



City Manager's Update

Week Ending 11/18/2022

CITY MANAGER'S OFFICE

- Deputy City Manager, Cliff Blackwell, attended the Government Finance Officers Association of Texas (GFOAT) Fall conference November 2-4, 2022, in San Antonio, TX.
- On Friday, November 18, 2022, the City Manager met with Texas Department of Transportation (TXDOT) and North Central Texas Council of Government (NCTCOG) representatives to discuss the Bear Creek Road project.
- Construction of the City Center Project is approximately 95% complete. Basketball goals have been installed, gym equipment has arrived, and we have also begun receiving furniture. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled.



City Council

November 22, 2022
7:00 pm

Citizens Police Advisory Committee (CPAC)

December 5, 2022
6:30 pm

All meetings will be held in the City Hall Council Chambers located at 1938 S. Hampton Rd., Glenn Heights, TX 75154.



CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154, on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.



Also, you may view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Elections

On December 13, 2022, a Special Election will be held for the position of Council Member Place 1.

For additional information regarding the Election, including Early Voting dates and times, and polling locations, please use one of the following links:

City of Glenn Heights

<https://www.glennheightstx.gov/230/Elections-Elecciones>

Dallas County Elections

<https://www.dallascountyvotes.org/>

Ellis County Elections

<https://www.co.ellis.tx.us/312/Elections>

FINANCE

Customers can reach the Utility Billing office at (972) 223-1690, option #3 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690, option #3, during business hours. Or,
3. Navigating to www.glennheightstx.gov and clicking on the "Pay Your Water bill" link.





FIRE

The Glenn Heights Fire Department responded to 61 calls for service from October 6 - 20, 2022, 48 EMS calls and 13 Fire calls. Average response time was 1:18 for EMS calls and 25 seconds for Fire calls.

The Glenn Heights Fire Department responded to 74 calls for service from October 20 - November 3, 2022, 52 EMS calls and 22 Fire calls. Average response time was 1:20 for EMS calls and 2:00 minutes for Fire.

The Glenn Heights Fire Department responded to 84 calls for service from November 3 - November 17, 2022, 59 EMS calls and 25 Fire calls. Average response time was 1:28 for EMS calls and 1:00 minute for Fire calls.

October 9-15, 2022, was Fire Prevention Month. The Glenn Heights Fire Department visited all the Elementary Schools in the City to teach about fire prevention and show off E-301.



On Monday, October 10, 2022, A shift responded to a family in need of assistance with smoke detector installation.



On Tuesday, October 11, 2022, the Glenn Heights Fire Department responded to a car fire on I-35E. It was quickly extinguished by the crew.



On Tuesday, October 11, 2022, the Glenn Heights Fire Department responded to a 2 vehicle motor vehicle accident on Bear Creek Rd.

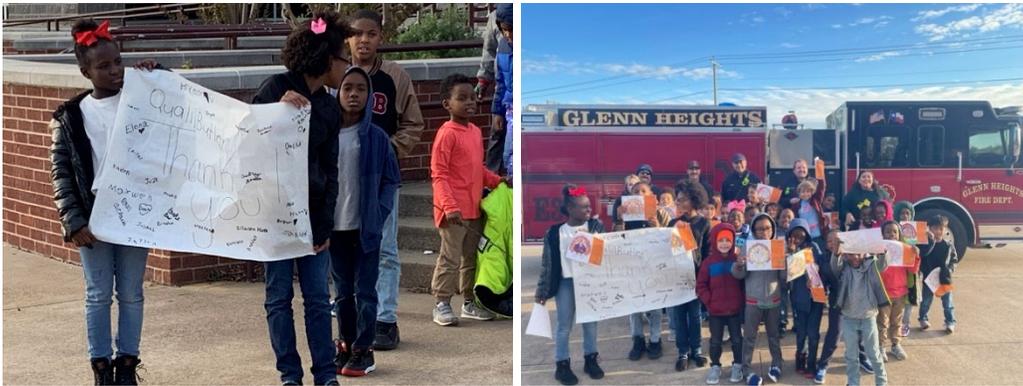


On Saturday, October 29 – Monday, October 31 the Glenn Heights Fire Department attended Halloween Trunk or Treat activities at multiple HOA's, Churches, and Community Locations.



On Saturday, October 22, 2022 at 12:30 am, the Glenn Heights Fire Department was called to an address for a non responsive/non breathing patient. Upon arrival the GHFD Crew began CPR. The patient was loaded and transported by FF J. Graham, FF J. Chapman, and FF J. Richmond. Enroute to the hospital they were able to get the patients pulse back. The family has confirmed the patient is alive and well. Doctors have given credit to the efforts of the GHFD staff for making that possible.

