



City Manager's Update

Week Ending 06/17/2022

CITY MANAGER'S OFFICE

- Effective May 30, 2022, Community Waste Disposal (CWD) will be the City's new waste management provider. New CWD carts were distributed May 23-27, 2022, and a brochure with essential information was attached to the new carts. You can also check their website at www.communitywastedisposal.com, contact CWD at 972-392-9300, option 2 or contact our Utility Billing Department at 972-223-1690, option 3.

MAY 23-27
CWD CART DISTRIBUTION
City of Glenn Heights

95-gallon grey trash and blue recycle carts will be delivered on your new service day, the week of May 23.

Help! When's my day? To find your service day, visit CommunityWasteDisposal.com and click on View My Schedule from the menu bar. Type in your service address to find your information.

If you still have your old carts after May 27, leave them out on your service day for pickup. Please ensure they are EMPTY. If, after May 27, your CWD carts have not been delivered, please call us at the number below.

CWD CARTS WILL NOT BE SERVICED ON WEDNESDAY MAY 25. PLEASE USE YOUR CURRENT WIN CARTS.

972.392.9300/Option 2

News about Your Recycling Collection

Recycling pickups in Glenn Heights are scheduled for *every other week*, on the same day as your trash pickup.



Help! When's my service day? To find your service day, visit CommunityWasteDisposal.com and click on View My Schedule from the menu bar. Type in your service address to find your information.

Thank you for recycling.

Questions? 972.392.9300/Option 2

CWD's Door-side Collection

for Household Hazardous Waste and Used Electronics

1 Call CWD to request a packet and schedule a pickup.

2 Gather your HHW and used electronics, carefully package them according to the directions, and leave them on your doorstep.

972.392.9300
Option 2

3 Watch as your items are carefully collected and transported to CWD for safe disposal.

Whoa!

Coming Soon to Glenn Heights

UNLIMITED
Tied & Bundled Brush!

Each week, set out up to two cubic yards of bulky waste plus unlimited tied and bundled brush. Please note that **NO LOOSE BRUSH** will be accepted.

Tied and bundled brush cannot exceed 6' x 7' and weigh more than 50 pounds per bundle.

Questions? Clarifications?
972.392.9300/Option 2

- The City Manager began having preliminary budget meetings with all departments the week of May 16-20, 2022.
- The City Manager began having preliminary budget meetings with City Council Members the week of June 13-17, 2022.
- Construction of the City Center Project is continuing daily. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled.



City Council

June 21, 2022

7:00 pm

City Council

July 5, 2022

7:00 pm

Citizens Police Advisory Committee (CPAC)

June 11, 2022

6:30 pm

Planning & Zoning

June 11, 2022

6:30 pm

City Council and Planning & Zoning meetings will be held in the City Hall Council Chambers located at 1938 S. Hampton Rd., Glenn Heights, TX 75154.

The CPAC meeting will be held in the Senior Center located at 1932 S. Hampton Rd., Glenn Heights, TX 75154.



CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154, on the 1st and 3rd Tuesday of each month at 7:00 P.M.

To view the Agenda and Agenda Packet, please visit
<https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may view the City Council Meeting live, as well as archived Meetings, at
<https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Joint and General Election – City of Glenn Heights

A Joint and General Election will be held on November 8, 2022, for the positions of Mayor and Council Member Places 2, 4, and 6.

Beginning June 22, 2022, applicant information will be available in the City Secretary's Office and online.

Applications for a place on the ballot will be accepted July 23, 2022 – August 22, 2022, during the City Secretary's normal office hours: Monday – Friday, 8:00 A.M. – 5:00 P.M.

How to request/obtain a candidate packet:

In Person: City Hall
1938 S. Hampton Road
Glenn Heights, TX 75154
Email: brandi.brown@glennheightstx.gov
Fax: (972) 223-9307
Download: <https://www.glennheightstx.gov/230/Elections-Elecciones>

You may return your application in person, or by mail, email, or fax.

For all up to date information regarding the Election, please visit the Glenn Heights Elections website: <https://www.glennheightstx.gov/230/Elections-Elecciones>.



