



# CITY MANAGER'S

## Update

### UPCOMING MEETINGS

April 24, 2023  
Planning & Zoning  
Commission Meeting  
6:30 P.M.

May 1, 2023  
Citizens Police Advisory  
Committee Meeting  
6:30 P.M.

May 2, 2023  
City Council Meeting  
7:00 P.M.

May 16, 2023  
City Council Meeting  
7:00 P.M.

All meetings are held  
in the New City Hall  
Council Chambers

1938-C S. Hampton Rd.  
Glenn Heights, TX 75154



On Wednesday, April 19, 2023, for the Leadership Southwest Community Engagement session, City Manager David Hall spoke about his experience as the City Manager of Glenn Heights. Brandi Brown, Glenn Heights City Secretary, joined Cynthia Olguin, Hutchins City Secretary, on a discussion panel to provide information regarding “City Boards & Commissions - How to Volunteer”. Also, Mayor Sonja A. Brown joined other local Mayors during the “Life as a Mayor” discussion panel.

The event was held at the new Glenn Heights Recreation Center.

### CITY SECRETARY

City Council Meetings are held at City Hall, City Council Chambers, 1938-C South Hampton Road, Glenn Heights, TX 75154 on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, or to watch the meeting live, please visit <https://glennheightstx.gov/>

**2023 May Uniform Election - May 6, 2023**  
*Glenn Heights has no items/elections on this ballot.*

Dallas County: <https://www.dallascountyvotes.org/>

Ellis County: <https://www.co.ellis.tx.us/312/Elections>

The City Manager’s Update provides information about ongoing projects, events, and initiatives throughout Glenn Heights.

## COMMUNITY ENGAGEMENT

The City's Public Works Department, in conjunction with Community Waste Disposal (CWD), hosted the City's annual Community Clean-Up Event on Saturday, April 15, 2023.



## HUMAN RESOURCES

Please welcome Glenn Heights' newest employees!



Tony Brown  
Police Officer



Alyssa McGee  
Community Engagement Coordinator



Terri Niemietz  
Dispatch Supervisor



Sean Patterson  
Utility Worker I

## FINANCE

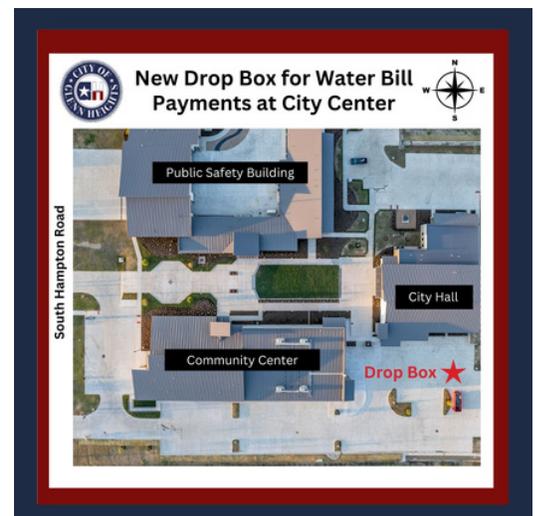
### Utility Billing

(972) 223-1690, option #3

Monday - Friday, 8:00 A.M. and 5:00 P.M.

Customers can pay their utility bills by:

- Leaving a check or money order in the drop box at City Hall.
- Calling (972)223-1690, option #3, during business hours.
- Navigating to [www.glennheightstx.gov](http://www.glennheightstx.gov) and clicking on the "Pay Your Water Bill" link.



Request for Cost Adjustment Letter Received from Community Waster Disposal.



April 13, 2023

Clifford Blackwell  
Deputy City Manager  
City of Glenn Heights  
1938 S. Hampton Rd  
Glenn Heights, TX 75154

**RE: Request for Cost Adjustment Effective June 01, 2023**

Dear Clifford:

In accordance with the Agreement for Solid Waste and Recycling Collection, Remove and Disposal Services contract, Community Waste Disposal (CWD) may request an annual cost adjustment. This notice is to inform you of our request for Cost Adjustment effective June 01, 2023. Attached is a new schedule “A” outlining the changes in rates. Also included is the CPI index, the Henry Hub Natural Gas Spot Prices, and a worksheet that recaps the changes in disposal, fuel, and landfill.