On Wednesday, November 16, 2022, members of the Glenn Heights Fire Department went to Schuppman Elementary School to show off the Engine to the Kids of Hawks. After the bell, they enjoyed some Cupcakes and Turkey Drawings made by the students.





HUMAN RESOURCES

Dulce Martinez- Victims Services Coordinator

- Hire date – 10/10/2022
- Master’s Degree in Social Work, University of Texas at Arlington
- Bachelor’s Degree in Psychology, University of Texas at Dallas
- Most recently served for 2 years as the Director of Housing for Brighter Tomorrows
- Served for 1 year as a Bilingual Case Manager for Brighter Tomorrows
- Served for 3 years as the Senior Research Assistant for the University of Texas at Dallas
- Licensed Master Social Worker (LMSW)



Dylan Moore – Public Works Utility Worker I

- Hire date – 10/20/2022
- Graduated from Waxahachie High School
- Served four (4) years in the United States Marine Corp; Specialized in Heavy Equipment Operations



PERMITS

Between 10/08/2022-10/22/2022 we have issued 3 NSFR Permits with a total valuation of \$1,252,490.

Between 10/23/2022-11/04/2022 we have issued 10 NSFR Permits with a total valuation of \$2,371,670.





POLICE

On October 6, 2022, State Representative Carl Sherman posted a video thanking our hardworking animal services professionals. The video featured our very own Animal Control Officer, Danielle Reed! Click on the link below to view the video.

https://www.canva.com/design/DAFOSQ0ndYE/FW8xej2t-ujEmTI066WtQ/watch?utm_content=DAFOSQ0ndYE&utm_campaign=share_your_desi gn&utm_medium=link&utm_source=shareyourdesignpanel

On October 15, 2022, Sgt. Womack and Officer Ramirez attended the Magnolia Farms Fall Festival. The officers provided candy to the kids and water for the basketball players at the event.

Sgt. Womack also dazzled and entertained the crowd by showcasing his DJ skills!



Director Moore, Deputy Chief Bristow and Lt. Shields enjoyed attending all the events and patrolling the neighborhoods on Halloween. It was a great opportunity to meet the citizens we serve and see all their awesome costume ideas!





Animal Control Officer (ACO) Reed attended the Texas Animal Control Association conference in San Marcos, November 13-16, 2022.

At the conference, ACO Reed was able to update her certifications while learning about the latest animal control trends and investigative techniques.

On November 16, 2022, Lt. Shields attended the 2022 Dallas County Driving While Intoxicated (DWI) press conference. The conference outlined efforts to increase awareness and reduce DWI during the holiday season. It also highlighted the financial, legal, and personal costs of DWI.

A media link to the event is below:

<https://www.nbcdfw.com/news/local/dallas-county-dwi-taskforce-raising-awareness-ahead-of-holidays/3126798/>



PUBLIC WORKS

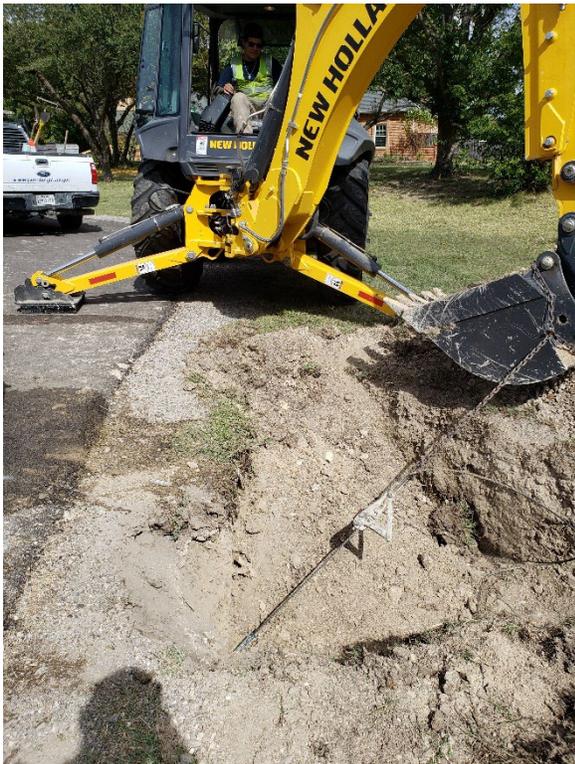
10/10/2022 – 10/20/2022 Smart Meter installation in Heritage Heights.



