



City Manager's Update

Week Ending 09/24/2021

CITY MANAGER'S OFFICE

- On September 9, 2021, the City Manager's Office met with DART representatives, Nadine Lee (CEO), Paul Wagemen (Board Chair) and Mark Enoch (Glenn Heights Representative) to discuss DART services within the City.
- Construction of the City Center Project is continuing daily. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled. Contractors have sheathed the Recreation Center, continue framing the Public Safety building, and have also begun to erect the steel framing for City Hall.

UPCOMING MEETINGS

Special Called City Council

Sept. 27, 2021
7:00 pm

Planning & Zoning

October 11, 2021
6:30 pm

City Council

October 12, 2021
7:00 pm

These meetings will be held in City Hall Council Chambers:

1938 S. Hampton
Glenn Heights, TX



CITY SECRETARY

City Council Meetings

In person City Council Meetings resumed on May 4, 2021. Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may always view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Joint and General Election – City of Glenn Heights

A Joint and General Election will be held on November 2, 2021, for Council Member Places 1, 3, and 5. Early Voting will be conducted October 18-29, 2021.

For all up to date information regarding the Election, including Vote Center locations and times, visit the Glenn Heights Election website at <https://glennheightstx.gov/230/Elections-Elecciones>.

The Candidates are as follows:

Place 1

- Sonja A. Brown

Place 3

- Bassam Isa
- Travis Bruton
- Juanyce Wilson

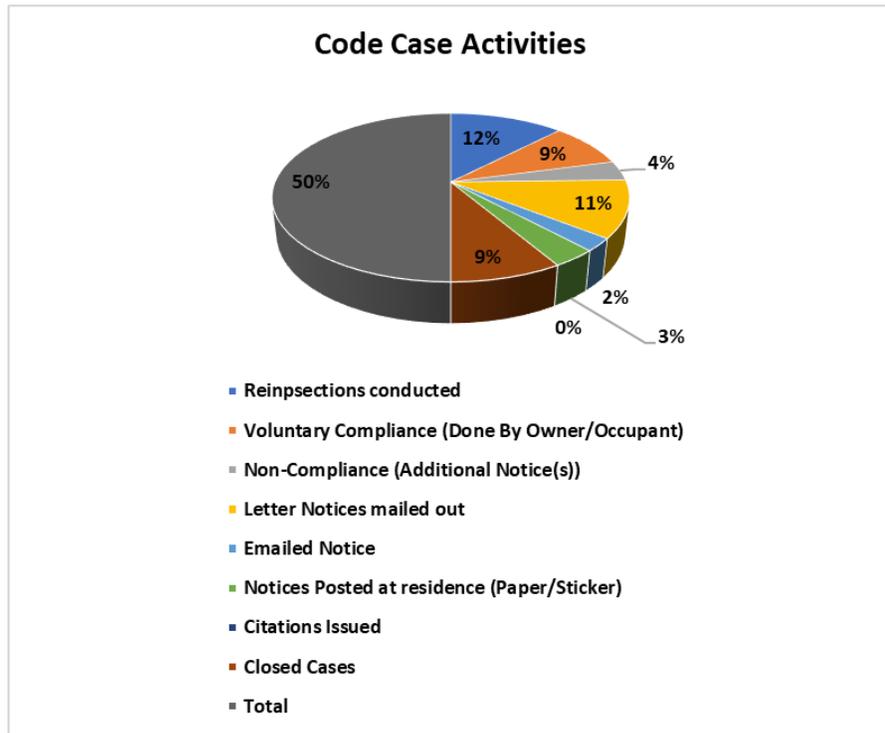
Place 5

- Shaunte L. Allen



CODE COMPLIANCE

Code Case Activities	# of Items
Reinpections conducted	75
Voluntary Compliance (Done By Owner/Occupant)	52
Non-Compliance (Additional Notice(s))	23
Letter Notices mailed out	67
Emailed Notice	15
Notices Posted at residence (Paper/Sticker)	21
Citations Issued	0
Closed Cases	52
Total	305



COMMUNITY ENGAGEMENT

Congregate Meal Program

- Grant eligibility guidelines = Age 60 & older
- Grant provides distribution of free hot meals and support services to the Senior Center

	9/6/21 - 9/10/21	9/13/21 – 9/17/21
Meals Delivered		
Monday	Holiday	30
Tuesday	42	40
Wednesday	44	41
Thursday	40	38
Friday	41	39
Weekly Average	33.4	37.6

A breakfast meal has been added to the daily meal distribution to seniors. Shelf stable meals were also provided to program participants during the reporting period. If you are interested or know a senior citizen that would like to join our congregare meals program, please contact Senior Center staff at ghce@glennheightstx.gov or (972) 515-9745.



