



City Manager's Update

Week Ending 07/31/2022

CITY MANAGER'S OFFICE

- On Friday, July 29, 2022, at approximately 3:15 pm a grass fire began in the utility easement of Lindell Estates. It quickly spread north and was contained at approximately 6:15 pm. The City would like to thank the 23 Fire Departments, 6 Police Departments, Glenn Heights Public Works, Oncor Representative Kenneth Govan, the Honorable State Senator Royce West and our amazing residents for their prompt response and assistance.



Citizens Police Advisory Committee (CPAC)
 August 8, 2022
 6:30 pm

Planning & Zoning
 August 8, 2022
 6:30 pm

Special Called City Council
 August 9, 2022
 7:00 pm

City Council
 August 16, 2022
 7:00 pm

City Council and Planning & Zoning meetings will be held in the City Hall Council Chambers located at 1938 S. Hampton Rd., Glenn Heights, TX 75154.

The CPAC meeting will be held in the Senior Center located at 1932 S. Hampton Rd., Glenn Heights, TX 75154.

Thank You!

- Red Oak Fire Department
- DeSoto Fire Department
- Lancaster Fire Department
- Ovilla Fire Department
- Midlothian Fire Department
- Cedar Hill Fire Department
- Maypearl Fire Department
- Forreston Fire Department
- Bristol Fire Department
- Dallas Fire Department
- Ennis Fire Department
- Ferris Fire Department
- Hutchins Fire Department
- Cockrell Hill Fire Department
- Mansfield Fire Department ESD 6
- Dallas County Fire Rescue Forestry Service
- Ellis County Fire Marshal
- Ellis County Emergency Management
- Ellis County AMR
- Red Oak Police Department
- DeSoto Police Department
- Ellis County Sheriff Office
- Texas Department of Public Safety
- Ovilla Police Department
- Ellis County Precinct 4
- Oncor
- Ovilla Public Works



- On July 11, 2022, City Manager Hall attended the Bi-Monthly City Manager's Luncheon.
- On July 18, 2022, City Manager Hall met with the Meadow Springs HOA.
- Construction of the City Center Project is continuing daily. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled.

CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154, on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Elections

On November 8, 2022, a Joint & General Election will be held for the positions of Mayor and Council Member Places 2, 4, and 6, and a Special Election for the position of Council Member Place 5.

Applications for a place on the Joint & General Election ballot will be accepted through August 22, 2022, during the City Secretary's normal office hours: Monday – Friday, 8:00 A.M. – 5:00 P.M. Applications for a place on the Special Election ballot will be accepted through August 25, 2022, during the City Secretary's normal office hours: Monday – Friday, 8:00 A.M. – 5:00 P.M., and until 6:00 P.M. on August 25, 2022.

How to request/obtain a candidate packet:

In Person: City Hall
1938 S. Hampton Road
Glenn Heights, TX 75154

Email: brandi.brown@glennheightstx.gov



Fax: (972) 223-9307

Download: <https://www.glennheightstx.gov/230/Elections-Elecciones>

You may return your application in person, or by mail, email, or fax.

For all up to date information regarding the Election, please visit the Glenn Heights Elections website: <https://www.glennheightstx.gov/230/Elections-Elecciones>

COMMUNITY ENGAGEMENT

The City of Glenn Heights will be partnering with both Red Oak and DeSoto Independent School Districts for this year's Back to School Bash!

If your student will be attending Red Oak ISD this upcoming school year, Glenn Heights will distribute backpacks and supplies on August 6, 2022, from 8:30 A.M. to 11:30 A.M., at Red Oak High School, located at 220 South SH 342, Red Oak, TX 75154.

If your student will be attending DeSoto ISD this upcoming school year, Glenn Heights will distribute backpacks and supplies on August 13, 2022, from 9:00 A.M. to 12:00 P.M., at DeSoto High School, located at 600 Eagle Drive, DeSoto, TX 75115.

Glenn Heights school supplies are exclusively for Glenn Heights residents. Only attendees who are pre-registered are guaranteed backpacks and supplies from the City of Glenn Heights. At your designated event, please visit the Glenn Heights booth and provide proof of residency to receive your backpack and supplies. A confirmation email will be sent to each registrant confirming which event you will attend.



FINANCE

Customers can reach the Utility Billing office at (972) 223-1690, option #3 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690, option #3, during business hours. Or,
3. Navigating to www.glennheightstx.gov and clicking on the "Pay Your Water bill" link.





FIRE

On Wednesday, July 13, 2022, the Glenn Heights Fire Department responded to a 2 alarm mutual aid fire at 220 Cascade in Red Oak. B shift entered the structure multiple times during the course of the incident. The temperature outside was 104 degrees.

From Friday, July 1, 2022, to Thursday, July 28, 2022, the Glenn Heights Fire Department ran 147 calls. 100 EMS calls for service and 47 Fire calls for service. GHFD average response times were 1:15 for EMS and 1:27 for Fire.



