



# City Manager's Update

Week Ending 11-8-19

## CITY MANAGER'S OFFICE

- On Monday, October 28, 2019, the CMO attended the Chamber of Commerce luncheon and presentation by Dr. D'Andre Weaver, Superintendent of DeSoto ISD.
- On Tuesday, November 5, 2019, City Manager Hall met with DART Executives to discuss the City's service and to propose a set route for Glenn Heights senior citizens to easily commute to the Senior Center.
- On Tuesday, November 5, 2019, City Manager Hall met with the Design Build team and staff to review floor plans for the new City Center buildings.
- On Wednesday, November 6, 2019, City Manager Hall a representative from Gov Dox to discuss
- On Thursday, November 7, 2019, the CMO met with a respondent from the Expressions of Interest for the City-owned Hampton Road property.

## CITY SECRETARY

The General Election for Mayor and Council Member in Places 2, 4 (unopposed) and 6 (unopposed) was held November 5, 2019.

Dallas County: <https://www.dallascountyvotes.org/election-results-and-maps/election-results/>

Ellis County: <http://www.co.ellis.tx.us/629/Upcoming-Elections>

This information does not include Provisional and/or late ballots cast from outside of the United States, and results are not final until a Canvass of the Election occurs. Once the Canvass is completed, if a Runoff Election is required, it will be announced at that time.

For all up to date information regarding the Election, please visit the City's website at <https://www.glennheightstx.gov/230/Elections-Elecciones>

### UPCOMING MEETINGS

#### Planning & Zoning

November 11, 2019  
6:00 pm

#### City Council

November 12, 2019  
7:00 pm

#### Heritage Lakes HOA

November 14, 2019  
7:00 pm

#### City Council

November 19, 2019  
7:00 pm

### Election RESULTS



<b>Mayor (Order as shown on Ballot)</b>	Dallas Co. Early - Mail	Dallas Co. Early - Person	Dallas Co. Early - Provisional	Dallas Co. Election Day	Ellis Co. Early	Ellis Co. Election Day	Ellis Co. Absentee	Total	%
Tony Bradley	3	42	0	117	28	40	0	230	29.49%
Harry A. Garrett	3	92	0	177	45	58	1	376	48.21%
Leon Tate	0	14	0	30	9	13	0	66	8.46%
Robert Lee Rodriguez	0	8	0	48	18	34	0	108	13.85%
<b>Total Votes</b>	<b>6</b>				<b>100</b>			<b>780</b>	<b>100.00%</b>

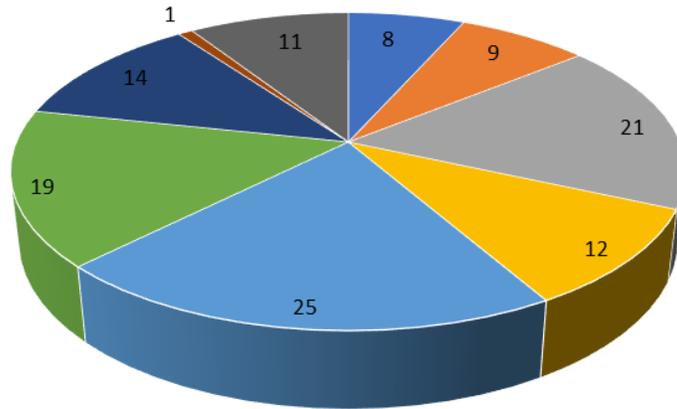
<b>City Council Place 2 (Order as shown on Ballot)</b>	Dallas Co. Early - Mail	Dallas Co. Early - Person	Dallas Co. Early - Provisional	Dallas Co. Election Day	Ellis Co. Early	Ellis Co. Election Day	Ellis Co. Absentee	Total	%
Travis Bruton	3	57	0	143	47	60	1	311	39.97%
Emma Ipaye	3	99	0	226	53	86	0	467	60.03%
<b>Total Votes</b>	<b>6</b>				<b>100</b>			<b>778</b>	<b>100.00%</b>

