



# CITY MANAGER'S

## Update

### UPCOMING MEETINGS

March 6  
Citizens Police Advisory  
Committee  
6:30 p.m.

March 7  
City Council Meeting  
7 p.m.

March 21  
City Council Meeting  
7 p.m.

All meetings are held  
in the New City Hall  
Council Chambers  
1938-C S. Hampton Rd.  
Glenn Heights, TX 75154

Community Event  
6 p.m. on Feb. 20  
Black History Month  
Program  
Glenn Heights  
Community Center



The transition from the month of January to February came with a blistering cold ice storm that impacted travel conditions for Glenn Heights residents and majority of the Dallas Metroplex as a result of below freezing temperatures, freezing rain, sleet and treacherous ice.

From the onset of the winter storm, The City of Glenn Heights was prepared to immediately activate its emergency operations procedures to carry out emergency management and to ensure the continuity of operation. Senior management and key personnel are trained in Incident Command and their responsibilities.

Overall, the main goal of its central command operations was to provide a strategic overview of the storm and facilitate the coordination of city operations and services throughout the storm.

Dedicated teamwork was essential to provide the best service to Glenn Heights residents. To help create safe travel conditions for residents, the city's Public Works department, sanded and de-iced several roadways and sidewalks.

To help keep residents informed about impacts of the on-going weather conditions, the city's Community Engagement department disseminated information from the City and a host of agencies to include: the National Weather Service, Texas Department of Emergency Management, DART, area school districts, CWD Waste Disposal and Oncor through the city's website and social media platforms.

First responders thoroughly monitored road conditions, vehicle, and pedestrian traffic. Even the Glenn Heights pet community received a helping hand. During patrol duties, police found a lost Basset Hound, that was secured and returned to safety.

The City Manager's Update  
provides information  
about ongoing projects,  
events, and initiatives  
throughout  
Glenn Heights.

## A Gesture of Gratitude

Special thanks was extended to Glenn Heights First Responders and Public Works crews for their dedicated service demonstrated throughout the recent ice storm.



## City of Glenn Heights Vision & Mission Statements



### Vision Statement

The City of Glenn Heights is a safe, inclusive, and welcoming community that celebrates our small-town charm with urban amenities, where families can live, work, and play.

### Mission Statement

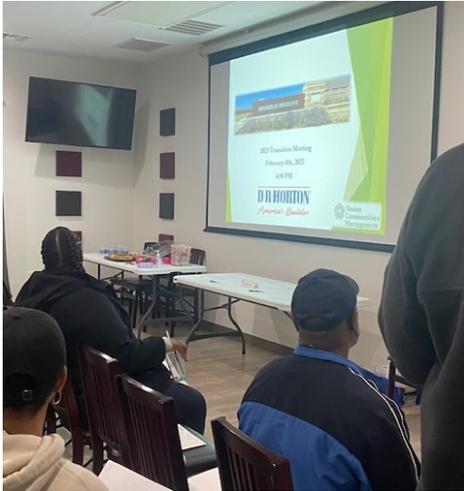
To provide services, amenities, infrastructure, and an exceptional quality of life that allows diverse citizens to engage and thrive in our community.

## CITY SECRETARY

City Council Meetings are held at City Hall, City Council Chambers, 1938-C South Hampton Road, Glenn Heights, TX 75154 on the 1st and 3rd Tuesday of each month at 7:00 p.m.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>. Also, you may view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.



**Neighbors Meet and Mingle**

Approximately 40 people attended the Magnolia Meadows HOA meeting in person, and approximately 60 members participated in the meeting via Zoom.

Team Members from The Vision Communities Management shared an organization overview presentation, homeowner association officer elections were held, and residents signed up to serve on neighborhood committees.

**Schedule of Homeowner Association Meetings Hosted at City Facilities**

February 8, 2023  
Magnolia Meadows HOA  
Teen Center  
6:00 p.m.