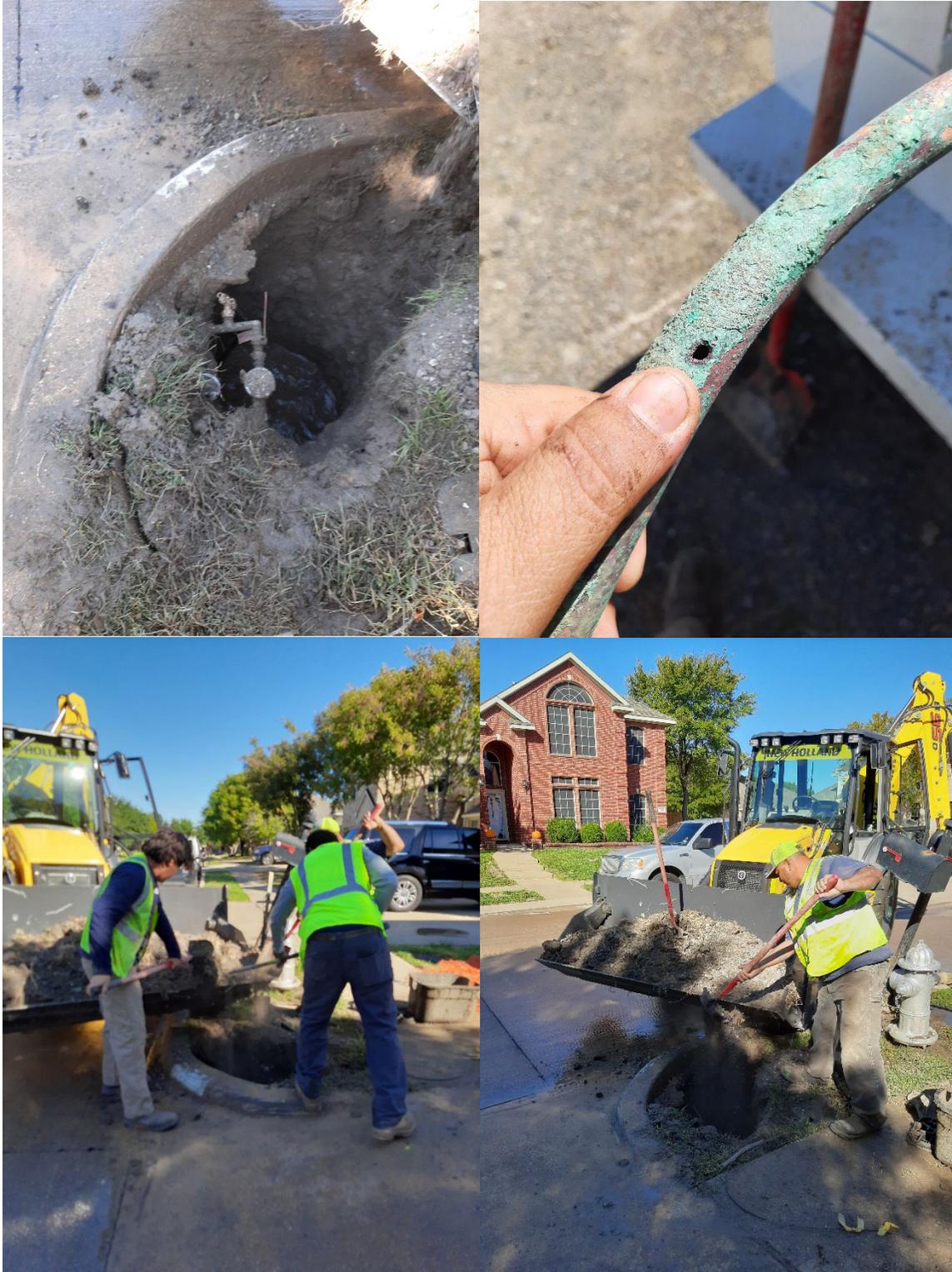
Crews replaced damaged 3/4" copper water service with 3/4" poly water service in the 2500 block of Hampton Rd.



Crews replaced damaged 3/4" poly water service with 3/4" poly water service in the 2300 block of Lakeridge Dr.



Crews replaced damaged 1" poly water service with 1" poly water service in the 1900 block of Ranger.



10/20/2022-11/2/2022 Crews installing Smart meters in Heritage and Stone Creek Subdivisions.

