



City Manager's Update

Week Ending 12-06-19

CITY MANAGER'S OFFICE

- On Monday, December 2, 2019, City Manager Hall attended the USICOC 20th Annual Awards Banquet.

CITY SECRETARY

Runoff Election for the position of Mayor – the candidates are Harry A. Garrett and Tony Bradley.

- **Early Voting:** November 27, 2019 – December 10, 2019
- **Election Day:** December 14, 2019

For all up to date information regarding the Election, the Runoff Election, and polling locations and times, please visit the City's website at <https://www.glennheightstx.gov/230/Elections-Elecciones>

UPCOMING MEETINGS

Heritage Lakes HOA
December 12, 2019
6:30 pm

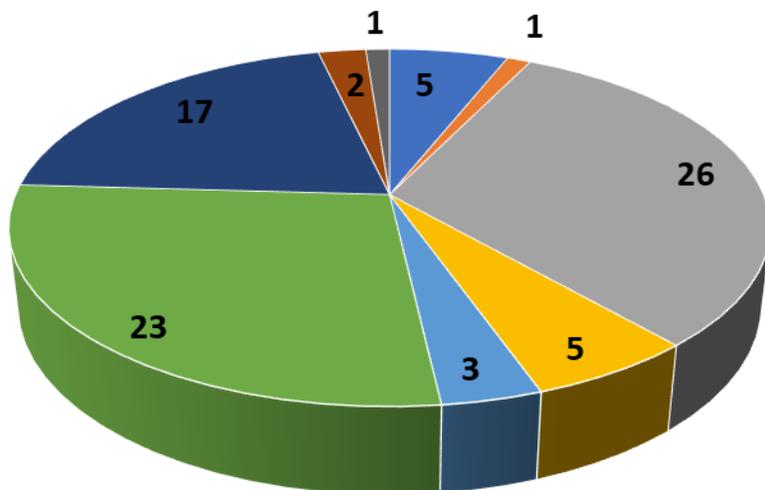
City Council
January 7, 2020
7:00 pm

CODE COMPLIANCE

TYPE OF CASES	No. of CASES
High Grass and/or Weeds Violations	5
Bulk Trash Violations	1
Fence Violations	26
Trash Bin Violations	5
Parking on Unimproved Surface	3
Inoperable Motor Vehicles	23
Unsanitary Premises	17
Working without any permit (Fence/Roof)	2
Prohibited Signs	1
Total	83



Code Compliance Violations by Type



- High Grass and/or Weeds Violations
- Fence Violations
- Parking on Unimproved Surface
- Unsanitary Premises
- Prohibited Signs
- Bulk Trash Violations
- Trash Bin Violations
- Inoperable Motor Vehicles
- Working without any permit (Fence/Roof)

COMMUNITY ENGAGEMENT

Christmas Tree Lighting

The Annual Christmas Tree Lighting will be on Thursday, December 12, 2019, from 5-7 p.m. at Heritage Community Park. The event, originally scheduled for Tuesday, December 10, 2019, was postponed due to weather. Each year, our goal is to grow all events and this year, we are proud to announce that we will have an ice-skating rink, a life-sized snow globe, food trucks, a petting zoo, pictures with Public Safety Santa and so much more! This will be an event to remember!



Nominate a Neighbor Program

The City of Glenn Heights partnered with the DeSoto Food Pantry and a pair of local residents to gift five Glenn Heights families with fully prepared meals for Thanksgiving.

The Christmas Nominate a Neighbor program launched on December 1 and nominations will run through December 15, 2019. 12 families in total will be gifted with either a turkey or ham basket (their choice) and will have the option to receive toys from One Love Charitable Foundation, a Glenn Heights based non-profit.

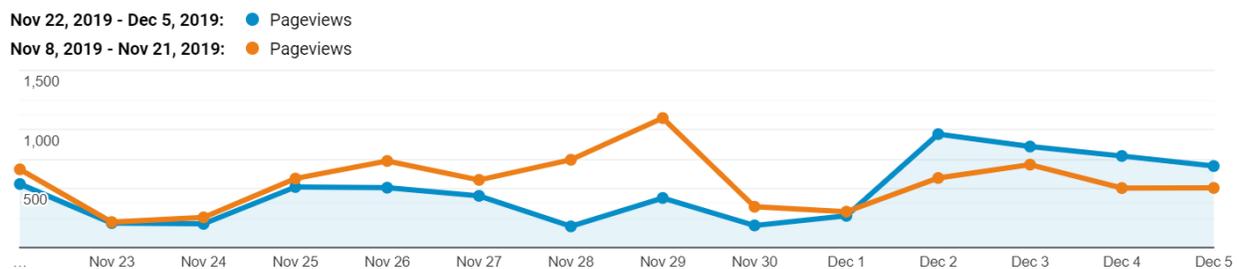
Season of Service Kick-off

The Season of Service kicked off on Monday, November 11, 2019, as the Office of Community Engagement began advertising the free Thanksgiving turkey basket partnership with the DeSoto Food Pantry (DFP).

In addition to this opportunity, we issued the Operation Front Porch press release, which highlights how the Glenn Heights Police Department will accept packages throughout the Holiday season to disrupt “porch pirates” from stealing Christmas joy (and gifts). Several local media outlets including NBC5, CBS11, and the Dallas Weekly picked up the story and on Thursday, December 5, 2019, National outlet, The Nightly News with Lester Holt, aired the Operation Front Porch package, highlighting the positivity and generosity of our staff.

