Bashes' on Saturday, August 5, 2023. We were able to pass out school supplies and backpacks to students and had a great time speaking with students about this upcoming school year. Mayor Sonja A. Brown, Councilman Travis Bruton, Councilman Sherron Mosley, Councilman Laymon Lightfoot, Interim City Manager Keith Moore, Interim Police Chief Nick Bristow, Interim Fire Chief Nick Williams, LT. Womack, Firefighter J. Lascano and City Staff also helped with this event!

### CITY SECRETARY

#### City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938-C South Hampton Road, Glenn Heights, TX 75154 on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, or to watch the meeting live, please visit <https://glennheightstx.gov/>

The City Manager's Update provides information about ongoing projects, events, and initiatives throughout Glenn Heights.

## PUBLIC SAFETY DEPARTMENT

STAY UP TO DATE ON THE WEATHER  
AND OTHER EMERGENCIES

If you are not already registered in the Resident Alert System "NOTIFY Glenn Heights" used by the Public Safety Department, please sign-up using this link:  
<https://member.everbridge.net/index/892807736729681/#/signup>

OR

Find sign-up information by:

1. Visiting our city website at <https://www.glennheightstx.gov/>
2. Click the tab labeled "Departments" found at the top of the page.
3. Click on the title "Fire Department" found in the middle of the page.
4. Click the image found at the bottom of the page like the one pictured above.



## FIRE DEPARTMENT



Between Thursday, June 15, 2023, and Thursday, June 29, 2023, the GHFD responded to 67 calls for service - 44 EMS and 23 Fire. The average turnout time was 1:28 minute for EMS and 1:50 minute for Fire.

## HUMAN RESOURCES

Please welcome Glenn Heights' newest employees!

Jotham  
Golino

Recreation Aide



- University of Texas, Arlington — Pursuing a Bachelor's Degree in Aerospace Engineering
- Cedar Valley College — Associate in Arts
- Most recent work— One (1) year experience as a Lane Server at AMF Spare Time Lanes, Arlington, Texas



Our friends at Legal Shield kindly provided lunch and dinner for our officers last week. We enjoyed the opportunity to connect and engage with them and Mayor Sonja A. Brown. Thank you for your generosity!

PARKS & RECREATION

**CLASSES BEGIN JULY 19TH**  
Join us for a free demonstration class on  
July 17th @ 5:00PM

**Schedule:**  
Monday & Wednesday's  
Time: 5:00 - 5:45PM \* Ages: 6 & Up

**\$85 MONTHLY**  
ONE TIME \$85 REGISTRATION FEE  
\*\*INCLUDES A FREE UNIFORM\*\*

**Allen's Sport Karate**  
Head Instructor:

Karate and Self-Defense

Our 'Karate and Self Defense' class is held every Monday & Wednesday from 5:00 - 5:45 P.M. This class costs \$85 per month with an \$85 additional cost for the uniform (first payment only).

**XTREME HIP-HOP**  
Shanell  
**JOIN ME!**  
Every Monday @ 7pm  
\$7 per class

GLENN HEIGHTS COMMUNITY CENTER  
1938 South Hampton Rd  
Glenn Heights, TX 75154

DANCE THRU FITNESS

**X-treme Hip-Hop Aerobics Class**  
We hold our 'X-treme Hip-Hop Aerobics' class on Mondays from 7:00 - 8:00 P.M. with a \$7 drop-in fee per class.

**Zumba**  
We hold our 'Zumba' class on Wednesdays from 6:00 - 7:00 & 7:00 - 8:00 P.M. with a \$7 drop-in fee per class.

**ZUMBA ON WEDNESDAYS**

Classes: 6pm-7pm / 7pm-8pm  
Location: GHCC Aerobics Class  
Starting: May 10th  
Cost: \$7 per class / \$40 per month

Demo Class: May 3rd

exciting energizing exercise  
**Dance Fit**  
The most awesome line dance class EVER!!  
Express yourself through the art of modern dance

Contact: marchelle5100@gmail.com

**Dance Fit Line Dancing**  
We hold our 'Dance Fit Line Dancing' class on Thursdays from 6:00 - 7:00 P.M. with a \$5 drop-in fee per class.



July 26 - August 9, 2023: Smart meter installation in the Ovilla Creek Subdivision.

July 26 - August 9, 2023: Trash pickup during Right of Way mowing and Parks throughout the city - crews picked up 80 bags of trash.



## PUBLIC WORKS (CONTINUED)



July 28, 2023: Crews abated properties with grass over 48" tall. These Abatements included the properties: 226 Westminster, 1238 and 1324 Willow Run.

August 2, 2023: Crews worked on installing water service tap for irrigation purposes at the City Center.



August 7, 2023: Crews worked on repairing a water main leak at 213 Pearly Top Drive.

## Request for Cost Adjustment Letter Received from Community Waster Disposal.



April 13, 2023

Clifford Blackwell  
Deputy City Manager  
City of Glenn Heights  
1938 S. Hampton Rd  
Glenn Heights, TX 75154

**RE: Request for Cost Adjustment Effective June 01, 2023**

Dear Clifford:

In accordance with the Agreement for Solid Waste and Recycling Collection, Remove and Disposal Services contract, Community Waste Disposal (CWD) may request an annual cost adjustment. This notice is to inform you of our request for Cost Adjustment effective June 01, 2023. Attached is a new schedule "A" outlining the changes in rates. Also included is the CPI index, the Henry Hub Natural Gas Spot Prices, and a worksheet that recaps the changes in disposal, fuel, and landfill.

