



CITY MANAGER'S

Update

UPCOMING MEETINGS

June 5, 2023
Citizen's Police Advisory
Committee
6:30 P.M.

June 6, 2023
Regular Called
City Council Meeting
7:00 P.M.

June 20, 2023
Regular Called
City Council Meeting
7:00 P.M.

All meetings are held
in the New City Hall
Council Chambers

1938-C S. Hampton Rd.
Glenn Heights, TX 75154



On Wednesday, May 31, 2023, the city held a Farwell Reception for City Manager David Hall. After serving 8 years with the City of Glenn Heights, 5 years as City Manager, he will be continuing his career with the City of Rowlett, Texas, as their new City Manager.

City staff and Community leaders, including Mayor Sonja A. Brown and Glenn Heights Council Members, Dallas County Commissioner John Wiley Price, State Representative Carl O. Sherman Sr., Pastor Kevin Taylor of Harvest of Praise Ministry, and the City of Cedar Hill's Mayor Pro Tem Alan Sims, shared words of appreciation, encouragement, and support during the reception. Council Members Letitia Hughes and Dinah Marks read a statement on behalf of Mayor Rachel L. Proctor of Desoto honoring Mr. Hall.

CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938-C South Hampton Road, Glenn Heights, TX 75154 on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, or to watch the meeting live, please visit <https://glennheightstx.gov/>

The City Manager's Update provides information about ongoing projects, events, and initiatives throughout Glenn Heights.



Summer Day Camp

The GHCC will be hosting its first ever Summer Camp starting Monday June 5 - August 4, 2023.

As of June 2, 2023, there is a total of 20 Day campers enrolled!

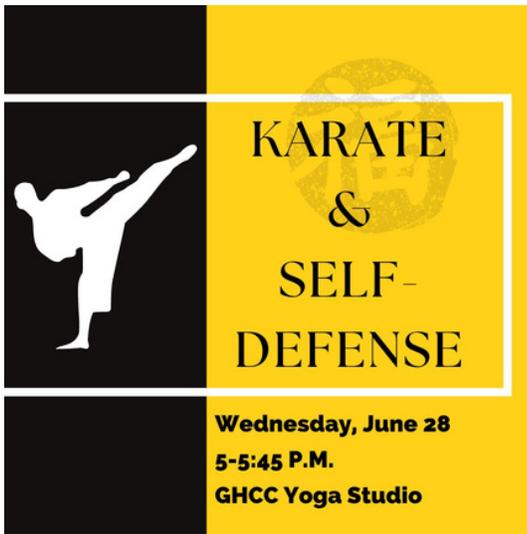
Camp will be held from 7:00 A.M. - 5:30 P.M., Monday through Friday. The camp is open to kids aged 6-12 with a maximum number of 40 spots available for registration. The cost for registration is \$35 for residents and non-residents. The cost for camp is \$85/week for residents and \$95/week for non-residents, with a sibling discount of \$75/week for residents and \$85/week for non-residents. You may pay for the entire camp upfront or on a weekly basis.

X-treme Hip-Hop Aerobics Class

A class demo is going to be held on Saturday, June 17, 2023, from 10:00 - 11:00 A.M. in the GHCC Yoga Studio. The actual classes will start Saturday, June 24, 2023, with a \$7 drop-in fee per class.



PARKS & RECREATION (CONTINUED)



Karate and Self-Defense Class

A class demo will be held Wednesday, June 28, 2023, from 5:00 - 5:45 P.M. for ages 6 and up in the GHCC Yoga Studio. The actual classes will meet every Monday & Wednesday starting Monday, July 10 and Wednesday, July 12, 2023. This class will cost \$85 per month with an \$85 additional cost for the uniform (first payment only).

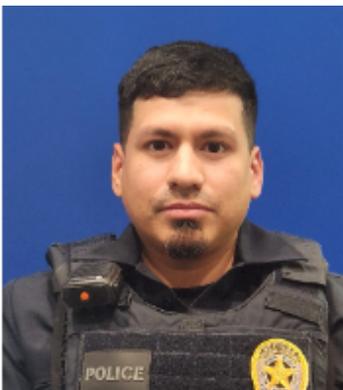
POLICE DEPARTMENT



On Sunday, May 28, 2023, Chief Bristow and Officer Ross spent part of the Memorial Day holiday working with "A" shift. They patrolled the city, answered calls for service, made a few traffic stops, and addressed several issues concerning parking.

HUMAN RESOURCES

Please welcome Glenn Heights' newest employees!