Please see the package here: [Porch Pirate Package](#)

Website Updates



This reporting period, web traffic decreased by 13% overall, but hit this period’s peak on Monday, December 2, which coincided with the heavy push around Operation Front Porch. Another win for this reporting period is viewers spent more time on the site than the last reporting period, increasing to 1:14 vs. 1:08.



Other pages that drove traffic this period:

- Police page views were up 20.2%
- Human Resources page views increased by 123%, which we believe is directly linked to additional advertisement of open job positions via social media.
- Municipal Courts traffic increased by 36.7%

Social Media Updates

Facebook

Breakfast with Santa is our highest performing post with over 15.3K reached and 445 responses submitted under the post.

The city of Glenn Heights has had 6,500 event responses within the last 7 days which is a 746% increase.

Twitter

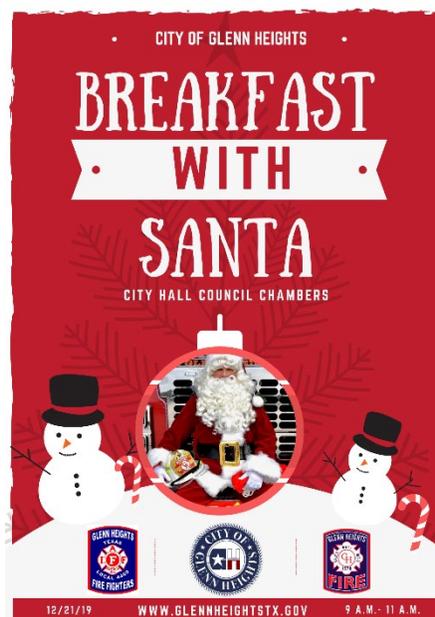
Breakfast with Santa was the most reshared tweet this reporting period and received the most comments.

Upcoming Events

New Date! Christmas Tree Lighting - December 12- Heritage Community Park – 5:00 p.m.- 7:00 p.m.

Nominate a Neighbor Christmas Basket Distribution – December 19 – City Hall Council Chambers – 5:00 p.m. – 7:00 p.m.

Breakfast with Santa – December 21 – City Hall Council Chambers – 9:00 a.m.- 11:00 a.m.



ECONOMIC DEVELOPMENT

Development Activity:

- Discount Auto Care – Concrete flatwork and exterior walls for the building began during the week of November 30, 2019. The project is on pace for completion in approximately 8 weeks pending inspections. The project manager is engaged with the Glenn Heights Chamber of Commerce to plan a ribbon cutting and grand opening in early 2020.



- On November 26, 2019, Economic Development Administrator facilitated a meeting with a local developer team and Trevino's Gymnastics School to explore potential partnership and development concepts for a site in Glenn Heights.
- On December 19, 2019, Economic Development Administrator and City Manager's Office will host a meeting with a developer team in response to the formal submission of proposals for the city-owned property on S. Hampton Rd. The session will also include a guided tour of the city and surrounding communities.

Best Southwest Partnership will host its 33rd Annual Luncheon on December 12, 2019, at Methodist Charlton Medical Center Auditorium. The program will include the Texas Workforce Update & Passing of the Gavel. Dr. Joe May, Chancellor of Dallas County Community College District will serve as the keynote speaker.



FIRE



On Friday, November 22, 2019, Chief Moore was interviewed by the North Ellis County Magazine for a future article that will be written about his career and service to the City of Glenn Heights.

On November 25-27, 2019, Chief Moore conducted Incident Command vehicle operations training with all Fire Department staff.

On Wednesday, December 4, 2019, Fire Department and Police Department staff conducted monthly Outdoor Warning Siren test. All sirens tested correctly.

HUMAN RESOURCES

DECEMBER BIRTHDAY'S



JESSICA MCCANN	12/02
LUCAS BENSON	12/06
VERNELL DOOLEY	12/23
TIFFANY MCDANIEL	12/30



PUBLIC WORKS

Streets

- Staff has set the foundations for the Heritage Park Crosswalk.



- Staff rented a specialize mower to mow difficult areas at Gateway Park, partially trimmed branches at Kingston Drainage and areas along Bear Creek where limbs were encroaching the road.



Water

- City staff repaired a water main leak at 2000 Verde. The repair required digging and replacement of a 4-inch water line section where the water was leaking.



Parks

- Staff began installation of the new Christmas tree and decorations to Heritage Park in preparation for the annual tree lighting ceremony.



Inspections

- Dallas County has finished striping the new road on Uhl Road.



- Dallas County began working on pavement repairs on Bear Creek road starting at I35 working west.



Update

- Contractors are completing the installation of tile and painting at the park concession stand and public restrooms.



POLICE

- Saturday November 30, 2019, at 1:33am, Officer Illingworth conducted a traffic stop based on the fact that the vehicle's license plate was unreadable (Section 504.945 of the Texas Transportation Code). During the traffic stop, Officer Illingworth detected a strong odor of fresh marijuana emitting from the vehicle. A search of the vehicle led to the discovery of approximately 400 grams of marijuana, paraphernalia associated with narcotics dealing, \$4,333 that has been linked to narcotics selling, and a fully loaded stolen firearm (picture is attached).



Officer Illingworth continues to lead the department in traffic stops that result in the seizing of narcotics and firearms. This is her third large drug seizure in the last six months, that came as the result of this type of proactive traffic enforcement in the early morning hours.