Leadership Southwest

On Wednesday, June 16, 2022, Brandi Brown, Glenn Heights City Secretary, joined City Secretaries Kristin Downs (City of Duncanville) & Cynthia Olguin (City of Hutchins), on a discussion panel to provide information regarding “City Boards & Commissions - How to Volunteer”, during a Leadership Southwest Community Engagement session.

Also, Mayor Harry A. Garrett joined other local Mayors during the “Life as a Mayor” discussion panel.



COMMUNITY ENGAGEMENT

On Friday, May 20, 2022, the second GH Connect was held at the Meadow Springs Neighborhood Park. Residents enjoyed grilled hot dogs and burgers, chips, drinks, good music, and fellowship.





We are gearing up for the upcoming GH Connect set for Friday, June 24, 2022, in the Meadow Creek Subdivision. Meadow Creek residents are welcome to join City Council and Staff for an evening of food, fun and fellowship.

The City's 2022 Back-2-School Celebration is set for Saturday, July 30, 2022. This year, we look forward to partnering with Harvest Family Life Ministries, No More Violence and Mark Dean Loving Place, all non-profit organizations serving the Glenn Heights community and neighboring areas.

FINANCE

Customers can reach the Utility Billing office at (972) 223-1690, option #3 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690, option #3 during business hours. Or,
3. Navigating to www.glenheightstx.gov and clicking on the "Pay Your Water bill" link.





FIRE

On Monday, May 16, 2022, the Glenn Heights Fire Department placed 17 Scott Sight Masks in service, issuing a mask to all personnel. These masks have built-in thermal imaging cameras, which allow firefighters to see victims in zero visibility and allow them to locate a fire faster and easier.



The Glenn Heights Fire Department members have been familiarizing themselves with new rescue devices. These devices are made to be used when a firefighter has no other option except to exit out of a window during a structure fire. These devices also allow firefighters to lower victims securely, prior to bailing out themselves.



On June 10-11, 2022, members of the Glenn Heights Fire Department attended the Gone to Texas Fire Forum, Leadership and Culture Training and Conference at Globe Life Field in Arlington. The speakers at this event were some of the Titans of the Fire Service including Chief Scott Thompson of The Colony Fire Department, District Chief Mo Davis of District 68 Houston Fire Department, District Chief Clyde Gordon of District 8 Houston Fire Department, Former District Chief and Retired Captain Todd Edwards of Atlanta Fire Department, Captain Mike Gagliano of Seattle Fire Department, and Captain Mike Duggan of New York Fire Department (FDNY).





On Monday, June 13, 2022, Firefighter Josh Richmond completed his one-year Probationary Firefighter period. Firefighter Richmond received his Black Shield and Leather Helmet identifying the completion of his first year as a Firefighter for the City of Glenn Heights Fire Department.



From May 6, 2022, to May 19, 2022, the Glenn Heights Fire Department responded to 77 calls for service, 56 EMS calls and 21 Fire calls. The response times were 1:11 for EMS calls and 1:38 for Fire calls.

From May 19, 2022, to June 2, 2022, the Glenn Heights Fire Department responded to 51 calls for service, 43 EMS calls and 8 Fire calls. The response times were 1:12 for EMS calls and 1:17 for Fire calls.

From June 2 to June 16, 2022, the Glenn Heights Fire Department responded to 48 calls for service, 40 EMS calls and 8 Fire calls. The response times were 1:01 for EMS calls and 1:15 for Fire calls.



PARK AND RECREATION

The City of Glenn Heights Senior Center continued serving lunches to Glenn Heights seniors. Seniors can enjoy a congregate sit-down lunch each day the Senior Center is open by calling 469-437-2237 and making a reservation at least 48 hours before the lunch date. The Glenn Heights Senior Center is open daily from 9:00 am – 2:00 pm.

