



# CITY MANAGER'S

## Update

### UPCOMING MEETINGS

May 8, 2023  
Special Called City Council Meeting  
7:00 P.M.

May 16, 2023  
City Council Meeting  
7:00 P.M.

May 22, 2023  
Planning & Zoning Commission Meeting  
6:30 P.M.

All meetings are held in the New City Hall Council Chambers

1938-C S. Hampton Rd.  
Glenn Heights, TX 75154



*Pictured: Mayor Sonja A. Brown & Dr. June Johnson*

On Saturday, April 22, 2023, Mayor Sonja A. Brown received a Trailblazer Award from the South Dallas Business and Professional Women’s Club, Inc. (SDBPWC) at their 69th Annual Trailblazer Luncheon.

The Trailblazer Award recognizes a pathfinder and/or leader who has paved the way for others to follow. For over three decades, the SDBPWC has focused attention, recognition, and honor upon African Americans who have singularly achieved distinction in a given field and, whose accomplishments have received local and/or national attention. The SDBPWC acknowledges Mayor Brown as the first African American Female Mayor of Glenn Heights and recognizes her for the programs she has brought to the City.

### CITY SECRETARY

City Council Meetings are held at City Hall, City Council Chambers, 1938-C South Hampton Road, Glenn Heights, TX 75154 on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, or to watch the meeting live, please visit <https://glennheightstx.gov/>

**2023 May Uniform Election - May 6, 2023**  
*Glenn Heights has no items/elections on this ballot.*

Dallas County: <https://www.dallascountyvotes.org/>

Ellis County: <https://www.co.ellis.tx.us/312/Elections>

The City Manager’s Update provides information about ongoing projects, events, and initiatives throughout Glenn Heights.

# COMMUNITY ENGAGEMENT

The City hosted the City's 2nd Community Connect in the Magnolia Farms Neighborhood on April 21, 2023. Residents, Mayor Sonja A. Brown, City Council Members, and City Staff had an amazing time engaging with each other.



# FINANCE

## Utility Billing

(972) 223-1690, option #3

Monday - Friday, 8:00 A.M. and 5:00 P.M.

Customers can pay their utility bills by:

- Leaving a check or money order in the drop box at City Hall.
- Calling (972)223-1690, option #3, during business hours.
- Navigating to [www.glenheightstx.gov](http://www.glenheightstx.gov) and clicking on the "Pay Your Water Bill" link.



Request for Cost Adjustment Letter Received from Community Waster Disposal.



April 13, 2023

Clifford Blackwell  
Deputy City Manager  
City of Glenn Heights  
1938 S. Hampton Rd  
Glenn Heights, TX 75154

**RE: Request for Cost Adjustment Effective June 01, 2023**

Dear Clifford:

In accordance with the Agreement for Solid Waste and Recycling Collection, Remove and Disposal Services contract, Community Waste Disposal (CWD) may request an annual cost adjustment. This notice is to inform you of our request for Cost Adjustment effective June 01, 2023. Attached is a new schedule “A” outlining the changes in rates. Also included is the CPI index, the Henry Hub Natural Gas Spot Prices, and a worksheet that recaps the changes in disposal, fuel, and landfill.

The information below reflects a sample of the adjustments for Glenn Heights’s customer base.

2022 Residential rate	\$ 13.74	2022 Commercial 1x8x1	\$ 192.33
2023 Residential rate	\$ 14.52	2023 Commercial 1x8x1	\$ 202.47
2022 Additional Cart rate	\$ 6.65	2022 Commercial 35 SC Haul	\$ 533.64
2023 Additional Cart rate	\$ 7.03	2023 Commercial 35 SC Haul	\$ 561.98

If you would like to schedule a meeting with City Management/Staff to discuss CWD’s 2023 cost adjustment. Please contact CWD’s Municipal Coordinator, Nicole Roemer at 972.392.9300 ext. 2070 (office) or at 972.375.4646 (cell).

Sincerely,

Chyna Nguyen  
Accounts Receivable Manager

Enc: CPI statistical summary data  
Henry Hub natural gas spot prices  
Adjustment worksheet  
Schedule A

CC: Greg Roemer  
Jim Huyck  
Jason Roemer  
Nicole Roemer

2010 California Crossing Road Dallas,  
Texas 75220-2310  
*Telephone*  
972.392.9300 or 817.795.9300  
*Facsimile*  
972.392.9301

**In accordance with §A5.007 of the City’s code of ordinances, the actual rate charged to each customer will be actual cost plus 10%. Therefore, the new rate effective June 1, 2023 will be \$15.97 (\$14.52 + 10%).**

**Memorial Day Weekend Reminder**

CWD services will NOT be impacted the weekend of Memorial Day.

The GHCC has some exciting news, programs, and activities in the upcoming weeks! The GHCC Superintendent will be meeting with a Karate Instructor, and an Xtreme Hip Hop Aerobic Instructor to go over details about scheduling, cost, and formats intended for future classes.



