

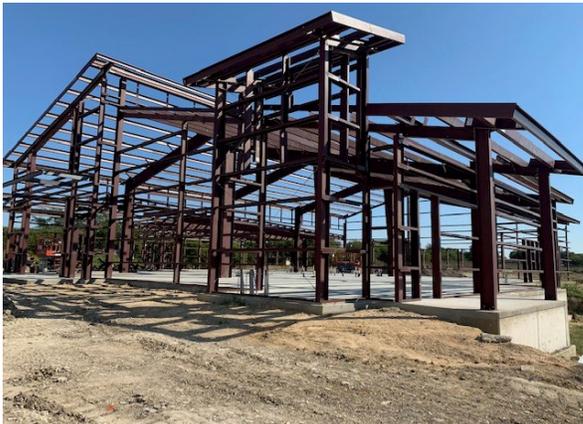


City Manager's Update

Week Ending 10/08/2021

CITY MANAGER'S OFFICE

- On September 29, 2021, the City Manager met with Beth Trimble, Executive Director of Communications for Red Oak ISD to discuss Citizens Facility planning.
- On October 6, 2021, the City Manager's Office met with a potential developer regarding the Hampton Road Development Site near Palladium.
- Construction of the City Center Project is continuing daily. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled. Contractors have completed the steel framing for City Hall and continue framing the interior of the Public Safety Building.



Planning & Zoning

October 11, 2021
6:30 pm

Citizens Police Advisory Committee (CPAC)

October 11, 2021
6:30 pm

City Council

October 12, 2021
7:30 pm

Comprehensive Plan Public Meeting

October 13, 2021
6:30 pm

City Council

October 19, 2021
7:30 pm

City Council and Planning & Zoning meetings will be held in the City Hall Council Chambers located at 1938 S. Hampton Rd., Glenn Heights, TX 75154.

CPAC and the Comprehensive Plan meetings will be held in the Senior Center located at 1932 S. Hampton Rd., Glenn Heights, TX 75154.



CITY SECRETARY

City Council Meetings

In person City Council Meetings resumed on May 4, 2021. Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may always view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Due to City Council participation in the Texas Municipal League Annual Conference and the Joint and General Election, the dates and times for the October and November City Council Meetings are as follows:

- October 12, 2021 7:30 P.M.
- October 19, 2021 7:30 P.M.
- November 9, 2021 7:00 P.M.
- November 16, 2021 7:00 P.M.

Joint and General Election – City of Glenn Heights

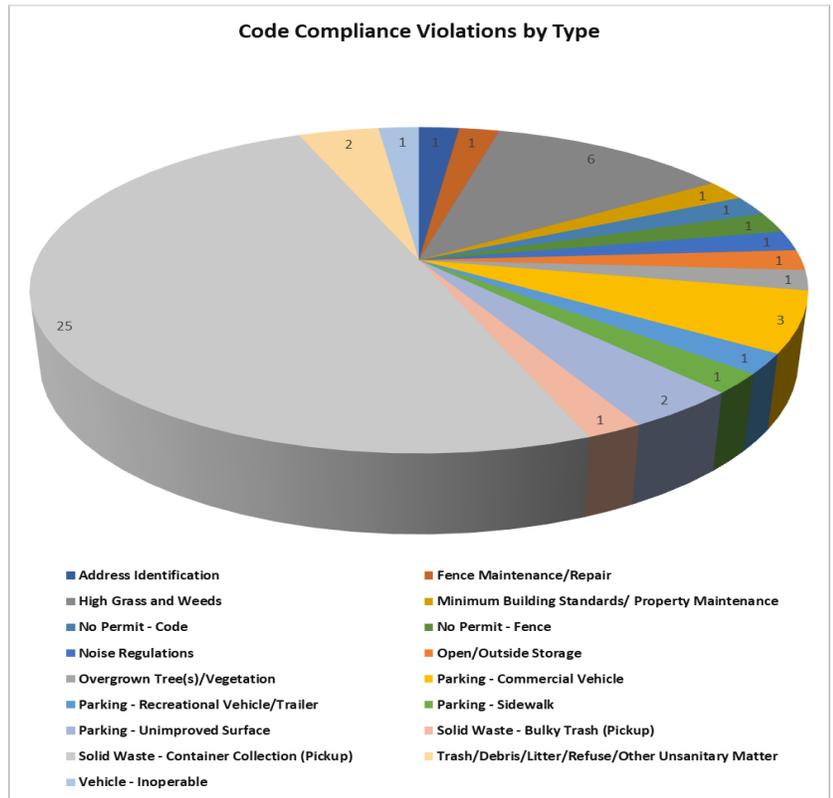
A Joint and General Election will be held on November 2, 2021, for Council Member Places 1, 3, and 5. Early Voting will be conducted October 18-29, 2021.