Meals Delivered	Week of May 2-6	Week of May 9-13
Monday	10	8
Tuesday	8	9
Wednesday	6	13
Thursday	9	8
Friday	10	13
Totals:	43	51

Meals Delivered	Week of May 16-20	Week of May 23-27
Monday	13	12
Tuesday	14	18
Wednesday	14	15
Thursday	14	13
Friday	10	15
Totals:	65	73

Meals Delivered	Week of May 30-June 3	Week of June 6-10
Monday	15	15
Tuesday	13	15
Wednesday	13	16
Thursday	12	17
Friday	15	13
Totals:	68	76

PERMITS

Between 06/02/2022-06/15/2022 we have issued six NS-F Permits with a total valuation of \$1,893,795.00.



POLICE



On May 14, 2022, the Citizens Police Advisory Committee (CPAC) members participated in traffic stop training and scenarios. This training contained information about traffic stop procedures, protocols, decision making and officer discretion.

Each member was invited to role-play the police officer role in a mock traffic stop situation. All members did an excellent job!



On May 18, 2022, the Texas Department of Family and Protective Service Supervisors Amber Waten & Brooklyn Robinson visited Glenn Heights PD and dropped off a basket of snacks to celebrate National Police Week.



On May 18, 2022, several members of the Glenn Heights Police Department attended the Peace Officer Memorial ceremony at DeSoto PD. Detective Yates, a member of the Honor Guard, served as Commander of the Firing Party.

In the center of this picture is Glenn Heights PD School Resource Officer (SRO) Davis. Officer Davis is assigned to Moates Elementary and McCowan Middle School, where she is important part of the DeSoto ISD school security program. We would like to thank her, as well as, the entire DeSoto ISD security team, for their continued commitment to the safety of the students and staff.



On May 28, 2022, Citizens Police Advisory Committee (CPAC) members participated in training with the Police Department. This training contained information about negotiations and active listening skills. Each member was invited to role-play in a mock negotiation situation. Everyone did great and seemed to enjoy the training.





On May 30, 2022, the police department issued new AXON Series 3 body cameras to all our police and Animal Control Officers. Axon has incorporated the latest technology into these devices; to include remote viewing, body, and dash camera video synchronization, along with improved picture quality.



On June 7, 2022, Deputy Police Chief Bristow and Sgt. Womack presented Officer Swank with the Police Commendation Award for Meritorious Service related to a medical emergency call, involving a baby, that she responded to in 2021. Officer Swank's actions during the call, and over the subsequent days, are a testament to her dedication to duty and commitment to serving the citizens of Glenn Heights. Congratulations Officer Swank!



PUBLIC WORKS

5/9/2022 Angle stop repair in the 1000 block of James Donald. Crews replaced old copper flare angle stop with a new 3/4" compression angle stop.



5/10/2022 Pothole repairs on S. Uhl Road and S. Hampton Road.



5/13/2022 Sanitary sewer cleaning at Heritage Lift Station due to heavy amounts of grease.



