



City Manager's Update

Week Ending 05/21/2021

CITY MANAGER'S OFFICE

- As COVID-19 vaccinations increase and cases decrease, the City will begin a phased approach to reopening. The resumption of in-person City Council meetings began on May 4, 2021. All City offices will be fully open to the public on June 1, 2021.
- On Saturday, May 22, 2021, City Council, along with City Staff participated in a Strategic Visioning Session focused on the City's Mission Statement, Vision Statement and Goals.
- Construction for the City Center Project has been slightly hindered by the ongoing rain. The City Manager meets with the contractor weekly to ensure the project is moving forward as scheduled.

CITY SECRETARY

City Council Meetings

Based on a phased-in approach to reopening City Offices, in person City Council Meetings resumed on May 4, 2021. Meetings will be held at City Hall, City Council Chambers, 1938 S Hampton Road, Glenn Heights, TX 75154.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may always view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If anyone would like to make a Public Comment or provide testimony during a Public Hearing, the City resumed processes/procedures used prior to virtual City Council Meetings. You will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

UPCOMING MEETINGS

City Council

June 1, 2021
7:00 pm

Planning & Zoning

June 14, 2021
6:30 pm

City Council

June 15, 2021
7:00 pm

These meetings will be held in City Hall Council Chambers:

1938 S. Hampton
Glenn Heights, TX



City Secretary Access

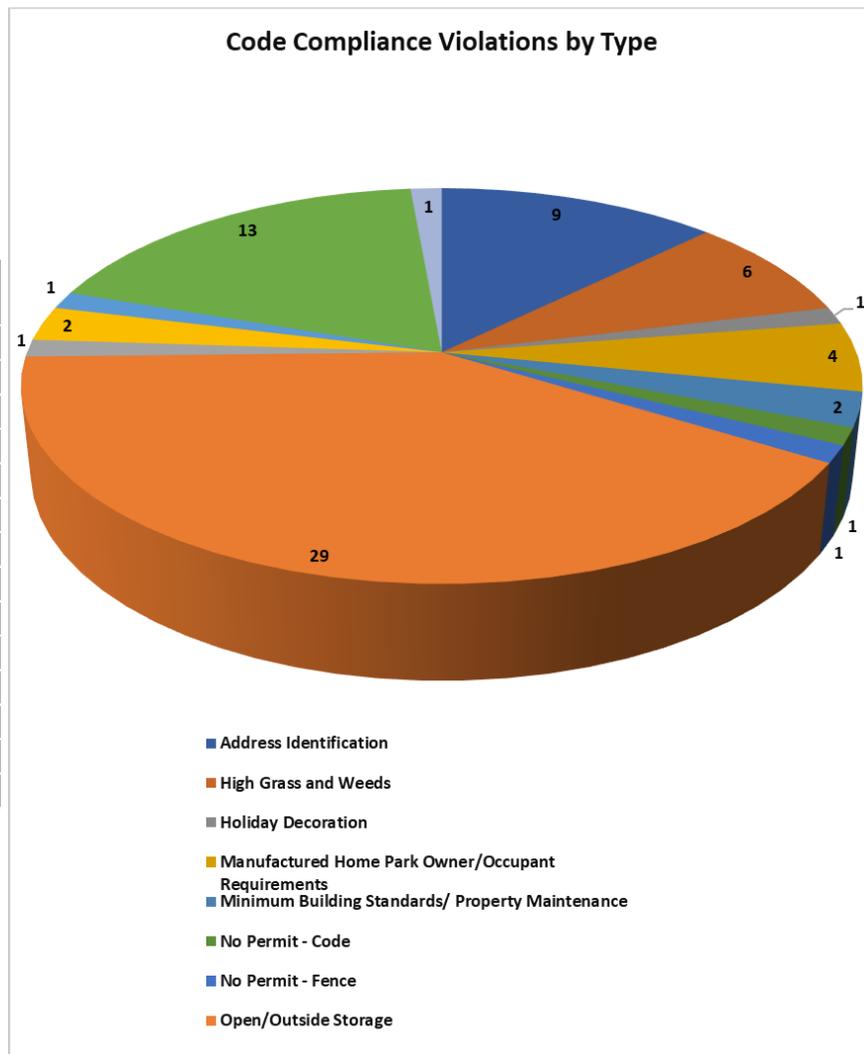
Until City Offices are reopened to the public, due to the public health goal of limiting face-to-face meetings (also called “social distancing”) to slow the spread of the Coronavirus (CoVID-19), there will be no contact made.

