



# City Manager's Update

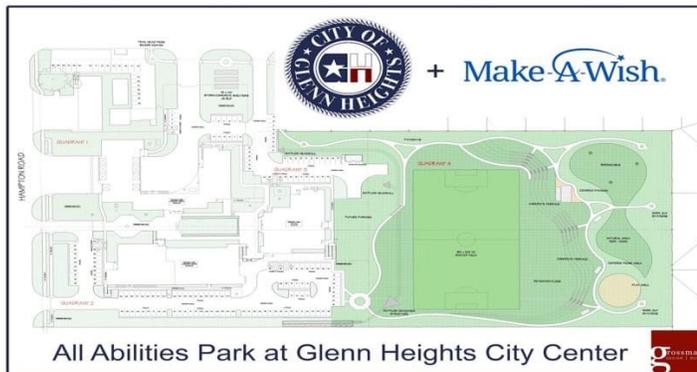
Week Ending 09/03/2021

## CITY MANAGER'S OFFICE

- The City of Glenn Heights is proud to announce a partnership with The Make-A-Wish Foundation for the development of an all-abilities park at the Glenn Heights City Center site, currently under construction. The City Center and Park are scheduled to open in June 2022!

See the story that was aired on the WFAA local evening news and Good Morning Texas by using the link below.

<https://www.wfaa.com/video/news/local/glenn-heights-partners-with-make-a-wish-to-create-citys-first-all-abilities-park/287-50313a48-e3e1-4163-bcae-b60c94711631>



**City Council**  
Sept. 7, 2021  
7:00 pm

**City Council**  
Sept. 14, 2021  
7:00 pm

**Planning & Zoning**  
Sept. 13, 2021  
6:30 pm

These meetings will be held in City Hall Council Chambers:

1938 S. Hampton  
Glenn Heights, TX



- Construction of the City Center Project is continuing daily. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled. Contractors have begun to set the steel for the Recreation Center, continued to frame the Public Safety building and completed pouring the foundation for City Hall.



## **CITY SECRETARY**

### **City Council Meetings**

In person City Council Meetings resumed on May 4, 2021. Meetings are held at City Hall, City Council Chambers, 1938 S. Hampton Road, Glenn Heights, TX 75154.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may always view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.



If you would like to make a Public Comment or provide testimony during a Public Hearing, you will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

**Joint and General Election – City of Glenn Heights**

A Joint and General Election will be held on November 2, 2021, for Council Member Places 1, 3, and 5. Early Voting will be conducted October 18-29, 2021.

For all up to date information regarding the Election, including Vote Center locations and times, visit the Glenn Heights Election website at <https://glennheightstx.gov/230/Elections-Elecciones>.

The Candidates are as follows:

Place 1

- Sonja A. Brown

Place 3

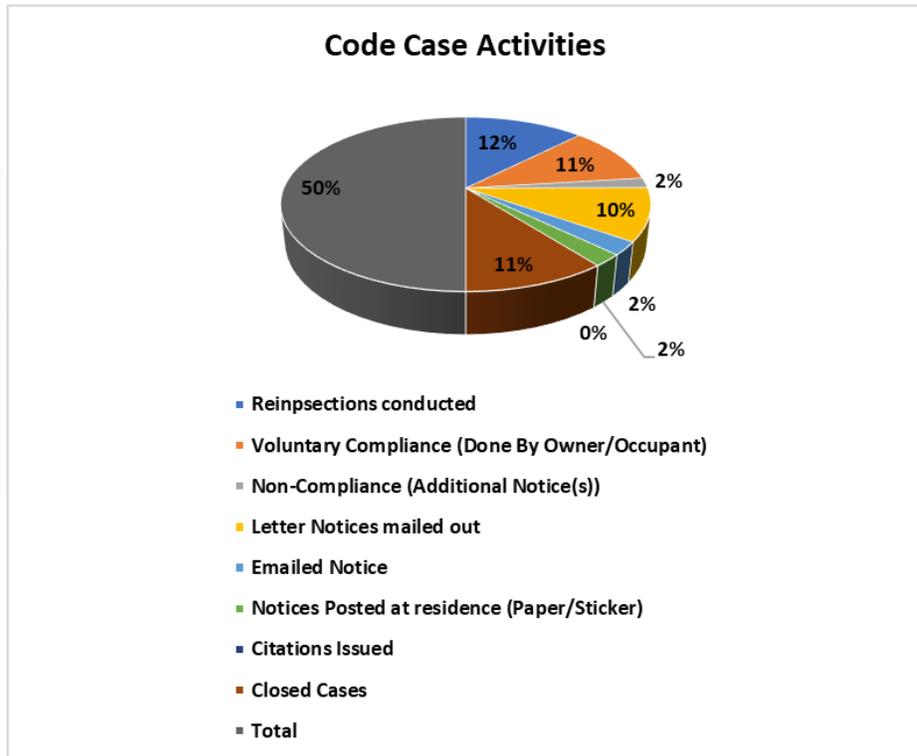
- Bassam Isa
- Travis Bruton
- Juanyce Wilson