Abraham
Estrada

Police Officer



Jared Fletcher

Recreation Aide



Between Thursday, May 19, 2023, and Thursday, June 1, 2023, the GHFD responded to 73 calls for service - 51 EMS and 22 Fire. The average turnout time was 1:16 minute for EMS and 1:00 minutes for Fire.

PUBLIC WORKS



May 18 - May 31, 2023: Smart meter installation in the Oak Leaf area.



May 18 - May 31, 2023: Trash pickup during Right of Way mowing and Parks throughout the city - crews picked up 86 bags of trash

PUBLIC WORKS (CONTINUED)



May 18 and May 19, 2023:
Crews worked on sealing
damaged parts of the road in
the Cinnamon Springs
Subdivision.

May 22, 2023: Crews worked
on repairing 4" water service
lines and replacing split PVC
water service lines at 200 E.
Bear Creek.





May 30, 2023: Crews worked on sealing damaged parts of the road and repairing potholes on S. Uhl Road.

FINANCE

Utility Billing

(972) 223-1690, option #3

Monday - Friday, 8:00 A.M. and 5:00 P.M.

Customers can pay their utility bills by:

- Leaving a check or money order in the drop box at City Hall.
- Calling (972)223-1690, option #3, during business hours.
- Navigating to www.glenheightstx.gov and clicking on the "Pay Your Water Bill" link.



Request for Cost Adjustment Letter Received from Community Waster Disposal.



April 13, 2023

Clifford Blackwell
Deputy City Manager
City of Glenn Heights
1938 S. Hampton Rd
Glenn Heights, TX 75154

RE: Request for Cost Adjustment Effective June 01, 2023

Dear Clifford:

In accordance with the Agreement for Solid Waste and Recycling Collection, Remove and Disposal Services contract, Community Waste Disposal (CWD) may request an annual cost adjustment. This notice is to inform you of our request for Cost Adjustment effective June 01, 2023. Attached is a new schedule “A” outlining the changes in rates. Also included is the CPI index, the Henry Hub Natural Gas Spot Prices, and a worksheet that recaps the changes in disposal, fuel, and landfill.

The information below reflects a sample of the adjustments for Glenn Heights’s customer base.

2022 Residential rate	\$ 13.74	2022 Commercial 1x8x1	\$ 192.33
2023 Residential rate	\$ 14.52	2023 Commercial 1x8x1	\$ 202.47
2022 Additional Cart rate	\$ 6.65	2022 Commercial 35 SC Haul	\$ 533.64
2023 Additional Cart rate	\$ 7.03	2023 Commercial 35 SC Haul	\$ 561.98

If you would like to schedule a meeting with City Management/Staff to discuss CWD’s 2023 cost adjustment. Please contact CWD’s Municipal Coordinator, Nicole Roemer at 972.392.9300 ext. 2070 (office) or at 972.375.4646 (cell).

Sincerely,

Chyna Nguyen
Accounts Receivable Manager

Enc: CPI statistical summary data
Henry Hub natural gas spot prices
Adjustment worksheet
Schedule A

CC: Greg Roemer
Jim Huyck
Jason Roemer
Nicole Roemer

2010 California Crossing Road Dallas,
Texas 75220-2310
Telephone
972.392.9300 or 817.795.9300
Facsimile
972.392.9301

In accordance with §A5.007 of the City’s code of ordinances, the actual rate charged to each customer will be actual cost plus 10%. Therefore, the new rate effective June 1, 2023 will be \$15.97 (\$14.52 + 10%).

This rate, pending Council action, may change.

During the May 16, 2023, City Council Meeting, Council expressed their displeasure related to CWD’s level of service to CWD’s President Greg Roemer. They also asked if the quality of the service levels could be enhanced – Mr. Roemer agreed that they could, but not without additional costs.

Per the recommendation of the City Council, based on a rate study conducted by a water rate consultant, utility rates will increase effective October 1, 2023.



The utility rate changes are based on current and future cost increases from wholesale providers, such as the Trinity River Authority and the Dallas Water Utilities.

The average water bill consumption, for the months of June – August and October, is \$121.38 (based on 5,000 gallons of water and 5,000 gallons irrigation).

With the new rates, the average June bill will increase by \$34.45, totaling \$155.83 as of October 1, 2023.

For additional information and to review related documents, please visit the following link: <https://www.glenheightstx.gov/182/Utility-Billing>

Per the contractual agreement, CWD's annual rate adjustment based on the following criteria, went into effect June 1, 2023:

- Consumer price index change (March 22' – March 23')
- Natural gas cost changes
- Disposal Fee cost changes

Solid waste charge will go from \$15.11 to \$15.97. This rate, pending Council action, may change.

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