HUMAN RESOURCES

Tabitha Gardner- Code Compliance Officer

- Hire date – June 15, 2022
- Bachelor's in Criminal Justice from Mississippi Valley State University
- Worked as a Code Compliance Officer for the City of Dallas
- Served as a District Parole Officer for the State of Texas
- Licensed Code Enforcement Officer



Christopher Bentley, Police Sergeant

- Hire date – June 27, 2022
- Over 30 years of law enforcement experience.
- Master Peace Officer
- Certified Fire Fighter
- Served as Chief of Police for the City of Whitney



Danielle Reed- Animal Control Officer

- Hire date – July 18, 2022
- Worked as an Animal Control Officer for the City of Mesquite
- Served as a pet trainer for 5+ years
- Certified Animal Control Officer
- Humane Animal Euthanasia Certification
- Snakes and More Certification



Estella McCullough- Utility Billing Supervisor

- Hire date – July 25, 2022
- Strayer University, Bachelor of Arts, Business Administration
- Seventeen (17) years' experience in Customer Service; most recent City of Mesquite, served as Utility Billing/Customer Service Supervisor



Andranique Henderson- Communications Officer

- Hire date – July 26, 2022
- Worked as a Juvenile Supervision Officer
- Worked as a Corrections Guard & Corrections Sergeant
- Holds a license in Juvenile Supervision



Charles Hight- IT Administrator

- Hire date – August 1, 2022
- Bachelor of Science Degree in Technical Management from DeVry
- Served as Deputy IT Director for the City of Burleson
- Cisco Certified Network Associate (CCNA)
- Certified Novell Engineer (CNE)
- Certified Professional (Network +, Security +, and Microsoft)



PARK AND RECREATION

Unfortunately, Dallas County has discontinued the Senior Lunch Program due to low attendance.

PERMITS

Between 07/01/2022-07/31/2022, we have issued ten NS-F Permits with a total evaluation of \$2,786,565.00.



POLICE



On July 6, 2022, Officers were dispatched to a domestic disturbance in the 1600 blk of Shady Shores. Upon arrival, Officers located a subject that had locked himself inside his vehicle, was armed with two knives, and threatening suicide. Officers negotiated with the male for approximately 1½ hours before he peacefully surrendered. The male was safely taken into custody and transported to the hospital for evaluation.

On July 8, 2022, the Police Department conducted training with the members of the Citizens Police Advisory Committee (CPAC). Members learned how to properly search and process a crime scene. Detective Weiss instructed the members on the techniques for identifying and processing fingerprint evidence. Each member was given an opportunity to try out the new skills they learned.



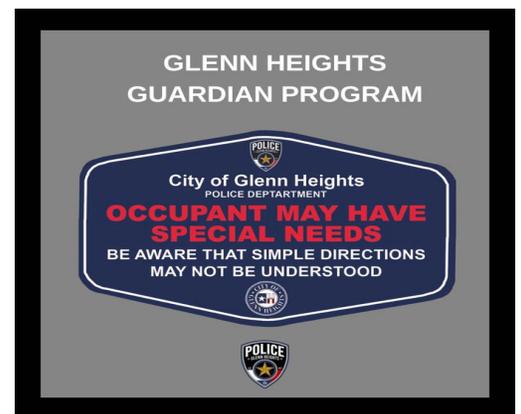
On July 25, 2022, the Dallas Police Department called and advised that a trailer, that was previously stolen in their city, was currently located behind a residence in the 200 block of E. Bear Creek Road.

Glenn Heights PD patrol officers and criminal investigators immediately began working together to obtain and execute a search warrant at the residence. Investigators were able to locate the stolen trailer, which was returned to the owner at the scene.

The Guardian Program is now fully operational! This program will assist first responders during encounters with members of the special needs community, while also providing access to critical information.

To register, please to go:

<https://glennheightstx.gov/422/Guardian-Program>

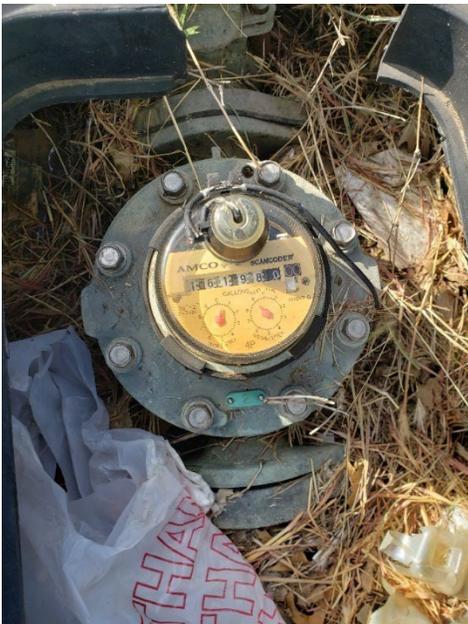


PUBLIC WORKS

7/13/2022 Contractors hit a 3" water service line while boring at 200 W. Bear Creek Road. Crews cut out and replaced the damaged line.



7/13/2022 – 7/27/2022 Installation of Smart meters in the Heritage Heights Subdivision.



7/20/2022 Pothole repair on S. Uhl Road.



7/25/2022 Contractors hit 12" Water main North of Stone Creek Blvd. Crews cut out and replaced 5' of damaged water main.