The information below reflects a sample of the adjustments for Glenn Heights’s customer base.

2022 Residential rate	\$ 13.74	2022 Commercial 1x8x1	\$ 192.33
2023 Residential rate	\$ 14.52	2023 Commercial 1x8x1	\$ 202.47
2022 Additional Cart rate	\$ 6.65	2022 Commercial 35 SC Haul	\$ 533.64
2023 Additional Cart rate	\$ 7.03	2023 Commercial 35 SC Haul	\$ 561.98

If you would like to schedule a meeting with City Management/Staff to discuss CWD’s 2023 cost adjustment. Please contact CWD’s Municipal Coordinator, Nicole Roemer at 972.392.9300 ext. 2070 (office) or at 972.375.4646 (cell).

Sincerely,

Chyna Nguyen  
Accounts Receivable Manager

Enc: CPI statistical summary data  
Henry Hub natural gas spot prices  
Adjustment worksheet  
Schedule A

CC: Greg Roemer  
Jim Huyck  
Jason Roemer  
Nicole Roemer

2010 California Crossing Road Dallas,  
Texas 75220-2310  
*Telephone*  
972.392.9300 or 817.795.9300  
*Facsimile*  
972.392.9301

**In accordance with §A5.007 of the City’s code of ordinances, the actual rate charged to each customer will be actual cost plus 10%. Therefore, the new rate effective June 1, 2023 will be \$15.97 (\$14.52 + 10%).**

The Glenn Heights Community Center has some exciting news, programs and activities in the upcoming weeks!

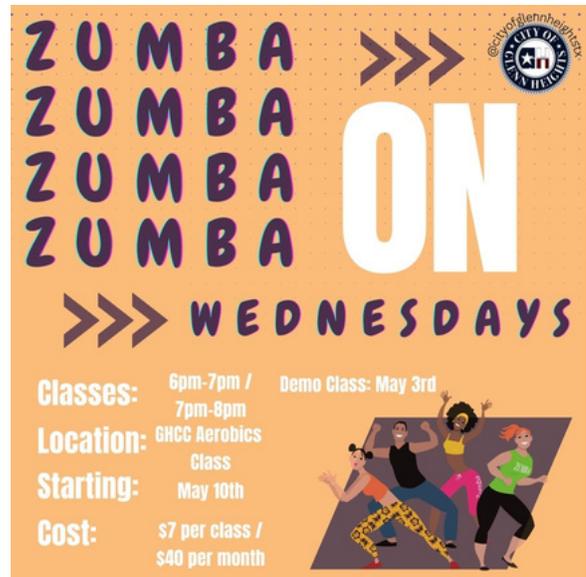


**Back to Basics Youth Basketball Camp**

The first class had a total of 8 participants and we are expecting more sign ups within the next couple of weeks! The GHCC will continue to host a Back to Basics Youth Basketball Skill Development Camp for boys & girls, ages 6-12. The camp will be held each Monday through May 22nd, and the cost is \$65.00 per child.

**Zumba Dance Class**

A class demo will be held on May 3rd from 6:00-7:00 P.M. The actual class will start on May 10th, and there is a \$7 drop-in fee per class.



**Senior Walking Club**

The first class was held on April 17. We have several seniors walking daily!

We will continue to host this event in the GHCC Gymnasium Monday-Friday, from 6:00 A.M. – 12:00 P.M. If you have a GHCC Membership, this program is included. Other participants must purchase a day pass for \$5 for residents, or \$10 for non-residents. (Open to Seniors 55 and over.)

