



CITY MANAGER'S

Update

UPCOMING MEETINGS

June 20, 2023
Regular Called
City Council Meeting
7:00 P.M

July 11, 2023
Regular Called
City Council Meeting
7:00 P.M

July 18, 2023
Regular Called
City Council Meeting
7:00 P.M

All meetings are held
in the New City Hall
Council Chambers

1938-C S. Hampton Rd.
Glenn Heights, TX 75154



On Monday, May 8, 2023, the Glenn Heights City Council appointed Director of Public Safety Keith Moore as the Interim City Manager.

Keith Moore has been with the city for over 20 years, starting his career in 1999 with the Glenn Heights Fire Department as a Volunteer Firefighter/EMT. Shortly after, he was 1 of 6 first ever hires for a full-time position with the GHFD.

He has been recognized with multiple Medals and Awards over the years and continues to play an essential role for our city.

The city held this year's first Movies with the Mayor with Mayor Sonja A. Brown on Saturday, June 10, 2023. This event was held in the Glenn Heights Family center with the movie "Planes: Fire and Rescue" being shown. The families that participated received Glenn Heights "Swag Bags", pizza, and drinks.



CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938-C South Hampton Road, Glenn Heights, TX 75154 on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, or to watch the meeting live, please visit <https://glennheightstx.gov/>

The City Manager's Update provides information about ongoing projects, events, and initiatives throughout Glenn Heights.



On Thursday, June 8, 2023, the city hosted the Graduation Ceremony for Public Safety Academy Class 1. Mayor Sonja A. Brown, Interim City Manager Keith Moore, Interim Chief of Police Nick Bristow, and Interim Fire Chief Nick Williams presented the 8 Graduates with a Certificate of Achievement and Shield, honoring their hard work and dedication during the course.

The Public Safety Class is an 8-week course offered to the Citizens of Glenn Heights allowing residents an inside look at the inner-workings of Police and Fire Departments. The Graduates of our first ever class developed and learned life-long skills and strengthened bonds between our Public Safety Crews.

**STAY UP TO DATE ON THE WEATHER
AND OTHER EMERGENCIES**

If you are not already registered in the Resident Alert System "NOTIFY Glenn Heights" used by the Public Safety Department, please sign-up using this link:

<https://member.everbridge.net/index/892807736729681/#/signup>

OR

Find sign-up information by:

1. Visiting our city website at <https://www.glennheightstx.gov/>
2. Click the tab labeled "Departments" found at the top of the page.
3. Click on the title "Fire Department" found in the middle of the page.
4. Click the image found at the bottom of the page like the one pictured above.



FIRE DEPARTMENT



Between Thursday, June 1, 2023, and Thursday, June 15, 2023, the GHFD responded to 64 calls for service - 47 EMS and 17 Fire. The average turnout time was 1:17 minute for EMS and 51 seconds for Fire.

POLICE DEPARTMENT



On Saturday, June 3, 2023, Chief Bristow was honored to attend the graduation ceremony for GHFD Firefighter Joseph Schepps. Firefighter Schepps graduated from the Navarro College Peace Officer Academy and is now a triple certified public servant!