You may reach the City Secretary by one of the following:

- Telephone
 - Office: (972) 223-1690, ext. 125
 - Cell: (469) 987-2815
- Video Conferencing
 - WhatsApp: (469) 987-2815
 - Google Duo: (469) 987-2815
- Email
 - brandi.brown@glennheightstx.gov
- Public Information Requests
 - <https://glennheightstx.gov/FormCenter/Record-Requests-4/Public-Information-Request-47>

CODE COMPLIANCE

TYPE OF CASES	No. of CASES
Address Identification	9
High Grass and Weeds	6
Holiday Decoration	1
Manufactured Home Park Owner/Occupant Requirements	4
Minimum Building Standards/ Property Maintenance	2
No Permit - Code	1
No Permit - Fence	1
Open/Outside Storage	29
Sign - Prohibited	1
Solid Waste - Bulky Trash (Pickup)	2
Solid Waste - Container Collection (Pickup)	1
Trash/Debris/Litter/Refuse/Other Unsanitary Matter	13
Urban Nuisance	1
Total	71



COMMUNITY ENGAGEMENT

Social Services

Senior Center Congregate Meal Program

- Grant eligibility guidelines = Age 60 & older
- Grant provides distribution of free hot meals and support services to the Senior Center

Meals Delivered	5/3 – 5/7	5/10 – 5/14
Monday	54	53
Tuesday	53	53
Wednesday	52	56
Thursday	51	54
Friday	54	54
Weekly Average	54	54

Staff completed 56 mid-week wellness checks and conducted intakes for four (4) new seniors to the congregate meals program.

If you are interested or know a senior citizen that would like to join our congregate meals program, please contact Community Engagement staff at ghce@glennheightstx.gov or (972) 223-1690 ext. 500.

COVID-19 Vaccinations for Homebound Texans: Individuals who are homebound and would like to receive a COVID-19 vaccination can request this service from the Texas Division of Emergency Management by calling the hotline number 844-908-3827 and select Option 1. The service allows homebound individuals to schedule an in-home appointment with the mobile vaccination team.

FINANCE

The Finance Department has begun working with the City Manager and Department Managers on the 2021-2022 budget.



Utility Billing

The Utility Billing office can be reached at (972) 223-1690 ext. 120 or 121 Monday through Friday between 8:00 am and 5:00 pm.

While the Utility Billing office is closed to the public, you can pay your water bill by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690 extension 120 or 121 during business hours. Or,
3. Navigating to www.glennheightstx.gov and clicking on the “Pay Your Water bill” link.

If you need to start new service, please pick up a packet from the box at City Hall labeled “Utility Office Forms.” Once the packet is completed, please place it and a copy of your ID in the drop box at City Hall. You may also e-mail the packet with a copy of your ID to utbilling@glennheightstx.gov. You can download the packet from the Utility Billing section of the City’s website (www.glennheightstx.gov).

The Utility Office staff can be reached at the following numbers:

Carrie Whitfill	214-878-4275 – Video calling available using WhatsApp
Emily Loretto	972-799-4807 – Video calling available using Zoom
Portia Hawkins	972-515-9768

FIRE



- On Tuesday, May 11, 2021, Chief Moore came in to monitor the weather. During this time, Dallas and Ellis Counties were under an Area Flash Flood Warning. Minor flooding was noted in our City.
- On Saturday, May 15, 2021, Chief Moore and Fire Department A-Shift personnel assisted with the City-Wide Community Clean-Up. Fire Department personnel worked with Police Department personnel to collect medications from citizens. Two and half boxes of medications were collected and will be sent to be properly destroyed.
- On Sunday, May 16, 2021, Chief Moore came in and monitored the weather. During this time, Dallas and Ellis Counties were under a Tornado Watch and Warning and Area Flash Flood Warning. No damages from weather were reported. Minor flooding was noted in our City.



- On Tuesday, May 18, 2021, Chief Moore presented Glenn Heights Fire Department Captain Chad Moore, Firefighter Nicholas Williams, Firefighter Russell Stockwell and Firefighter Justin Graham with the Life Saving Award. The award was presented by Chief Moore for a CPR save.



- On Tuesday, May 18, 2021, Chief Moore presented Glenn Heights Fire Department Captain Chad Moore with a plaque for 20 years of service with the Glenn Heights Fire Department.