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February 21, 2023  
Heritage Heights HOA  
City Annex Building  
6:30 p.m.



**2023 Black History Month**

**Theme**

**Resistance**

Black History Month Program

6 p.m. Monday, Feb. 20

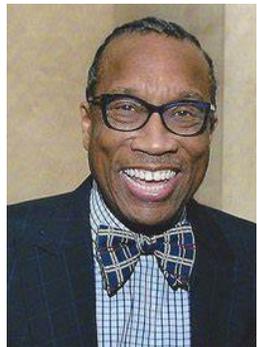
Glenn Heights Community Center

1938-C S. Hampton Rd.

## Black History Month Program Features



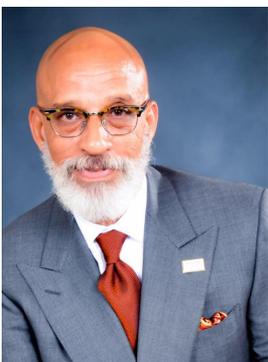
Sonja A. Brown is Mayor of the City of Glenn Heights. As Mayor of Glenn Heights, her goals are centered around education, infrastructure, and quality of life. Elected to the City Council in 2018, she became the Mayor Pro Tem of Glenn Heights 13 months later. She's currently the Lead Communications Coordinator for Lancaster ISD. She's also worked in another area of communication, with the Glenn Heights Police Department, as she is responsible for the development of the city's Citizens Police Advisory Committee (CPAC). - Emcee/Hostess/Panel Moderator



John Wiley Price is the ranking member of the Dallas County Commissioner's Court, and the most visible proponents of justice and liberation in the State of Texas. John Wiley Price is infamously referred to by many as the beloved, "Our Man Downtown." He came to elective position and to his purpose in a mercurial fashion. Commissioner Price was elected as the first African American to the Dallas County Commissioner's Court, and has served for more than 27 years. He remains as passionate and popular as the day he took office on January 1, 1985. - Speaker/Panelist



Carl O. Sherman, has been identified as a transformational leader in faith, government and business. He was elected in November 2018 to serve as a Member of the Texas House of Representatives. He proudly represents District 109 in Southern Dallas County, which includes the citizens of Cedar Hill, Dallas, DeSoto, Ferris, Glenn Heights, Grand Prairie, Hutchins, Lancaster, Ovilla, Seagoville, and Wilmer. Representative Sherman has a long track record of advocating for his community and his service in the House is an extension of his commitment and dedication. - Speaker/Panelist



Charles O'Neal is President of the Texas Association of African American Chambers of Commerce, a statewide network of Texas' 25 Black chambers of commerce. O'Neal also currently serves as Chairman of the board of the U.S. Black Chambers, Inc. Prior to leading TAAACC, O'Neal was Lead Consultant for Strategique where he used his broad business and development experience to assist a wide spectrum of clients understand bottom-line issues associated with business formation. Previously, O'Neal served as President and Vice President of the Dallas Black Chamber of Commerce (DBCC) - Panelist

## Black History Month Program Features



Pastor Kevin C. Taylor possesses an undying zeal for preaching the gospel of Jesus Christ and serving the disenfranchised. He serves as a senior pastor, to Harvest of Praise Ministry in Glenn Heights, Texas. He received the honor of Salutatorian of his class from the Texas Northeast Church of God In Christ, Prelate Bishop J. N. Haynes. Additionally, Pastor Taylor attended Dallas Baptist University, Southern Bible Institute, and he received a Bachelor of Divinity from Integrity Seminary. After traveling to the Dominican Republic in 2007 and 2014, Pastor Taylor was compelled to help establish schools for children in the Dominican Republic and Haiti in addition to his local community work. - Panelist



