



City Manager's Update

Week Ending 11/24/2021

CITY MANAGER'S OFFICE

- Construction of the City Center Project is continuing daily. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled. Contractors have begun installing the stone slate on the Public Safety Building, have installed the A/C system in the Recreation Center and are currently installing the Fire Sprinkler System in the City Hall Building.



City Council
December 7, 2021
7:30 pm

Planning & Zoning
December 13, 2021
6:30 pm

Citizens Police Advisory Committee (CPAC)
December 13, 2021
6:30 pm

City Council and Planning & Zoning meetings will be held in the City Hall Council Chambers located at 1938 S. Hampton Rd., Glenn Heights, TX 75154.

The CPAC meeting will be held in the Senior Center located at 1932 S. Hampton Rd., Glenn Heights, TX 75154.



CITY SECRETARY

City Council Meetings

City Council Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Joint and General Election – City of Glenn Heights

A Joint and General Election was held on November 2, 2021, for Council Member Places 1, 3, and 5.

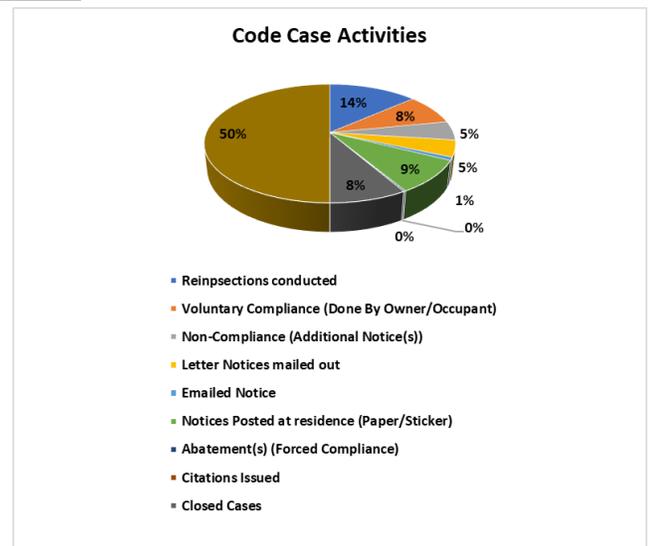
The following results were certified on November 12, 2021:

- Sonja A. Brown, Council Member-Elect, Place 1
- Travis Bruton, Council Member-Elect, Place 3
- Shaunte L. Allen, Council Member-Elect, Place 5

The Presentation of Election Certificates and the Swearing-In Ceremony will be held on December 7, 2021, at City Hall, City Council Chambers, at 7:00 P.M.

CODE COMPLIANCE

Code Case Activities	# of Items
Reinspections conducted	63
Voluntary Compliance (Done By Owner/Occupant)	39
Non-Compliance (Additional Notice(s))	24
Letter Notices mailed out	21
Emailed Notice	4
Notices Posted at residence (Paper/Sticker)	42
Abatement(s) (Forced Compliance)	1
Citations Issued	0
Closed Cases	39
Total	233



COMMUNITY ENGAGEMENT

Season of Giving

The City of Glenn Heights Season of Giving has begun with Nominate a Neighbor for Thanksgiving Meals. Forty-Seven (47) families were served. Also, in partnership with our local mosque, Al-Arqam Masjid, we were able to give away turkeys to some of our residents.

Road Construction for the Mesa Subdivision

Road construction will be ongoing in the Mesa Subdivision beginning Monday, November 15, 2021. This construction is estimated to take 60-90 days, weather permitting.



Virtual Stakeholder Input Session

On November 4, 2021, a Virtual Stakeholder Input Session was held to receive community input for the All-Abilities Park Design. The session was narrated by Mayor Pro Tem, Sonja A. Brown and can be seen on our Facebook page.

FOX 4 News Feature

Shaun Rabb and the Fox 4 news crew interviewed City Manager, David Hall and Nicole Conway, Director of Corporate Relations & Events for the Make-A-Wish Foundation. The focus was on the partnership and the new All Abilities Park that will be built at the new City Center. Watch the interview below!

<https://www.fox4news.com/news/glenn-heights-wants-help-designing-inclusive-park-for-kids-with-disabilities>

Veteran's Day

On Thursday, November 11, 2021, we hosted a virtual Veteran's Day Appreciation via video to recognize, appreciate and honor our local service members. The video can be seen using the link below.

<https://youtu.be/-Qrtb8j2ocg>





Save the Date

The Annual Christmas Tree Lighting Ceremony will be Friday, November 10, 2021. Stay tuned for more information coming soon!

Congregate Meal Program



- Grant eligibility guidelines = Age 60 & older
- Grant provides distribution of free hot meals and support services to the Senior Center

Meals Delivered	Week of 11/8/21	Week of 11/15/21
Monday	39	37
Tuesday	40	38
Wednesday	41	39
Thursday	39	37
Friday	40	37

A breakfast meal has been added to the daily delivery beginning the week of November 15th. Staff received thanksgiving turkey donations from the Islamic Society of America - Dar Al-Arqam Masjid and was included with the meal delivery to seniors on November 19, 2021!