Place 5

- Shaunte L. Allen

**CODE COMPLIANCE**

Code Case Activities	# of Items
Reinpsctions conducted	61
Voluntary Compliance (Done By Owner/Occupant)	52
Non-Compliance (Additional Notice(s))	9
Letter Notices mailed out	48
Emailed Notice	12
Notices Posted at residence (Paper/Sticker)	11
Citations Issued	0
Closed Cases	52
<b>Total</b>	<b>245</b>



## **COMMUNITY ENGAGEMENT**

### **Congregate Meal Program**

- Grant eligibility guidelines = Age 60 & older
- Grant provides distribution of free hot meals and support services to the Senior Center

<b>Meals Delivered</b>	<b>8/16-8/20</b>	<b>8/23-8/27</b>
Monday	43	88
Tuesday	45	90
Wednesday	46	94
Thursday	44	88
Friday	43	90
Weekly Average	44	90

Staff completed 48 mid-week wellness checks to the congregate meals program participants. Beginning on August 23, 2021 to September 30, 2021, breakfast will be included in the daily meal distribution to seniors. If you are interested or know a senior citizen that would like to join our congregate meals program, please contact Community Engagement staff at [ghce@glennheightstx.gov](mailto:ghce@glennheightstx.gov) or (972) 223-1690 ext. 500.

### **Programming**

In response to guidance from Dallas County Health and Human Services, the Glenn Heights City Council moved to postpone the planned reopening of the Senior Center to the public. As COVID-19 infection rates and hospitalization rates continue to increase, public health officials have discouraged large gatherings, for vulnerable populations in particular. Plans to reopen the facility will be reassessed in January 2022.

## **FINANCE**

### **Utility Billing**

The Utility Billing office is OPEN Monday through Friday between 8:00 am and 5:00 pm.

Customers can still reach the Utility Billing office at (972) 223-1690 ext. 120 or 121 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690 extension 120 or 121 during business hours. Or,
3. Navigating to [www.glennheightstx.gov](http://www.glennheightstx.gov) and clicking on the "Pay Your Water bill" link.



## **FIRE**



- The weeks of August 16 through August 27, 2021, Glenn Heights Fire personnel inspected all public schools and day cares for annual fire inspections. A total of 1 private day care, 1 public school day care, 3 elementary schools and 1 middle school were inspected.

## **HUMAN RESOURCES**

### **Utility Billing**

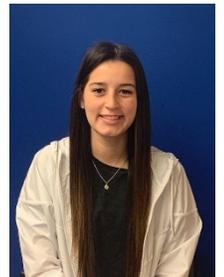
#### **Dana Evans, Customer Service Clerk**

- Hire date – August 16, 2021
- North High School; Riverside, CA; High School Diploma
- Previously worked at H&M Department Store, as a cashier; Orange, CA; Jersey Mikes as a Crew Member; over 3 years experience in Customer Service.



#### **Alizah Mendoza, Customer Service Clerk**

- Promoted to a Customer Service Clerk on August 23, 2021.
- Ms. Mendoza started as a Driver (Part-Time) in Community Engagement on March 16, 2021.
- Louisiana State University Shreveport; Shreveport, LA; Bachelor's in Psychology
- Previously worked at Shreveport Indoor Soccer, as Front Desk Administrative Assistant; Shreveport, LA; Arlington Indoor Soccer Center, as a Scorekeeper Arlington, TX; over 3 years experience as an Administrative Assistant.