Sheran Goodspeed Keyton (Actor/Singer/Writer/Director/Producer) has been performing professionally for more than 30 years. This Fort Worth native has toured nationally and internationally. Her professional credits have grown to include working in the film industry for the past 16 years not only as an actor, but also as a writer, director, producer, PA, location scout, music supervisor, and more. In 2008, Sheran formed her own nonprofit theater company, DVA Productions where she produced more than 50 live theater productions, concerts, and events. Sheran is the Director of Entertainment for the Tarrant County Harambee Festival, and most recently to becoming the Director of COT Production (Education) and Civic Impact (Outreach) for Fort Worth Opera. - Actress/Vocalist



Professional dancer Regina Tucker graduated from Prairie View A&M University. Regina was a cheerleader for the Dallas Cowboys for seven seasons from 1992 through 1998. She graduated from Lamar University in with a Master's Degree in Education. She is currently Director of Dance at DeSoto High School and Director of Membership for the NFL Alumni Association. In addition, she collaborates, leads and instructs Fine Arts Dance Ministries in several churches throughout the Dallas-Fort Worth area. - Dance Artist



Camika Spencer holds a B.S. in Broadcast Communications, M.A. in Playwriting, and an M.F.A in Creative Writing Education. She taught English Language Arts and Theater at the middle school and high school levels, and Camika is the author of several best-selling novels. Additionally, she has directed shows for many of Dallas' finest Theatre Companies such as: The Black Academy of Arts and Letters, Soul Rep Theater, AD Bishop Arts Theater. She is a 2018: 50 in 50 Monologue Winner, a 2019 Lee Daniels/Represent OMV Creatives Winner, a 2022 Juanita J. Craft Grant Recipient and a 2022 Scriptapalooza Finalist. - Panelist

Customers can reach the Utility Billing office at (972) 223-1690, option #3 Monday through Friday between 8 a.m. to 5 p.m.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690, option #3, during business hours. Or,
3. Navigating to [www.glennheightstx.gov](http://www.glennheightstx.gov) and clicking on the "Pay Your Water Bill" link.

## FIRE



### Service Calls

From Jan. 26, 2023 - Feb. 9, 2023 - Glenn Heights Fire Department responded to 83 calls for service: 58 for EMS and 25 for Fire. The average turnout time was 1:58 for EMS and 1:37 for Fire.

### New Equipment

On Feb. 8, 2023 - Glenn Heights Fire Department received its new Fire Sled. This piece of equipment allows the user to perform Functional Firefighting tasks, such as pulling ceiling, dragging a charged hose, victim rescue drag, and ladder carries, in a controlled and safe environment without relying on frontline in service equipment. This device will be used primarily for the Citizens Public Safety Academy, but also for Firefighter functional fitness.





### Retirement Planning

On February 9, all employees were invited to attend on-campus Texas Municipal Retirement System information meetings. A TMRS representative met with employees to discuss the City's recent Texas Municipal Retirement System Plan changes specifically related to "Updated Service Credit" and how it affects contributions.

### Other Topics Reviewed

- TMRS Overview
- Retirement Eligibility and Vesting
- Applying for Retirement
- Back to work, Post Retirement
- Death Benefits

## POLICE



### Canine Apprehended

During the winter storm, Officer Swank found "Rex," a 1-year-old Basset Hound, walking alone on Maplewood Drive. Officer Swank took Rex "into custody" and transported him to the shelter where he would be warm and dry. Apparently, Rex left home without permission as his owners made an on-line post concerned about his whereabouts. Officer Hickman saw the post, contacted the owners, and facilitated his return. The photo below of Officers Swank and Hickman was taken by Rex's very grateful owners during his return.





### Employee Training



In preparation for the opening of the new Public Safety Communications Center, Communications Officers began training on the new 911 system.



Jan. 31, 2023 to Feb. 2, 2023 - Crews sanded and de-iced roads and sidewalks throughout the city during the winter storm.



Jan. 31, 2023 to Feb. 2, 2023 - Crews installed new Kamstrup smart meters in the Stone Creek Subdivision.

