



City Manager's Update

Week Ending 10/7/2022

CITY MANAGER'S OFFICE

- The City Manager, along with the City Center Contractor, completed a Walk-Through of the new Public Safety Building on Tuesday, September 27, 2022, and the Community Center on Wednesday, September 28, 2022.
- Construction of the City Center Project is continuing daily. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled.



City Council
 October 11, 2022
 7:00 pm

Planning & Zoning
 November 14, 2022
 6:30 pm

City Council
 October 18, 2022
 7:00 pm

Citizens Police Advisory Committee (CPAC)
 November 7, 2022
 6:30 pm

All meetings will be held in the City Hall Council Chambers located at 1938 S. Hampton Rd., Glenn Heights, TX 75154.

CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154, on the 1st and 3rd Tuesday of each month at 7:00 pm.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.



Also, you may view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Elections

On November 8, 2022, a Joint & General Election will be held for the positions of Mayor and Council Member Places 2, 4, and 6, and a Special Election for the position of Council Member Place 5.

On December 13, 2022, a Special Election will be held for the position of Council Member Place 1.

Applications are currently being accepted now through October 12, 2022, for a place on the December 13, 2022, ballot.

For additional information regarding the Election, including polling locations and times, please use one of the following links:

City of Glenn Heights

<https://www.glennheightstx.gov/230/Elections-Elecciones>

Dallas County Elections

<https://www.dallascountyvotes.org/>

Ellis County Elections

<https://www.co.ellis.tx.us/312/Elections>

FINANCE

Customers can reach the Utility Billing office at (972) 223-1690, option #3 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690, option #3, during business hours. Or,
3. Navigating to www.glennheightstx.gov and clicking on the "Pay Your Water bill" link.





FIRE

On September 11, 2022, the Fire Department recognized the 21st anniversary of the terrorist attacks on the World Trade Center Towers, where 343 Firefighters made the ultimate sacrifice. There have been over 300 Firefighter deaths related to the POST-9/11 illnesses from working on the WTC pile trying to locate and rescue survivors.

The Glenn Heights Fire Department responded to 68 calls for service from September 8-22, 2022, 58 EMS calls and 10 Fire calls. Average response time was 1:15 for EMS calls and 1:24 for Fire calls.

The Glenn Height Fire Department responded to 74 calls for service from September 22 – October 6, 2022, 52 EMS calls and 22 Fire calls. Average response time was 1:30 for EMS and 48 seconds for Fire calls.

On Friday, September 23, 2022, Red Oak ISD Superintendent Brenda Sanford delivered a cookie tray to the GHFD for Firefighter Appreciation Month.



On September 29, 2022, the Glenn Heights Fire Department was called to a Mutual Aid Structure Fire at Country Kitchen in Red Oak, TX.



HUMAN RESOURCES

Welcome to our team!

Hannah McCarty- Social Services Coordinator

- Hire date – 8/15/2022
- Baylor University, Master’s degree in Social Work; Abilene Christian University, Bachelor’s in Psychology
- Licensed Master Social Worker (LMSW) issued by Texas Behavioral Health Executive Council
- Four years’ experience with Project Horizon as Director of Therapeutic Services



Jamie Zak- Police Officer

- Hire date – 8/22/2022
- Texas A&M University, Bachelor of Science, Criminal Justice
- Certification issued by Texas Commission on Law Enforcement (TCOLE)
- Ten (10) years in Law Enforcement: eight (8) years’ experience with the City of Whitney Police Dept. as Police Sergeant, two (2) years with the City of Italy as Police Officer



Johnna Matthews - Director of Planning & Development Services

- Hire date – 9/19/2022
- Master’s Degree in Urban Studies from Michigan State University
- Bachelor’s Degree in Criminal Justice & Corrective Services from Jackson State University
- Has over 20 years of experience in Urban & Regional Planning
- Most recently served as the Principal Planner for the City of Mesquite for 5 years
- Served for 2 years as the City Planner for the City of Pearland
- Served as the Senior Planner for the City of Denton
- Has experience in the areas of Communications, Case Management, and Grant Writing



Jacqueline Madden - Community Engagement Coordinator

- Hire date – 9/26/2022
- Bachelor’s Degree in Journalism/Public Relations from University of North Texas
- 20+ years’ experience in special event planning and community outreach
- Most recently served for 2 years as the Civic Center Manager for the City of Henderson
- Served 3 years as the Special Events Coordinator for the City of Sugar Land
- Served 5 years for the City of Irving as the Special Events Supervisor, then served for 1 year as a consultant for the City of Irving



David Chen – Police Officer

- Hire date – 9/26/2022
- 20 years in law enforcement
- Most recently served as a Police Officer for 7 years for the City of Whitney
- Served as a Patrol Officer for the City of Milford for 8 years
- Served 1 year for the cities of Palmer and Itasca as a Patrol Officer
- Holds a Master Peace Officer Certification



PERMITS

Between 09/08/2022-09/21/2022 we have issued one NS-F Permits with a total valuation of \$329,630.00.

Between 09/22/2022-10/07/2022 we have issued 14 NSFR Permits with a total valuation of \$3,122,028.04.





POLICE

On August 27, 2022, DPS Director Moore, Chief Bristow and Officer Zak participated in the Red Oak Founders Day parade. It was great seeing everyone at this event!