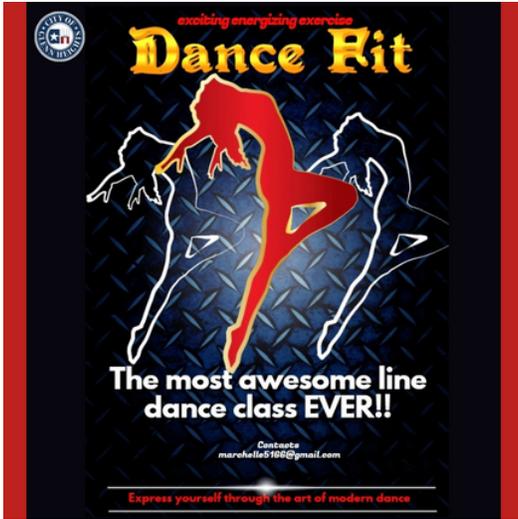
**Recreational Software:**

The projected date to have the Activenet software system fully installed is June 12th.

**Track Signage:**

The signs are ordered, and the projected date for the rules to be displayed on the track is May 5th.

## PARKS & RECREATION (CONTINUED)



### Dance Fit

Our first class had a total of 16 people show up! We will continue to host this class each Thursday from 6:00 P.M. – 7:00 P.M., at the GHCC. The cost is \$5 per class. We'll see you there!

### Pickleball

Join us at the GHCC Gymnasium on Mondays and Wednesdays, beginning April 24th, from 10:00 A.M. – 12:00 P.M., to enjoy a game of Pickleball. If you have a GHCC Membership, this program is included. Other participants must purchase a day pass for \$5 for residents, or \$10 for non-residents.



## POLICE DEPARTMENT



On Thursday April 13th, 2023, Lt. Womack and School Resource Officer Davis participated in Career Day at McCowan Middle School. Officers met with students and discussed many of the duties, responsibilities, and requirements related to a career in law enforcement.

## POLICE DEPARTMENT (CONTINUED)



On April 8th, Officers were invited to Freedom Church for their Easter Event. Officer Ross was eager to participate in the sack race against a few children from the community and, may have won!

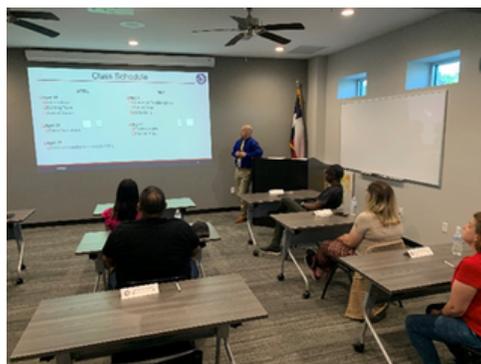
## FIRE DEPARTMENT



Between Thursday, April 6th and Thursday, April 20th, the GHFD responded to 64 calls for service - 49 EMS and 15 Fire. The average turnout time was 1:22 minutes for EMS and 1:53 minutes for Fire.



The Glenn Heights Fire Department and Glenn Heights Police Department held the first class for the Glenn Heights Citizens Public Safety Academy on Thursday, April 13th. There are 12 attendees who will meet for 2 hours every Thursday for 9 weeks to learn about what Police Officers and Firefighters do on a day-to-day basis.



## FIRE DEPARTMENT (CONTINUED)



On Thursday, April 13th, members of the Glenn Heights Fire Department participated in Career Day at McCowan Middle School. Firefighters met with students and discussed many of the duties, responsibilities, and requirements related to a career in the Fire Department.