If you are interested or know a senior citizen that would like to join our congregat meals program, please contact Senior Center staff at ghce@glennheightstx.gov or (972) 515-9745.

Facility Programming

In response to guidance from Dallas County Health and Human Services, the Glenn Heights City Council moved to postpone the planned reopening of the Senior Center to the public. As infection rates and hospitalization rates continue to increase, public health officials have discouraged large gatherings for vulnerable populations. Plans to reopen the facility will be re-assessed in January 2022.



FINANCE

The Utility Billing office is OPEN Monday through Friday between 8:00 am and 5:00 pm. Customers can reach the Utility Billing office at (972) 223-1690, option #3, Monday through Friday between 8:00 am and 5:00 pm.

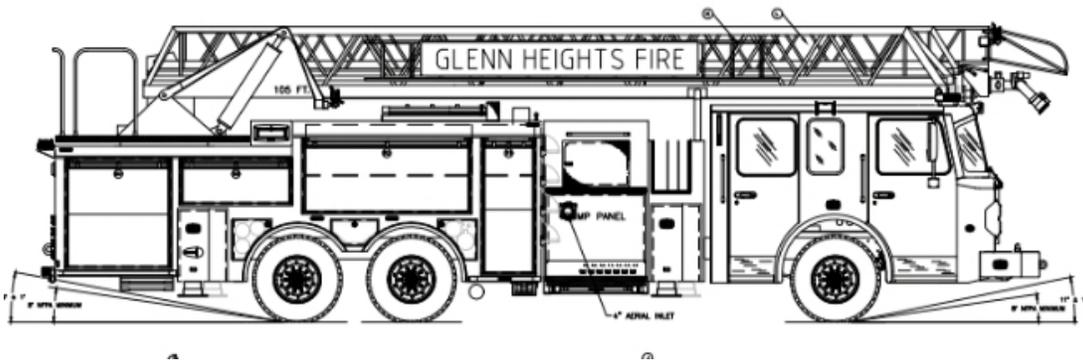
Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690, option #3, during business hours.
3. Navigating to www.glenheightstx.gov and clicking on the “Pay Your Water bill” link.

FIRE

On Friday, November 5, 2021 GHFD received E-301 back from Metro Fire where it had been undergoing maintenance. E-301 was placed back in service that same day.

On Tuesday, November 16, 2021, the Glenn Heights City Council approved City Manager Hall to sign and send a letter of intent to Metro Fire for the purchase of a Ladder Truck.



HUMAN RESOURCES

Fire Department

Joseph Schepps, Firefighter/Paramedic

- Date of hire – November 2, 2021
- Graduate of Red Oak High School and Navarro College
- Previously worked with AMR as a licensed Paramedic and EMT
- Works as a volunteer firefighter for the City of Ovilla
- Holds a Paramedic license from TX Dept of State Health Services as well as a Basic Structure Firefighter license from TX Commission on Fire Protection



Police Department

Jalen Quinnie, Communications Officer

- Hire date – October 25, 2021
- Graduate of Desoto High School
- Previously worked with International Technology Coalition and has also worked several years at various area retail establishments



PLANNING AND DEVELOPMENT

A total of (19) new single-family construction permits were issued during the reporting period for a total construction value of \$4,321,910.



Department staff continues to work with the Norris Design to update the Comprehensive Plan for the City of Glenn Heights. The second public workshop took place on Thursday, November 18, 2021, where Glenn Heights residents and stakeholders were given the opportunity to provide feedback on three future land use scenarios. Those who were unable to attend Thursday's meeting are free to visit the take part in the [Comprehensive Plan Public Survey](#). For additional project presentations and updates, please feel free to visit the [Comprehensive Plan Project Website](#).

POLICE



On Friday, November 5, 2021, the subject of an Amber Alert out of Glenn Heights was located safe in St. Louis County, Missouri. Glenn Heights Officers traveled to St. Louis County and returned the child to her residence in Glenn Heights. All suspects are in custody and have been extradited to Dallas County.

On Thursday, November 18, 2021, the Glenn Heights Police Department was notified by the Dallas Police Department that two women, who were missing subjects of an Endangered/Missing Person Alert on November 15, 2021, had been located safely in Dallas. The women were returned to their Glenn Heights home by Dallas Police Officers.



PUBLIC WORKS

11/4/2021- 11/17/2021 Smart Meter Installation in Kingston Meadows and Gateway Estates.



11/9/2021 Water service line repair in the 1900 block of Purdue. Copper service line had small pin holes causing it to leak into street.



11/15/2021 Water service line repair in the 1700 block of Jenkins. PVC service line had a leaking coupling.



11/17/2021 Water service line repair in the 1900 block of Citadel. Copper line had pinhole on street crossing. Crews pulled through new service line.



11/16/2021 and 11/17/2021 Installation of New Public Works shop building.



11/4/2021 – 11/15/2021 Repaving of streets in the Dynasty subdivision.



11/21/2021 The milling of the pavement has begun in the Mesa Subdivision and an initial layer of asphalt has been laid on a portion of Glenn Ln.