Programming

In response to guidance from Dallas County Health and Human Services, the Glenn Heights City Council moved to postpone the planned reopening of the Senior Center to the public. As infection rates and hospitalization rates continue to increase, public health officials have discouraged large gatherings for vulnerable populations in particular. Plans to reopen the facility will be reassessed in January 2022.

FINANCE

On September 14, 2021 the Glenn Heights City Council approved the FY 21-21 Budget for the City of Glenn Heights. The property tax rate supporting this budget was lowered from \$0.804430 / \$100 valuation to \$0.761946. This is the fifth year in a row that the City of Glenn Heights has lowered the property tax and is the lowest tax rate since at least the FY 12-13 budget. This budget includes funding to continue the on going Street Improvement projects, the construction of the new City Hall complex and Water and Sewer improvements.

Utility Billing

The Utility Billing office is OPEN Monday through Friday between 8:00 am and 5:00 pm.

Customers can still reach the Utility Billing office at (972) 223-1690 ext. 120 or 121 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690 extension 120 or 121 during business hours. Or,
3. Navigating to www.glennheightstx.gov and clicking on the "Pay Your Water bill" link.

We have some new faces in the Utility Billing office. Dana and Alizah will be glad to help you in the office or over the phone.

HUMAN RESOURCES

Sandy Close, PT Human Resources Generalist

- Hire date – September 13, 2021
- Northwood University; Cedar Hill, TX; Bachelor's in Management
- Previously worked at Lockton Dunning, as a Leave of Absence Analyst; Dallas, TX; Tenet Healthcare, as a Leave of Absence Administrator; Dallas, TX; over 20 years' experience in Human Resources.



Planning/Development Services

Rebecca Staton, Permit Coordinator

- Hire date – September 20, 2021
- Previously worked at Moore Waste & Recycling, as a Sales Coordinator; Seagoville, TX; Republic Services, as a Sales Coordinator; Hutchins, TX; over 5 years' experience as a Sales Coordinator.

Police Department

Tracy Robinson, Police Sergeant

- Hire date – September 21, 2021
- Peace Officer TCOLE License received in November 2001 from Cedar Valley College, Lancaster, TX
- Master Police Certificate TCOLE License received in 2018
- Jailer TCOLE License received in May 1998
- Cedar Valley College; Lancaster, TX; Law Enforcement Certificate
- Rio Salado; Tempe, AZ; Law Enforcement/ Criminal Justice Certificate
- Previously worked at Richland Police Department, as a Chief of Police; Richland, TX; Cedar Hill Police Department, as a Police Officer; Cedar Hill, TX; over 9 years' experience as a Police Officer.

PLANNING AND DEVELOPMENT

A total of (8) new single-family construction permit were issued during the reporting period for a total construction value 1,944,800.

A meeting of the Planning & Zoning Commission was held on **September 13, 2021**. Items on the agenda included a request to amend a plat by Kimley-Horn on behalf of DR Horton for phase II of the Magnolia Meadows development. A public hearing was conducted to receive testimony concerning a Specific Permit request by Samuel Ross Harle on behalf of FD Development of Glenn Heights for the construction and use of a retail establishment.



The steering committee meeting for the Glenn Heights Comprehensive Plan Update was held on September 8, 2021. The committee is made up of local residents, business owners and City Staff. The first public workshop meeting will take place in October 2021. Residents will have the opportunity to participate in-person or virtually. Stay tuned for additional information!