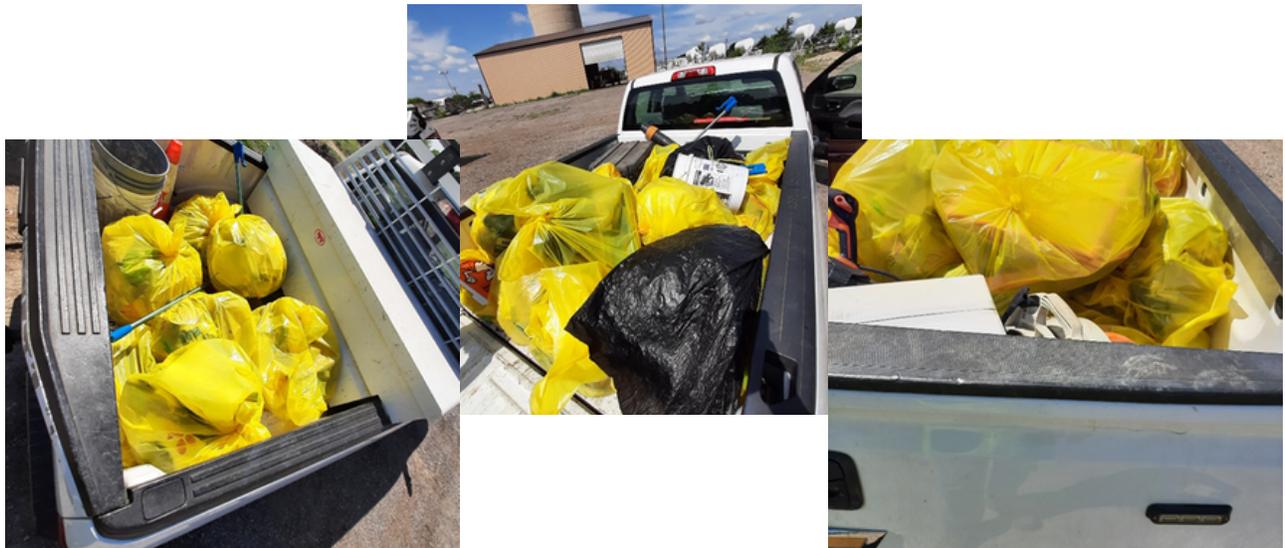


On Saturday, April 15th, the Glenn Heights Fire Department E-301 responded to a mutual aid structure fire on Holly Ln. in Ovilla, TX.

## PUBLIC WORKS



April 6, 2023 - April 19, 2023: Smart meter installation in the Hollywood subdivision



April 6, 2023 - April 19, 2023: Trash pickup during Right of Way mowing and City Parks throughout the city - crews picked up 74 bags of trash.

## PUBLIC WORKS (CONTINUED)



April 6, 2023 - April 19, 2023:  
Asphalt Road repairs on S.  
Hampton Rd. and Bear Creek Rd.  
Contractors resurfaced and  
repaved North of S. Hampton Rd.  
and East of Hampton Rd.

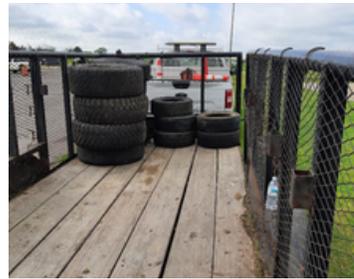
April 10, 2023: Water service  
Crews cleared drainage flume  
at the intersection of Green  
Hill St. and Centurion Dr.



# PUBLIC WORKS (CONTINUED)



April 11, 2023 - April 13, 2023: Asphalt section repairs at Heritage Community Park

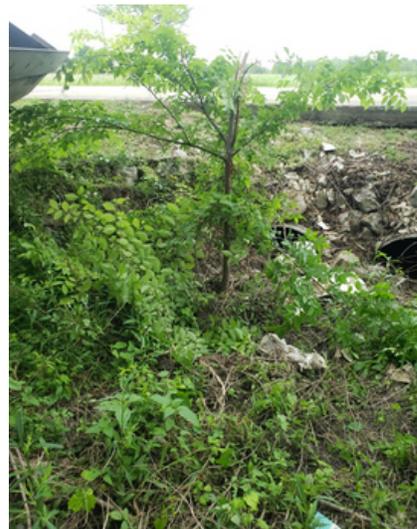


April 15, 2023: City Wide Clean-up Day: Crews helped load and unload items brought in by residents.



## PUBLIC WORKS (CONTINUED)

April 5, 2023: Pothole repairs on S. Uhl Rd from Ovilla Rd. to Green Mound Dr. Crews cut out and replaced damaged asphalt.



April 19, 2023: Trash pickup at Gateway Park.