For up to date information regarding the Election, including Vote Center locations and times, visit the Glenn Heights Election website at <https://glennheightstx.gov/230/Elections-Elecciones>.



CODE COMPLIANCE

TYPE OF CASES	No. of CASES
Address Identification	1
Fence Maintenance/Repair	1
High Grass and Weeds	6
Minimum Building Standards/ Property Maintenance	1
No Permit - Code	1
No Permit - Fence	1
Noise Regulations	1
Open/Outside Storage	1
Overgrown Tree(s)/Vegetation	1
Parking - Commercial Vehicle	3
Parking - Recreational Vehicle/Trailer	1
Parking - Sidewalk	1
Parking - Unimproved Surface	2
Solid Waste - Bulky Trash (Pickup)	1
Solid Waste - Container Collection (Pickup)	25
Trash/Debris/Litter/Refuse/Other Unsanitary Matter	2
Vehicle - Inoperable	1
Total	50



COMMUNITY ENGAGEMENT

Congregate Meal Program



- Grant eligibility guidelines = Age 60 & older
- Grant provides distribution of free hot meals and support services to the Senior Center

	9/20/21 - 9/24/21	9/27/21 – 10/1/21
Meals Delivered		
Monday	129	123
Tuesday	44	42
Wednesday	43	40
Thursday	43	40
Friday	42	42
TOTAL	301	287



In addition to the lunch meal, (2) **shelf-stable meals** were delivered to program participants on September 20th and 27th. If you are interested or know a senior citizen that would like to join our congregate meals program, please contact Senior Center staff at ghce@glennheightstx.gov or (972) 515-9745.

Facility Programming

In response to guidance from Dallas County Health and Human Services, the Glenn Heights City Council moved to postpone the planned reopening of the Senior Center to the public. As infection rates and hospitalization rates continue to increase, public health officials have discouraged large gatherings for vulnerable populations in particular. Plans to reopen the facility will be re-assessed in January 2022.

FINANCE

The Utility Billing office is now OPEN Monday through Friday between 8:00 am and 5:00 pm.

Customers can still reach the Utility Billing office at (972) 223-1690 ext. 120 or 121 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690 extension 120 or 121 during business hours. Or,
3. Navigating to www.glennheightstx.gov and clicking on the "Pay Your Water bill" link.

Due to the conversion to the new water meters and the new staff, the Utility Billing department took extra time to ensure that this month's bills were correct. There are no additional days included in this billing cycle. The due date has been extended to October 20, 2021, to give our customers sufficient time to pay their bill.

FIRE



On Friday, September 24, 2021, the Glenn Heights Fire Department responded to a car fire at the intersection of Bobwhite Trail and Blue Quail Run. The vehicle was a total loss.



On Wednesday, October 6, 2021, the Glenn Heights Fire Department staff members were presented Red Oak ISD cups by Superintendent Brenda Sanford for Firefighter Appreciation Month.