### **CODE COMPLIANCE**

TYPE OF CASES	No. of CASES
High Grass and/or Weeds Violations	8
Bulk Trash Violations	9
Fence Violations	21
Trash Bin Violations	12
Parking on Unimproved Surface	25
Inoperable Motor Vehicles	19
Unsanitary Premises	14
Working without any permit (Fence/Roof)	1
Prohibited Signs	11
<b>Total</b>	<b>120</b>



### Code Compliance Violations by Type



- High Grass and/or Weeds Violations
- Bulk Trash Violations
- Fence Violations
- Trash Bin Violations
- Parking on Unimproved Surface
- Inoperable Motor Vehicles
- Unsanitary Premises
- Working without any permit (Fence/Roof)
- Prohibited Signs

## COMMUNITY ENGAGEMENT

GROW WITH  
**THE CITY OF GLENN HEIGHTS**  
The Official Information Guide for Glenn Heights



This reporting period we have produced updated marketing materials and have used this period to finalize plans for the Veterans Day Race and Senior Center.

### Updated Tools and Resources

We have updated and relaunched the Resident Information Guide. Within this tool, residents should find information about all our City programs and resources. This tool can be found here:

[Information Guide](#)

### 2019 Veterans Day 5K and Fun Run + Appreciation Ceremony Update

As of Thursday, November 7, 2019, 50 individuals have registered to participate in the 2<sup>nd</sup> Annual Veterans Day 5K and Fun Run. 45 Veterans have also registered to be recognized at the event.

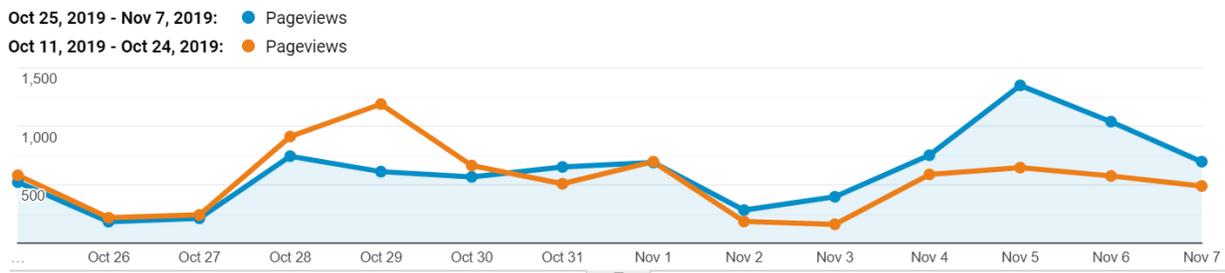


## Senior Center: Progress and Rendering

The Senior Center has grown closer to completion in the past week, with the roof and windows being installed. The Senior Center survey closed on October 31, 2019, and we are using the insights from this outlet, as well as, the open responses from last week's, "Write Back Wednesday," to guide the programming decisions for the Center.



## Website Updates



This reporting period, web traffic increased and peaked on Tuesday, November 5, which directly correlated with the election. Overall web traffic increased by 13%, with the elections page being the highest visited page during this reporting period.

Other pages that drove traffic this period:

- City Council page visits were up 14.6%
- Police page visits increased by 28.7%
- Municipal Courts page views were up .75%
- Permits page visits increased by 15.4%



## Social Media Updates

### Facebook

Facebook has increased by 279 likes with an increase of 72%.

The post reach has also increased to 2,507 organic view increase of 300%.

The highest post performance was the announcement of K104 FM and the free registration of the Veterans 5k with 1,036 people reached and 33 reaction, comments and shares.

### Instagram

The Budget in brief was the highest post reach with 13 likes.

The highest interacted post is the Christmas Tree Lighting with 9 likes and comments.

### Nextdoor

- Highest engagement – “Write Back Wednesday” focused on Senior Center programming

### Upcoming Events

**Veterans Day 5K and Fun Run + Veterans Appreciation Ceremony** - November 9- Heritage Community Park

**Nominate a Neighbor Thanksgiving Edition-** launched November 6 - digital execution [Register here.](#)

**Christmas Tree Lighting** - December 10- Heritage Community Park



## **ECONOMIC DEVELOPMENT**

### Development Activity:

**Ovilla Nutrition** is the newest business to open in Glenn Heights. On November 2-3, 2019, the locally owned smoothie and tea shop held its Grand Opening. In addition to fresh smoothies and teas, the services include nutrition and wellness counseling. Business hours Monday – Friday 6:00AM – 2:00PM, Saturday 8:00AM – 12PM, closed Sundays.