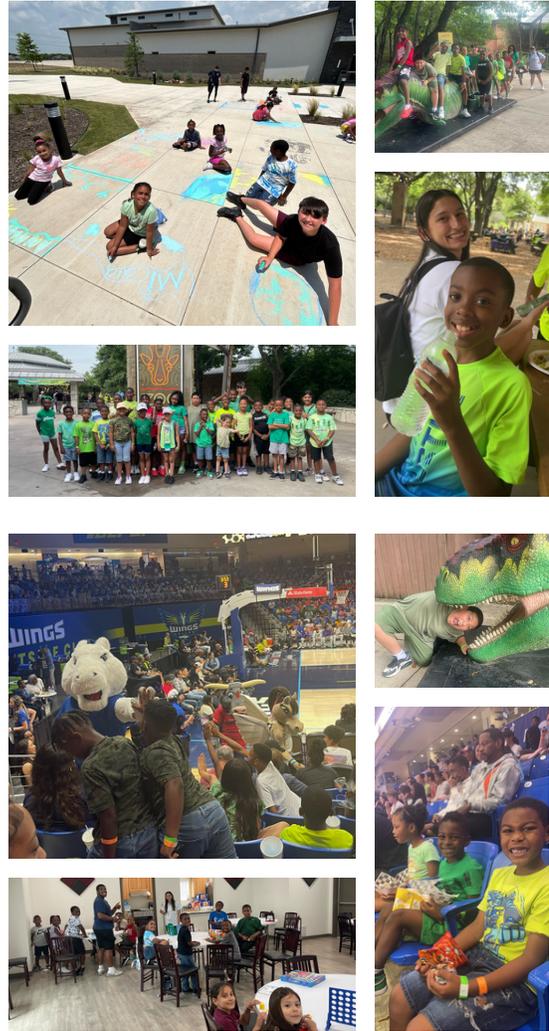
On Saturday, June 10, 2023, The Police Department held their quarterly Cops and Coffee event. Mayor Sonja A. Brown, Interim City Manager Keith Moore, Deputy City Manager Cliff Blackwell, Councilman Bruton, A shift patrol, along with residents of the city, enjoyed coffee and fellowship with each other.



Summer Day Camp

The GHCC started its first ever Summer Camp on Monday, June 5, 2023. There were over 25 children who enrolled the first week and 23 children enrolled the second week.

Campers and counselors spent time in the Glenn Heights Community Center and Family Center, participated in activities such as sidewalk chalk, inside and outside games, and went on the first two Summer Day Camp field trips to the Dallas Zoo and Dallas Wings Basketball game!



Upcoming Classes and Leagues



X-treme Hip-Hop
Aerobics Class
July



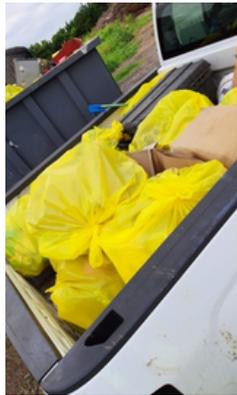
Karate and
Self-Defense
July



Adult Basketball
League
August



June 1 - June 14, 2023: Smart meter installation in the Oak Leaf area.



June 1 - June 14, 2023: Trash pickup during Right of Way mowing and Parks throughout the city- crews picked up 59 bags of trash.



PUBLIC WORKS (CONTINUED)



June, 1, 2023: Crews worked on clearing debris and silt from drainage in the Top of Hill Farms subdivision.

June, 13, 2023: Crews worked on repairing 4" water service lines and replacing split PVC water service lines at 2401 Lakeridge Dr.



Request for Cost Adjustment Letter Received from Community Waster Disposal.



April 13, 2023

Clifford Blackwell
Deputy City Manager
City of Glenn Heights
1938 S. Hampton Rd
Glenn Heights, TX 75154

RE: Request for Cost Adjustment Effective June 01, 2023

Dear Clifford:

In accordance with the Agreement for Solid Waste and Recycling Collection, Remove and Disposal Services contract, Community Waste Disposal (CWD) may request an annual cost adjustment. This notice is to inform you of our request for Cost Adjustment effective June 01, 2023. Attached is a new schedule "A" outlining the changes in rates. Also included is the CPI index, the Henry Hub Natural Gas Spot Prices, and a worksheet that recaps the changes in disposal, fuel, and landfill.

The information below reflects a sample of the adjustments for Glenn Heights's customer base.

2022 Residential rate	\$ 13.74	2022 Commercial 1x8x1	\$ 192.33
2023 Residential rate	\$ 14.52	2023 Commercial 1x8x1	\$ 202.47
2022 Additional Cart rate	\$ 6.65	2022 Commercial 35 SC Haul	\$ 533.64
2023 Additional Cart rate	\$ 7.03	2023 Commercial 35 SC Haul	\$ 561.98

If you would like to schedule a meeting with City Management/Staff to discuss CWD's 2023 cost adjustment. Please contact CWD's Municipal Coordinator, Nicole Roemer at 972.392.9300 ext. 2070 (office) or at 972.375.4646 (cell).