The information below reflects a sample of the adjustments for Glenn Heights's customer base.

2022 Residential rate	\$ 13.74	2022 Commercial 1x8x1	\$ 192.33
2023 Residential rate	\$ 14.52	2023 Commercial 1x8x1	\$ 202.47
2022 Additional Cart rate	\$ 6.65	2022 Commercial 35 SC Haul	\$ 533.64
2023 Additional Cart rate	\$ 7.03	2023 Commercial 35 SC Haul	\$ 561.98

If you would like to schedule a meeting with City Management/Staff to discuss CWD's 2023 cost adjustment. Please contact CWD's Municipal Coordinator, Nicole Roemer at 972.392.9300 ext. 2070 (office) or at 972.375.4646 (cell).

Sincerely,

Chyna Nguyen  
Accounts Receivable Manager

Enc: CPI statistical summary data  
Henry Hub natural gas spot prices  
Adjustment worksheet  
Schedule A

CC: Greg Roemer  
Jim Huyck  
Jason Roemer  
Nicole Roemer

2010 California Crossing Road Dallas,  
Texas 75220-2310  
*Telephone*  
972.392.9300 or 817.795.9300  
*Facsimile*  
972.392.9301

**In accordance with §A5.007 of the City's code of ordinances, the actual rate charged to each customer will be actual cost plus 10%. Therefore, the new rate effective June 1, 2023 will be \$15.97 (\$14.52 + 10%).**

**This rate, pending Council action, may change.**

**During the May 16, 2023, City Council Meeting, Council expressed their displeasure related to CWD's level of service to CWD's President Greg Roemer. They also asked if the quality of the service levels could be enhanced – Mr. Roemer agreed that they could, but not without additional costs.**

Per the recommendation of the City Council, based on a rate study conducted by a water rate consultant, utility rates will increase effective October 1, 2023.



The utility rate changes are based on current and future cost increases from wholesale providers, such as the Trinity River Authority and the Dallas Water Utilities.

The average water bill consumption, for the months of June – August and October, is \$121.38 (based on 5,000 gallons of water and 5,000 gallons irrigation).

With the new rates, the average June bill will increase by \$34.45, totaling \$155.83 as of October 1, 2023.

For additional information and to review related documents, please visit the following link: <https://www.glenheightstx.gov/182/Utility-Billing>

Per the contractual agreement, CWD's annual rate adjustment based on the following criteria, went into effect June 1, 2023:

- Consumer price index change (March 22' – March 23')
- Natural gas cost changes
- Disposal Fee cost changes

Solid waste charge will go from \$15.11 to \$15.97. This rate, pending Council action, may change.

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Community Waste Disposal Monthly Report

	May-2023	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022	Jul-2022	Jun-2022
Homes	6,114	6,089	6,013	5,970	5,952	5,952	5,939	5,990	5,975	5,804	5,804	5,804
Resi Recy Tonnage	83.48	70.24	87.21	101.13	84.32	107.75	85.01	82.16	83.24	98.90	74.57	85.77
Pounds / Home / Month	27.31	23.07	29.01	33.88	28.33	36.21	28.63	27.43	27.86	34.08	25.70	29.56

Single Stream Recycling

	04/23/23	03/17/23	01/19/23	11/18/22	09/15/22	08/19/22
Flammables (aerosol, oil-based paint & paint solvents)	52	0	0	25	0	0
Corrosive liquids (pool chemicals)	18	0	0	10	0	0
Oxidizers	54	0	0	25	0	0
Pesticides, Herbicides, Fertilizers	105	0	0	20	0	0
Batteries	5	0	0	0	0	0
Automotive fluids	176	0	25	35	0	0
Fire Extinguishers	0	0	0	0	0	0
Paint & Paint-Related (including latex paint)	1,583	758	185	350	198	229
Used electronics	184	56	100	0	0	0
<b>Daily Totals:</b>	<b>2,177</b>	<b>814</b>	<b>310</b>	<b>465</b>	<b>198</b>	<b>229</b>

Door-side Collection

	May-2023	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022	Jul-2022	Jun-2022
Service Opportunities	39,686	39,578	39,084	38,805	38,688	38,688	38,603	38,935	38,837	37,726	37,726	37,726
Service Inquiries	30	54	50	14	18	12	18	14	31	32	35	88
Per 1,000 Service Opps	0.76	1.36	1.28	0.36	0.47	0.31	0.47	0.36	0.80	0.85	0.93	2.33

Residential Solid Waste Services

Utility Billing

(972) 223-1690, option #3

Monday - Friday, 8:00 A.M. and 5:00 P.M.

Customers can pay their utility bills by:

- Leaving a check or money order in the drop box at City Hall.
- Calling (972)223-1690, option #3, during business hours.
- Navigating to [www.glenheightstx.gov](http://www.glenheightstx.gov) and clicking on the "Pay Your Water Bill" link.