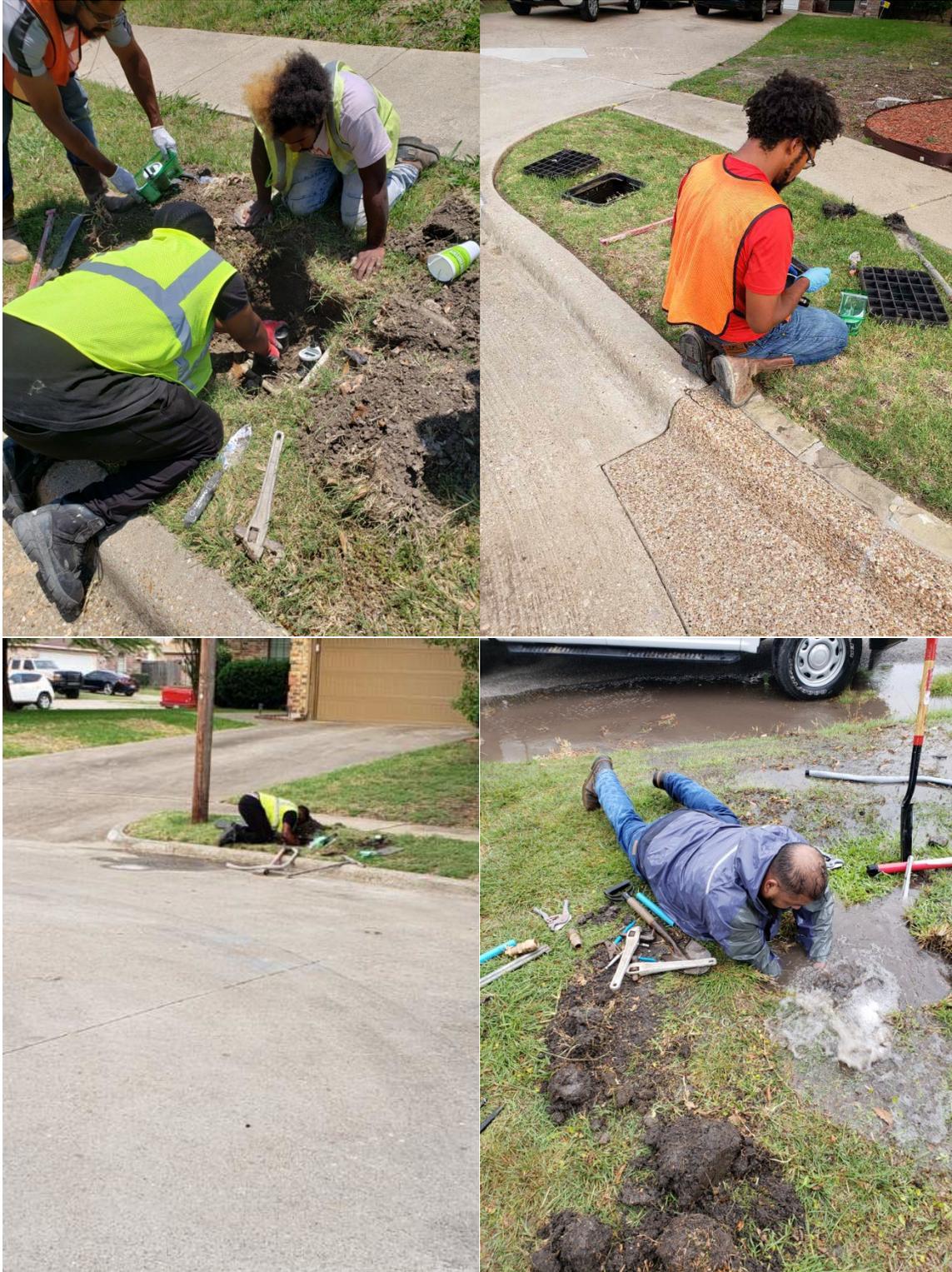
5/18/2022 - 5/19/2022 Crews removing downed trees from Gateway Park due to high winds.



5/5/2022- 5/18/2022 Meter installation program of the new smart meters in the Heritage and Mesa Subdivisions.



5/19/2022-6/1/2022 Installation of new smart meters in the Heritage and Top of Hill Farms Subdivisions.



5/19/2022 Repairs to flow meter at Northwest Pumpstation. Meter had an internal part broken.



5/20/2022 Valve maintenance on major transmission lines. Crews were clearing debris from inside valve stacks and finding buried valves.



5/27/2022 Clearing of trees and barbed wire fencing on South side of the City Center project.