PLANNING AND DEVELOPMENT

A total of (32) new single-family construction permits were issued during the reporting period for a total construction value of \$7,263,250.

On May 10, 2021, a meeting of the Planning & Zoning Commission was held in the Glenn Heights City Council Chambers. A public hearing was held to receive testimony on a proposed change zoning request for a property located at 2501 South Hampton Road. The zoning case was recommended for denial by the Planning & Zoning Commission.

A meeting of the Zoning Board of Adjustments is scheduled for May 24, 2021, at 6:30 pm in the Glenn Heights City Council Chambers. The agenda includes a public hearing to receive testimony on a variance request by FD Development of Glenn Heights, LLC for the property located at 1710 South Hampton Road.



POLICE

- Recruit Julian Ramirez started as a Police Officer on May 17, 2021. Ramirez came directly from the Police Academy and is excited to get into his Field Training Program.



- On Tuesday, May 18, 2021, Chief Moore and Chief Benson presented Glenn Heights Fire Department Captain Chad Moore, Firefighter Nicholas Williams, Firefighter Russell Stockwell, Firefighter Ryan Bysak and Glenn Heights Police Department Officer Russell Llyod with the Life Saving Award. The award was presented by the victim of a shooting.



- The Dallas Children’s Advocacy Center awarded the Glenn Heights Police Department two scholarships for the Crimes Against Children’s Conference in August.

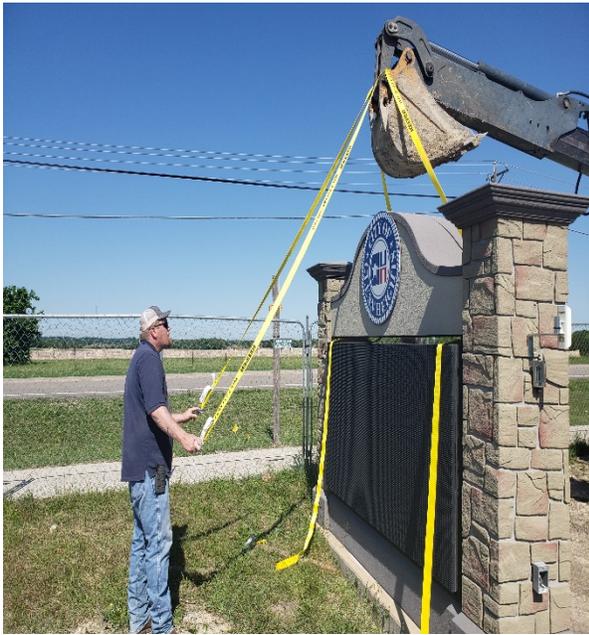


PUBLIC WORKS

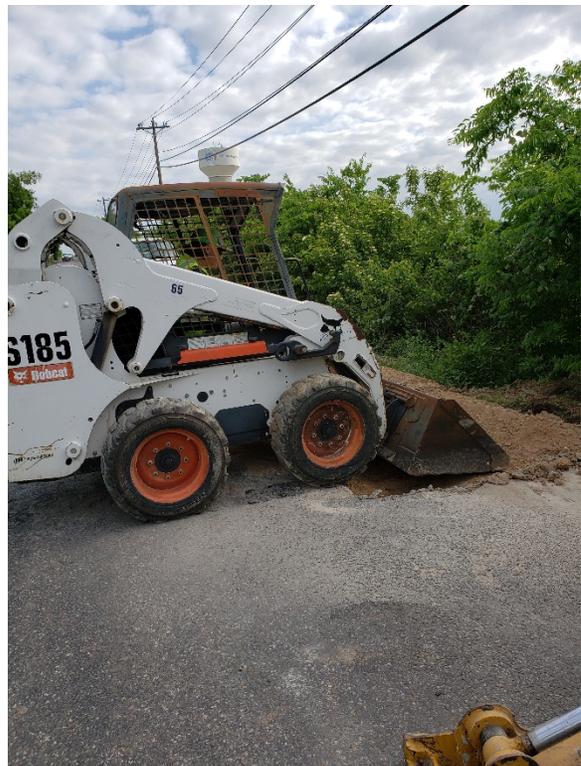
5-5-2021 Placement of electrical conduit at Public Works shop for new shop building.