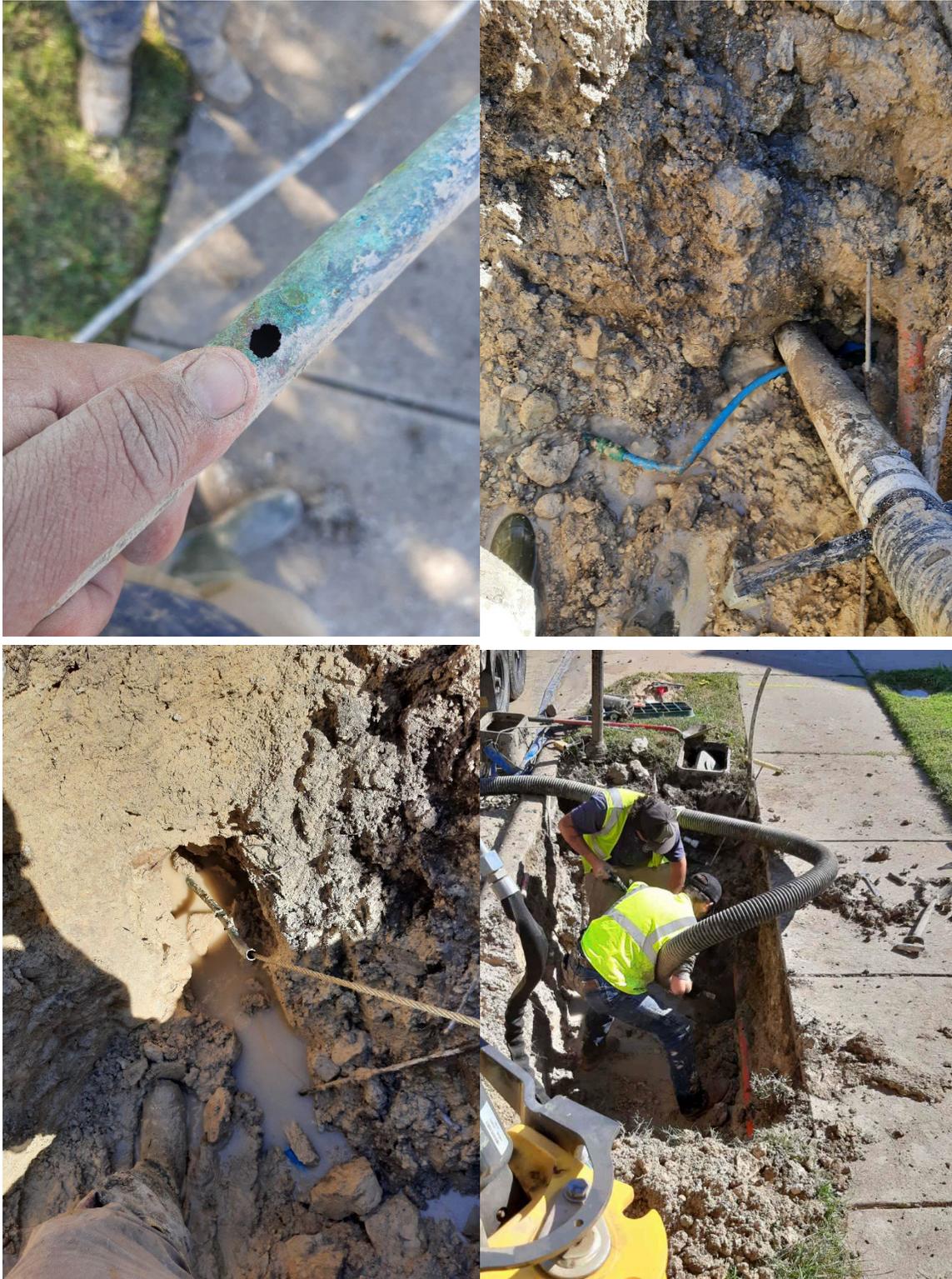


10/20/2022-10/21/2022 Crews dug out and replaced Kiddie Cushion mulch at Gateway Park.





10/27/2022 Water service line repair in the 1100 block of Bradford. Crews pulled and replaced ¾" Copper water service.



10/31/2022 Crews patched potholes on S. Hampton Rd. and S. Uhl Road.



11/3/2022 – 11/17/2022 Meter installation in Heritage Heights, Stone Creek, Bear Creek Road, and Hampton Road.



11/3/2022 – 11/10/2022 Crews dug out, cleared and repaired ditches, culverts, and drainage areas to allow water to properly flow and to stop erosion.







11/16/2022 – 11/17/2022 Crews doing jobsite clean ups and bringing fill dirt to properties damaged during water line construction in the Mesa Subdivision.