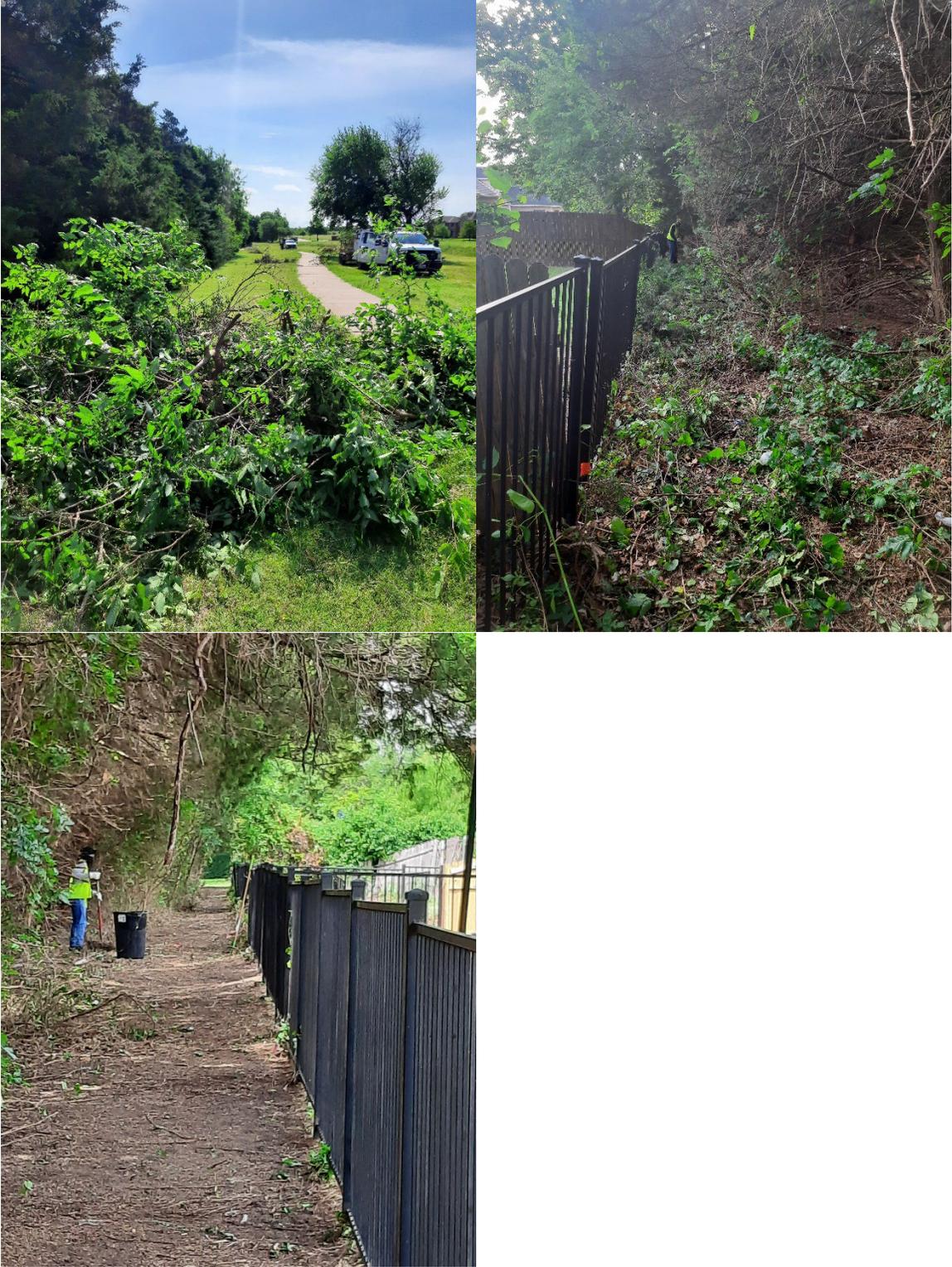
6/1/2022 Driveway paving at City Center project.



6/8/2022 – 6/15/2022 Meter installation program in the Heritage Heights Subdivision.



6/8/2022 Crews cleared downed and overgrown trees behind Gateway Park.



6/9/2022 Water main leak at the intersection of Lakeshore and Overhill in Lindell Estates. A 2" flush point blew off of a dead end main. Crews cut out split 2" PVC and replaced with 2" Brass cut-off valve.



6/13/2022 Pothole repairs on S. Hampton Road and temporary repairs to damaged concrete road on Craddock Dr.



6/15/2022 Water service line leak in the 1000 block of Wynnewood. Crews replaced split 3/4" copper water service with 3/4" poly from the main to the customers meter, due to split on old copper line.