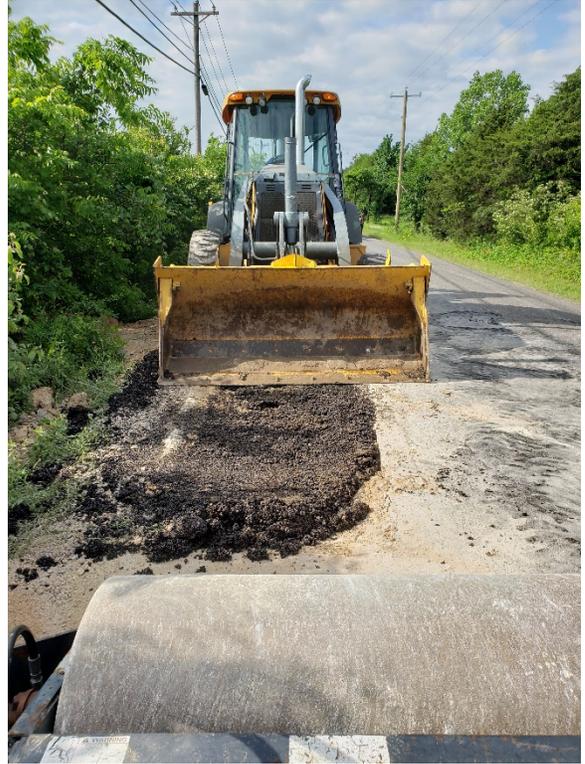


5-6-2021 Removal of electronic marquee sign in front of the new City Center Project.



5-14-2021 Major Pothole repair on S. Uhl Road south of Overhill Road, and N. Uhl Road north of Breanna Way.





5-14-2021 TXDot road rehab of S. Hampton road at FM. 664



The Community Clean-Up Event was held Saturday, May 15, 2021 from 8:00 am to 12:00 pm.

1. Total number of drive-through residents was 149.

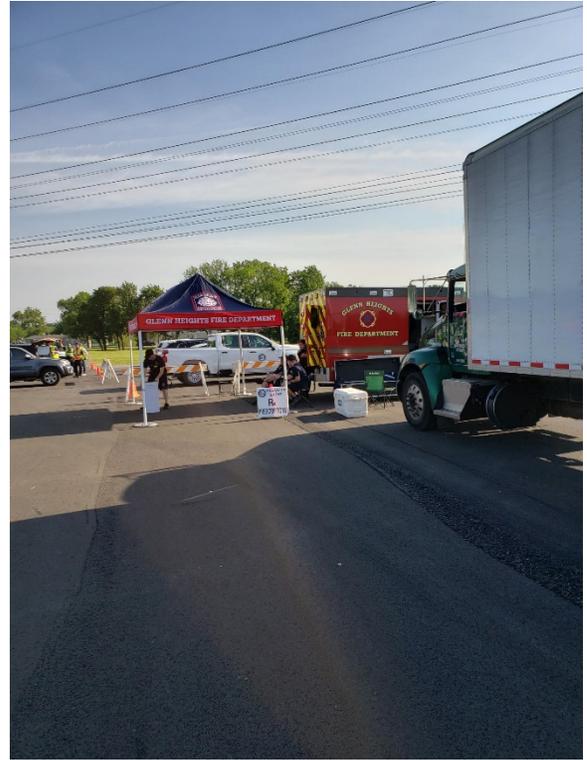
2. Items collected

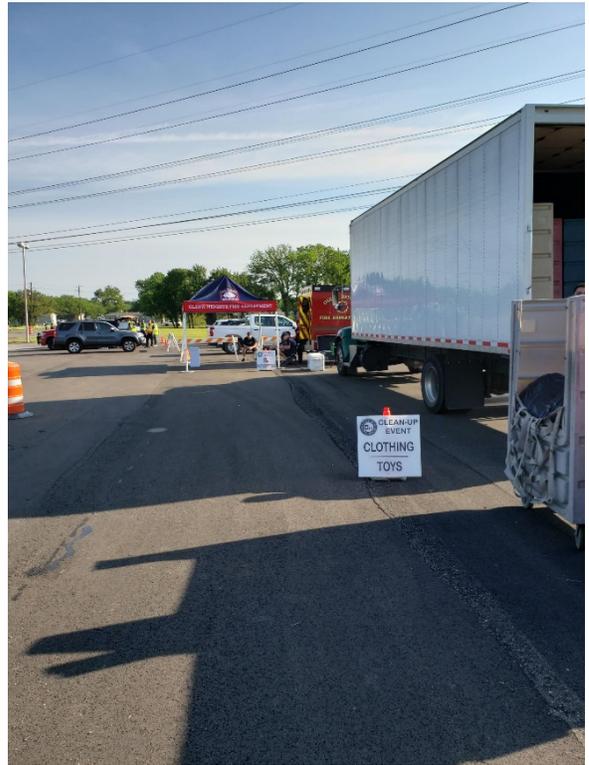
- Brush
- Trash
- Wood: Fencing
- Metal/Plastic
- Furniture
- Electronics: Computer Towers, Printers
- Paper shredding
- Clothing/Shoes/Toys
- Bikes
- Pill bottle/Medicine disposal