## FIRE



On Saturday, October 26, 2019, on duty Fire Department staff attended the Kingston Meadows Trunk or Treat.

On Monday, October 28, 2019, Chief Moore and Driver Engineer Cates met with Texas Department of State Health Services to conduct a review of submittal paperwork for EMS license renewal for the Fire Department. Meeting was successful with no items needing to be updated or changed.

On Thursday, October 31, 2019, on duty Fire Department staff attended Bear Creek Baptist Church, Glenn Heights Community and Gateway HOA Trunk or Treat events.

On Monday, November 4, 2019, Chief Moore and Chief Dooley attended the Ellis County Emergency Mangers quarterly meeting.

On Wednesday, November 6, 2019, the Fire Department conducted the monthly outdoor warning siren test, all sirens tested correctly.

On Thursday, November 7, 2019, Chief Moore, Driver Engineer Cates and Driver Engineer Kelly met with The Colony Fire Chief to discuss training and program ideas.



## October Monthly Incident Statistics

EMS 94

Fire 44

Total 138

Aid Given 5

Aid Received 6

Overlapping Calls 28 (20.29%)

## HUMAN RESOURCES

### Water/Operations

**Steinman, Jeffrey** – Utility Supervisor (FT)

- Hire date – 11/04/2019
- Vacaville High School – Modesto, CA; High School Diploma
- Over 23 years of experience as a Crew Chief. Arlington, TX, City of Arlington



*We would like to wish our Employees a very happy birthday!!!*

## NOVEMBER BIRTHDAY'S



TONYA LONZIE 11/04  
PRISCILLA BURCH-SCOTT 11/06  
JESSE RIOS 11/08  
DONNA WALL 11/09  
DAVID HALL 11/10  
BRIAN LOCKLEY 11/12  
JOSHUA KELLIS 11/17  
JAYNICE PORTER-BRATHWAITE 11/18  
JODI DEAL 11/23  
SEAN KELLY 11/29  
VICTOR GARCIA 11/30  
RUSSELL STOCKWELL 11/30



## **PLANNING AND DEVELOPMENT**

There were 10 new residential permits issued between October 23 - November 05, 2019, for a total construction value of \$2,120,750.00

Off-site utilities for Discount Auto Care have been completed and the building construction is underway.

## **PUBLIC WORKS**

Staff began removing debris from Kingston Meadows drainage channel on November 5, 2019, using large machinery to minimize the cost and time to complete the job. This work should improve the drainage and flow of storm water.





North side of Bridge



North side of Bridge

Staff facilitated the movement of the track hoe by moving tires back and forth to protect the street from damage.



The demolition phase of the capital improvement project to renovate the concession stand and public restrooms in Heritage Park has begun.



In anticipation for the upcoming crosswalk warning system, ADA ramps and a small portion of sidewalk have been added to the front of Heritage Park for safety. The work to install the piers for the new solar crosswalk warning system has started.



Staff repaired a 2-inch water main on Westmoreland. The damage was done from a Contractor working the drainage in this area.



## **POLICE**



On Thursday, October 31, 2019, police officers participated in Halloween events at Gateway Estates, Glenn Heights Community, and at Bear Creek Baptist Church.

On Thursday, October 31, 2019, Officer Sims went “above and beyond” while assisting a stranded motorist. Officers Sims purchased gas, delivered it to the motorist, and jumpstarted their car.

On Monday, November 4, 2019, Chief Dooley attended the Ellis County Emergency Managers Quarterly Meeting.

On Thursday, November 7, 2019, police officers were dispatched to the 1300 block of Mountain View Dr. in reference to a drive by shooting. Upon arrival, officers discovered two victims with minor non-life-threatening injuries. The victims were transported to the hospital for treatment. The investigation is ongoing; however, evidence is leaning toward domestic violence.