### **Public Works**

#### **Peter Burke, Utility Worker I**

- Hire date – August 16, 2021
- Master's Academy; Duncanville, TX; High School Diploma
- Previously worked at Penske, as a Customer Service Representative; Waxahachie, TX; Chewy's as a Warehouse worker; over 3 years experience in Customer Service.



### **Ralie Wafer, Utility Worker II**

- Hire date – August 16, 2021
- Patrick Henry High School; San Diego, CA; High School Diploma
- Over 13 years of experience as a Maintenance Worker, with the City of Balch Springs, TX.



### **Community Engagement**

#### **Adrian Porter, Recreation Aide (Part-Time)**

- Hire date – August 23, 2021
- Navarro College; Corsicana, TX; High School Diploma
- Previously worked at M & S Transportation, Inc, as a Transporter; Mansfield, TX; Delivery Limited, LLC as a Mover.



## **PLANNING AND DEVELOPMENT**

A total of 33 new single-family construction permits issued in August 2021, for a total construction value of \$7,998.840.



## **POLICE**



- On August 12, 2021, officers responded to a vehicle Fire in the 300 block of Milas Lane that resulted in a civilian fatality. The investigation into this incident is ongoing.



## **PUBLIC WORKS**

New HDPE mains and Poly service lines installed as part of the Mesa Project.



Sewer service installation in the 200 block of W. Bear Creek Rd.



Ellis County road project in the Cinnamon Springs subdivision.



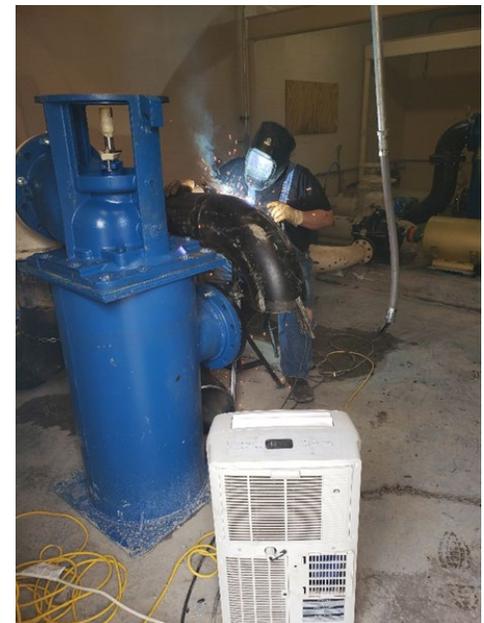
Repair of water service line leak in the 2500 block of Lake Ridge Dr.



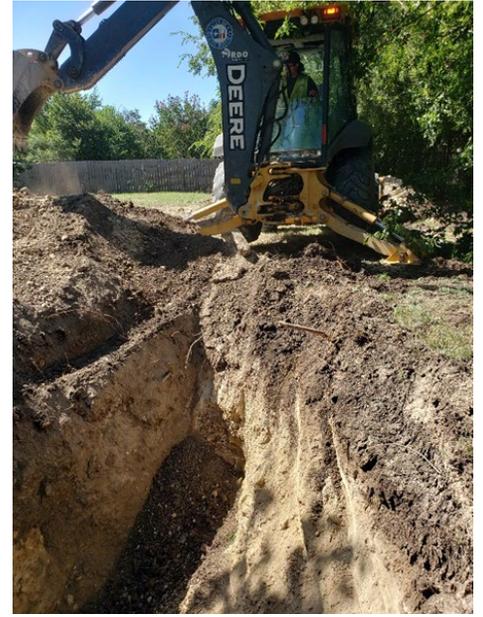
I & I repairs on Bear Creek Road. Manhole was damaged due to a vehicle accident. Crews re-formed concrete around manhole ring.



Relacement and installation of pump #3 at the North West Pumpstation.



Sewer tap installation in the 200 block of W. Bear Creek Rd.



Crews are installing new Kamstrup meters in the Magnolia Farms subdivision as part of the Smart Meter installation program.