3. Total number of Household Hazardous Waste materials collected:

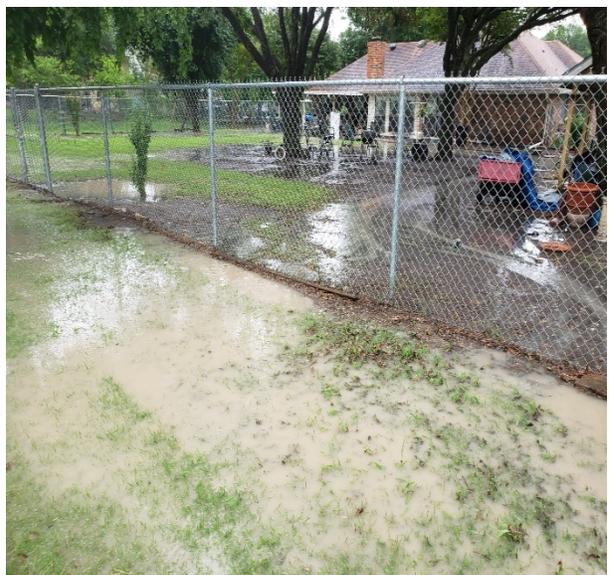
Paint	4,500 lbs.
Solvents	100 lbs.
Aerosol Cans	150 lbs.
Flammable Loose	200 lbs.
Motor Oil	400 lbs.
Automotive Batteries	1
Herbicides/Pesticides	150 lbs.
Corrosives	50 lbs.
Light Bulbs	20 lbs.
Household batteries	50 lbs.





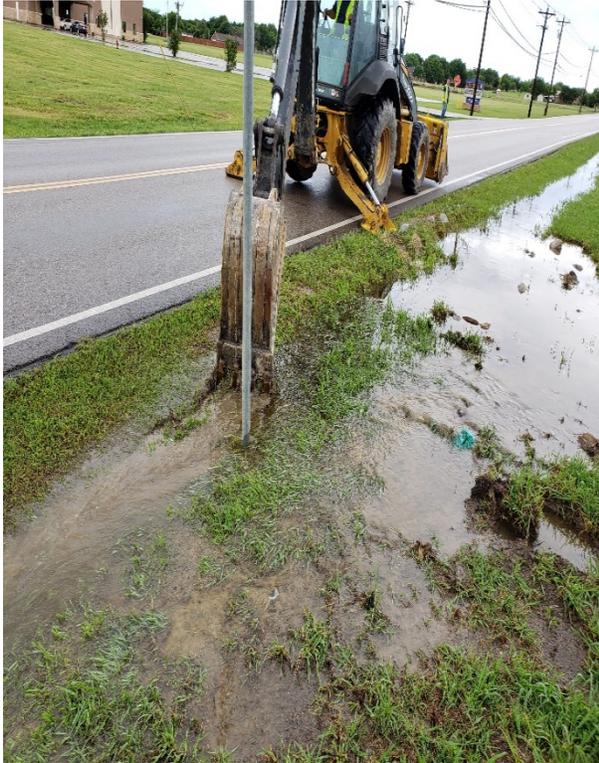


5-16-2021 Flood repairs from heavy rain at south side of Maplewood Ph. 2 and road wash out on S. Uhl Road, North of FM 664.





5-17-2021 Drainage repairs during heavy rain on Hampton Rd. between Stone Creek Blvd. and Wilshire Dr.





5-17-2021 Road repair in the 1800 block of Carrington Dr. from asphalt wash out during storms.





5-18-2021 Installation of temporary water lines on Milas Ln. for the Mesa Project.