Sincerely,

Chyna Nguyen
Accounts Receivable Manager

Enc: CPI statistical summary data
Henry Hub natural gas spot prices
Adjustment worksheet
Schedule A

CC: Greg Roemer
Jim Huyck
Jason Roemer
Nicole Roemer

2010 California Crossing Road Dallas,
Texas 75220-2310
Telephone
972.392.9300 or 817.795.9300
Facsimile
972.392.9301

In accordance with §A5.007 of the City's code of ordinances, the actual rate charged to each customer will be actual cost plus 10%. Therefore, the new rate effective June 1, 2023 will be \$15.97 (\$14.52 + 10%).

This rate, pending Council action, may change.

During the May 16, 2023, City Council Meeting, Council expressed their displeasure related to CWD's level of service to CWD's President Greg Roemer. They also asked if the quality of the service levels could be enhanced – Mr. Roemer agreed that they could, but not without additional costs.

Per the recommendation of the City Council, based on a rate study conducted by a water rate consultant, utility rates will increase effective October 1, 2023.



The utility rate changes are based on current and future cost increases from wholesale providers, such as the Trinity River Authority and the Dallas Water Utilities.

The average water bill consumption, for the months of June – August and October, is \$121.38 (based on 5,000 gallons of water and 5,000 gallons irrigation).

With the new rates, the average June bill will increase by \$34.45, totaling \$155.83 as of October 1, 2023.

For additional information and to review related documents, please visit the following link:

<https://www.glenheightstx.gov/182/Utility-Billing>

Per the contractual agreement, CWD's annual rate adjustment based on the following criteria, went into effect June 1, 2023:

- Consumer price index change (March 22' – March 23')
- Natural gas cost changes
- Disposal Fee cost changes

Solid waste charge will go from \$15.11 to \$15.97. This rate, pending Council action, may change.

During the May 16, 2023, City Council Meeting, Council expressed their displeasure related to CWD's level of service to CWD's President Greg Roemer. They also asked if the quality of the service levels could be enhanced – Mr. Roemer agreed that they could, but not without additional costs.



Community Waste Disposal Monthly Report

	May-2023	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022	Jul-2022	Jun-2022
Homes	6,114	6,089	6,013	5,970	5,952	5,952	5,939	5,990	5,975	5,804	5,804	5,804
Resi Recy Tonnage	83.48	70.24	87.21	101.13	84.32	107.75	85.01	82.16	83.24	98.90	74.57	85.77
Pounds / Home / Month	27.31	23.07	29.01	33.88	28.33	36.21	28.63	27.43	27.86	34.08	25.70	29.56

Single Stream Recycling

	04/23/23	03/17/23	01/19/23	11/18/22	09/15/22	08/19/22
Flammables (aerosol, oil-based paint & paint solvents)	52	0	0	25	0	0
Corrosive liquids (pool chemicals)	18	0	0	10	0	0
Oxidizers	54	0	0	25	0	0
Pesticides, Herbicides, Fertilizers	105	0	0	20	0	0
Batteries	5	0	0	0	0	0
Automotive fluids	176	0	25	35	0	0
Fire Extinguishers	0	0	0	0	0	0
Paint & Paint-Related (including latex paint)	1,583	758	185	350	198	229
Used electronics	184	56	100	0	0	0
Daily Totals:	2,177	814	310	465	198	229

Door-side Collection

	May-2023	Apr-2023	Mar-2023	Feb-2023	Jan-2023	Dec-2022	Nov-2022	Oct-2022	Sep-2022	Aug-2022	Jul-2022	Jun-2022
Service Opportunities	39,686	39,578	39,084	38,805	38,688	38,688	38,603	38,935	38,837	37,726	37,726	37,726
Service Inquiries	30	54	50	14	18	12	18	14	31	32	35	88
Per 1,000 Service Opps	0.76	1.36	1.28	0.36	0.47	0.31	0.47	0.36	0.80	0.85	0.93	2.33

Residential Solid Waste Services

Utility Billing

(972) 223-1690, option #3

Monday - Friday, 8:00 A.M. and 5:00 P.M.

Customers can pay their utility bills by:

- Leaving a check or money order in the drop box at City Hall.
- Calling (972)223-1690, option #3, during business hours.
- Navigating to www.glenncountystx.gov and clicking on the "Pay Your Water Bill" link.