**Back to Basics Youth Basketball Camp**

The GHCC will continue to host a Back-to-Basics Youth Basketball Skill Development Camp for boys & girls, ages 6-12. The camp will be held each Monday through May 22, 2023, and the cost is \$65.00 per child.



**Zumba Dance Class**

A class demo was held on May 3, 2023, from 6:00-8:00 P.M. with a total of 34 participants. Drop-in classes start next Wednesday, May 10, 2023, and there is a \$7 drop-in fee per class.



**Senior Walking Club**

The first class was held on April 17, 2023. We have several seniors walking daily! We will continue to host this event in the GHCC Gymnasium Monday-Friday, from 6:00 A.M. – 12:00 P.M. If you have a GHCC Membership, this program is included. Other participants must purchase a day pass for \$5 for residents, or \$10 for non-residents. (Open to Seniors 55 and over.)

**Recreational Software:**

The projected date to have the Activenet software system fully installed is June 12, 2023.

**Track Signage:**

The signs are ordered, and the projected date for the rules to be displayed on the track is May 5, 2023.

## PARKS & RECREATION (CONTINUED)

### Dance Fit

We held our second Dance Fit class in the Aerobics Room at the GHCC on May 4, 2023, with a total of 13 participants showing up! We will continue to host these classes on Thursdays at 6 P.M. with a \$5 drop-in fee!



### Summer Day Camp

The GHCC will be hosting its first ever Summer Camp June 5 - August 4, 2023. This Camp will be held from 7:00 A.M. - 5:30 P.M. Monday through Friday. This is open to kids aged 6-12 with a maximum number of 40 spots available for registration. The cost for registration is \$35 for residents and non-residents. The cost for camp is \$85/week for residents and \$95/week for non-residents, with a sibling discount of \$75/week for residents and \$85/week for non-residents. You may pay for the entire camp upfront or on a weekly basis.

## POLICE DEPARTMENT



On Thursday April 21, 2023, Deputy Chief Bristow and Detective Yates participated in the 'Show Your Blue' event at the Dallas Children's Advocacy Center. They were able to meet professionals who are devoted to the safety of children and discuss topics related to the importance of their positions.

## POLICE DEPARTMENT (CONTINUED)



On April 30, 2023, Detective Yates represented the Glenn Heights Police Department at the Texas Peace Officer Memorial Ceremony at the State Capital in Austin, Texas. This event is important as it draws officers from different cities throughout the State of Texas.

## FIRE DEPARTMENT



Between Thursday, April 13, 2023, and Thursday, April 27, 2023, the GHFD responded to 74 calls for service - 55 EMS and 19 Fire. The average turnout time was 1:12 minutes for EMS and 1:44 minutes for Fire.



On Friday, April 21, 2023, Glenn Heights Fire Department E-301 responded to a Structure Fire of a two-story residence. Firefighters were able to make a quick interior attack and confine the fire to a bedroom.

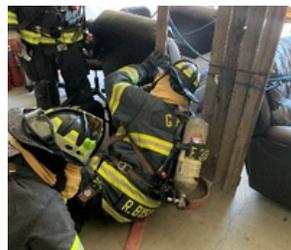
## FIRE DEPARTMENT (CONTINUED)



On Wednesday, April 26, 2023, Brush 301 received an updated skid unit - making it available for Firefighters to use in case of brush and wildland fires. Brush 301 is officially back in service.



From Monday, April 24 to Wednesday, April 26, 2023, Glenn Heights Fire Department crews spent time training for May-Day and RIT (Rapid Intervention Team). Some of this training is meant for rescuing a downed Firefighter when they have become trapped or injured in any situation.



On Wednesday, April 26, 2023, the Glenn Heights Fire Department responded to a Major Accident at Bear Creek and Uhl.



April 20 - May 3, 2023: Smart meter installation in the Hollywood subdivision and on Park Ln.



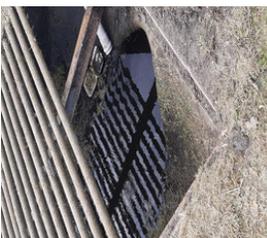
April 20 - May 19, 2023: Trash pickup during Right of Way mowing and City Parks throughout the city.

## PUBLIC WORKS (CONTINUED)



April 20, 2023: Water service Crews repaired a service line that contractors struck while working in the Stone Creek Subdivision.

April 20, 2023 - Crews worked on clearing out silt and trash from drainage systems and a culvert drain on Creek View Drive.



**PUBLIC WORKS (CONTINUED)**



April 21 & April 24, 2023: Crews worked on adding mulch to the City Center flower beds.

April 25, 2023: Pothole repairs on S. Uhl Rd. Crews cut out and replaced damaged asphalt..



## PUBLIC WORKS (CONTINUED)

April 28, 2023: City Contractors worked on restriping Hampton Rd. and North Uhl Rd.



May 2, 2023: Contractors drove heavy equipment over a main pipeline on S. Uhl Rd., resulting in it being crushed. Sanitary sewer force repaired the pipeline and replaced it with a new section of pipe and compression fittings. on S. Uhl Rd.