GLENN HEIGHTS
COMPREHENSIVE PLAN



POLICE



On 9/20/21, officers responded to a call of shots fired near E. Bear Creek Rd. and S. Beckley Rd. A person of interest was detained and a gun was located on the side of E. Bear Creek Rd. Additionally, officers located a backpack containing what appeared to be a large amount of methamphetamine. The investigation is ongoing.

PUBLIC WORKS

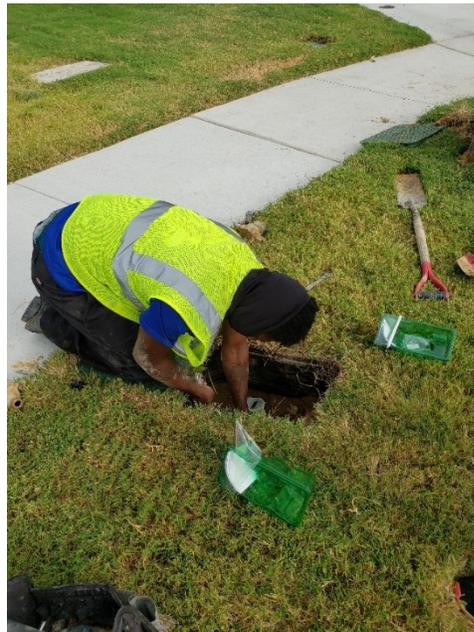
9/9/2021 – 9/10/2021 Paving of Cinnamon Springs Dr.



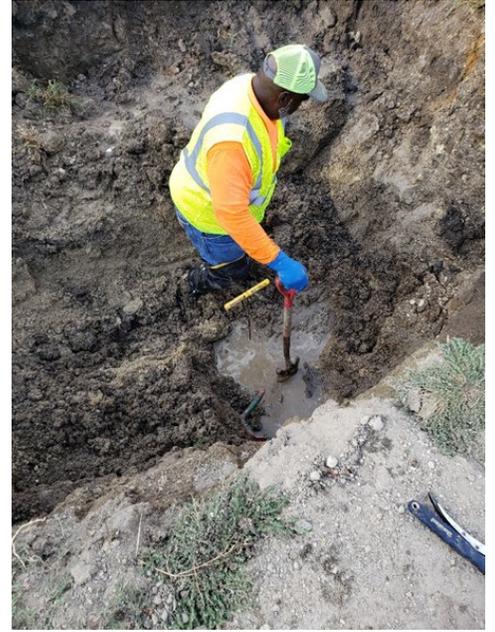
9/13/2021 Repaired main line leak in the 100 block Cedar Dr., due to a crack in old pvc line.



9/9/2021 – 9/22/2021 Installation of new smart meters for meter program.



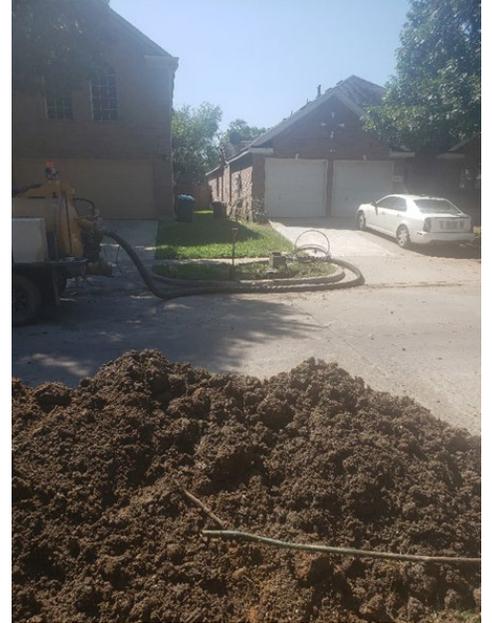
9/14/2021 Service line leak at in the 700 block of Barton Rd. due to a hole in the copper service line. Crews replaced with new poly line.



9/9/2021 – 9/22/2021 HDPE Water main installations in the Mesa Subdivision to replace old water main lines.



9/20/2021 Service line leak in the 1300 block of Glencoe. Crews replaced the old copper service line and replaced with new poly service line.



9/23/2021 Water main break at Dynasty Cr. Crew repaired with a full circle clamp.