On August 31, 2022, Public Safety Director Moore was interviewed by NBC5 regarding the City's new Guardian Program which alerts first responders to residents with special needs. A link to the story and interview is below:

<https://www.nbcdfw.com/news/local/glenn-heights-joins-guardian-program-to-alert-first-responders-to-residents-with-autism-dementia-and-alzheimers/3061151/>

On September 1, 2022, Animal Control Officer Reed was featured in a news story highlighting the Glenn Heights Animal Shelter and animals in need of adoption. A link to the story is below:

<https://www.focusdailynews.com/city-of-glenn-heights-animal-shelter-has-pigs-peacocks-more/>

September 12th is National Policewoman Day! The day acknowledges & celebrates the contribution of female police officers who enforce law and order around the country.

Today, we celebrate the women who serve the City of Glenn Heights!



On September 17, 2022, at approximately 10:00 pm, Officer Swank initiated a traffic stop on a car that was displaying an expired registration. A computer check of the driver found that she had numerous outstanding warrants for her arrest. During the interview, Swank detected the odor of marijuana emitting from within the car. A search of the car revealed the driver to be in possession of marijuana, MDMA (ecstasy pills), cocaine and a loaded handgun with an extended magazine. The driver, a 32-year-old female from Dallas, was booked into the Desoto Jail. Great work Officer Swank!



Ballistic Shields

As part of our continuing effort to train and prepare for an active shooter threat, the Police Department recently purchased two rifle-rated ballistic shields. These shields will provide protection to our first responders as they attempt to identify, locate, and isolate an active threat.



Speed Trailer

Possibly coming soon to a street near you...

The Police Department recently purchased a new speed trailer! This trailer has the ability to monitor vehicle speed and collect a variety of data that is used to generate comprehensive reports related to traffic flow.



Community Resources

Please visit the Community Resources tab on the Police Department web page. This tab contains resource information for utilities, food, and clothing assistance, as well as, infant necessities.

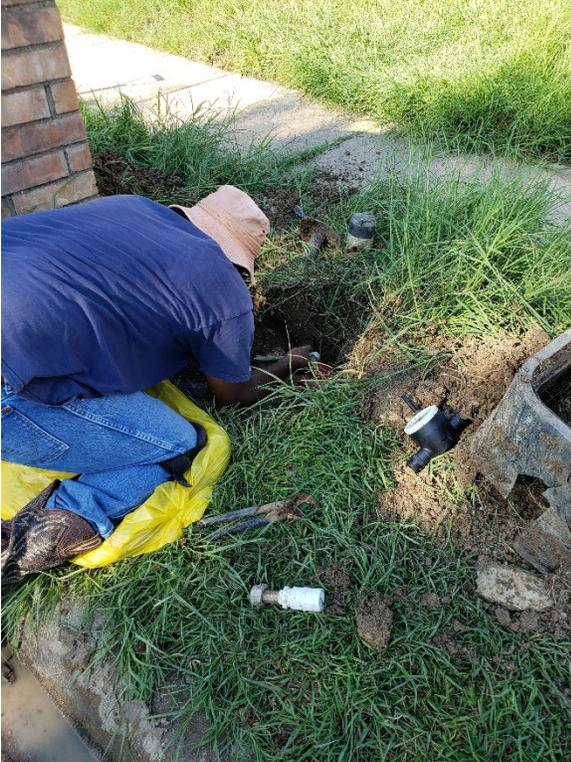
Resource information can be found here:

<https://glennheightstx.gov/433/Community-Resources>



PUBLIC WORKS

8/25/2022 – 8/31/2022 Meter installation in Heritage Heights for the smart meter program.



8/24/2022 Installation of new ground wires after storms at Northwest Pump Station.



8/25/2022 Cleaning of drainage on Pearly Top Road sediment build up due to heavy rain.



8/30/2022 Crews installed a 4" Drainage pipe and inlets at Mesa Wood and Hampton Road to reduce flooding at intersection.



8/31/2022 4" water main break repair at in the 100 block of Red Oak Creek Road. Crews cut out damaged section of main and replaced with new section of pvc pipe and two top bolt connections.



8/31/2022 Maplewood ph2B Contractors completing tie in on 12" water transmission line removing obsolete section of main and valves.



9/6/2022 Debris clean up on E. Bear Creek Road. Crews used heavy equipment to remove brush and debris that washed up during storms.



9/8/2022- 9/21/2022 Meter installation program crews installing new smart meters on Westmoreland and Heritage Heights subdivision.



9/12/2022- 9/16/2022 Street, Sidewalk, and Approach repair at various locations by concrete contractors.



9/9/2022 & 9/13/2022 Asphalt road repair on N. Uhl Road and S. Hampton Road. Crews removed and replaced damaged asphalt areas.



9/14/2022 Water main line leak repair in the 100 block of Red Oak Creek Road. Crews used a 4" full circle clamp to repair pin hole in 4" water main.



9/14/2022 16" Water Flow Meter repair at Northwest Pump station. Contractor replaced damaged 35-year-old meter head assembly with new updated assembly.



9/16/2022 Water service line leak in the 600 block of Green Mound. Crews cut damaged section of 3/4" water service and replaced with new 3/4" compression and Poly line.



9/20/2022 Water service line leak in the 1800 block of High Meadow. Crews pulled and replaced 3/4" copper water service with new 3/4" Poly line.



9/22/2022 Leak repair on 2" water service line on Edinburgh Cr. Crews cut out damaged 2" copper service line and replaced with new 2" poly service.



9/22/2022 Leak repair on 3/4" water service line in the 2700 block of S. Hampton. Crews crimped off and replaced old poly line with new 3/4" poly line to the angle stop.



9/28/2022 Drainage repairs at Uhl Road and Barton Drive. Crews removed worn and damaged RCP storm drainpipe and dug out bar ditch.