September Statistics	
Total Fire Calls	85
Total EMS Calls	27
Total Mutual Aid Received	4
Total Mutual Aid Given	5
Total Overlapping Calls	12

HUMAN RESOURCES

Police Department

Josh Kellis, Police Officer II



- Re-Hire date – October 11, 2021
- Returning to Glenn Heights from a private security position
- Served the City of Glenn Heights from 2016 – 2020



PLANNING AND DEVELOPMENT

A meeting of the Planning & Zoning Commission is scheduled for October 11, 2021. Items on the agenda include a preliminary plat request plat by JPH Land Survey on behalf of Ledbetter Real Estate, Ltd & Mariposa Crossing, LLC. This request is associated with the proposed 1st phase retail development at the intersection of Uhl Rd & Ovilla Rd (FM 664) anchored by 7-Eleven.

The first public workshop for the Comprehensive Plan is scheduled for October 13, 2021, at the Glenn Heights Senior Center. Residents will have the opportunity to participate in-person or provide input via an online survey on the project website: <https://www.compplanglennheightstx.com/>

GLENN HEIGHTS
COMPREHENSIVE PLAN
PUBLIC MEETING # 1

We need Citizen Input for this
 City-wide Community Plan!
 Your Opinion Matters!

HELP PLAN THE FUTURE !

📅 13 OCT 2021, WED
 🕒 6:30 - 7:30 PM
 📍 Senior Center
 1932 South Hampton Rd.

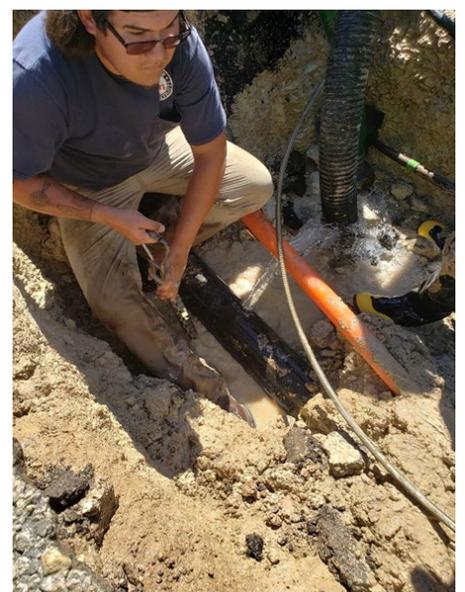
POLICE



September Statistics	
Adult Arrests	16
Juvenile Arrests	2
Calls for Service	1,134
Traffic Stops	229

PUBLIC WORKS

9/23/2021-Water main leak in the 1700 block of Dynasty Drive. Old 4" cast iron pipe had a 2" diameter hole, crews used clamp to repair.



9/29/2021 Drainage cleaning on S. Hampton Road to prevent road flooding.



9/30/2021 Water main leak in Dynasty Manor. Old 4" cast iron main had a 2" crack, crews clamped to repair.



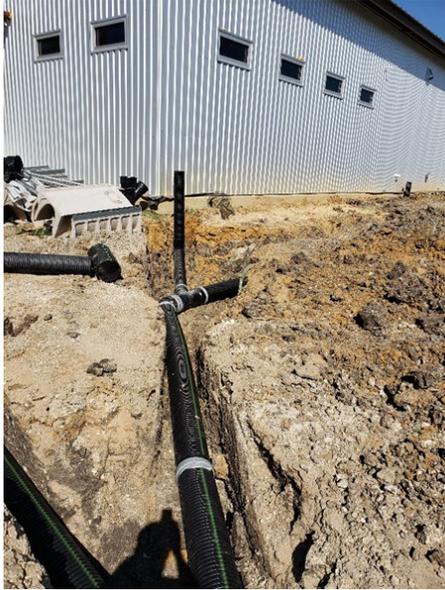
10/4/2021 – 10/6/2021 Paving contractors began milling cul-de-sacs in the Dynasty Subdivision in preparation of repaving.



10-5-2021 Water main leak on Dynasty Ct. A 4" cast iron main line had a 3" hole from an old service line. Tap crews clamped to repair.



10/5/2021 Installation of gutters and drains at City Center Project.



9/22/2021 – 10/6/2021 Installation of New HDPE water mains in the Mesa Subdivision.

