



City Manager's Update

Week Ending 10-11-19

CITY MANAGER'S OFFICE

- On Monday, September 30, 2019, the City Manager met with the City of Hutchins to discuss the Animal Shelter partnership.
- On Wednesday, October 2, 2019, the CMO met with Mas-Tek Engineering to discuss possible Geo-Tech Services.
- On Wednesday, October 9, 2019, the CMO met with Dallas County to discuss Bear Creek Road improvements.
- Brian Lockley, Deputy City Manager, and Mayor Pro Tem Adams, and Brown, Bradley, Woods and Allen attended the Texas Municipal League Annual Conference in San Antonio, October 8-11, 2019.

CITY SECRETARY

- Early Voting is scheduled for October 21 – November 1, 2019. Dallas County Elections will be setting up voting equipment in City Hall Council Chambers at 2:00 on Wednesday, October 16th.
- The General Election for Mayor and Council Member in Places 2, 4 and 6 will be on November 5, 2019.

For all current information regarding the election, including vote center locations and early voting times, please visit our website at: <http://www.glennheightstx.gov/230/Elections-Elecciones>

UPCOMING MEETINGS

Planning & Zoning

October 14, 2019
6:30 pm

City Council

October 15, 2019
7:00 pm

Municipal Court

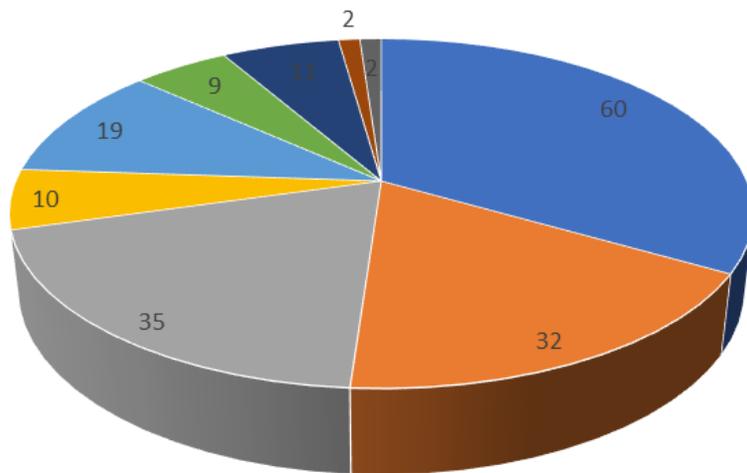
October 17, 2019
3:00 pm



CODE COMPLIANCE

TYPE OF CASES	No. of CASES
High Grass and/or Weeds Violations	60
Bulk Trash Violations	32
Fence Violations	35
Trash Bin Violations	10
Parking on Unimproved Surface	19
Inoperable Motor Vehicles	9
Unsanitary Premises	11
Working without any permit (Fence/Roof)	2
Prohibited Signs	2
Total	180

Code Compliance Violations by Type

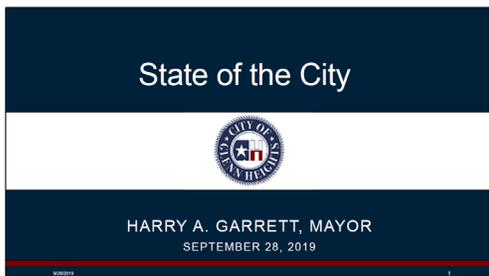


- High Grass and/or Weeds Violations
- Bulk Trash Violations
- Fence Violations
- Trash Bin Violations
- Parking on Unimproved Surface
- Inoperable Motor Vehicles
- Unsanitary Premises
- Working without any permit (Fence/Roof)
- Prohibited Signs



COMMUNITY ENGAGEMENT

This reporting period was very active for the Office of Community Engagement. This department facilitates all the communication efforts for all City executions, so we have seen our social engagement grow while supporting cross-functional efforts such as the State of the City and National Night Out.



State of the City

On September 28, 2019, Community Engagement supported this event by managing the production of a State of the City sizzle reel that provides a visual recap of the event that will help draw more engagements on social media.

Please see the recap video and presentation here:

<https://www.glennheightstx.gov/367/State-of-The-City-Address>



Movie Night in the Park

On October 5, 2019, Community Engagement, the Parks Board and the Fire Department hosted the final movie of the Summer 2019 series, Planes: Fire and Rescue. Over 80 people turned out for free pizza, Fire Prevention tips and the movie. We will be back with new movies in the 2020 season!

Senior Center Survey

Please help us capture responses from our Seniors by sharing the following Social Media Post:

We are interested in [#GlennHeights](#) - Senior Center Survey [#WeareGlennHeights](#)

We want to hear from you! Please complete the Glenn Heights 2019 Senior Center

Survey: <https://www.surveymonkey.com/r/2QRZ9KJ>

[The survey will close November 1, 2019.](#)

A graphic for the 2019 Senior Center Survey. It features a large, dark red speech bubble on a light blue grid background. Inside the bubble, the text reads "WE NEED TO HEAR FROM YOU!" in white, followed by "2019 Senior Center Survey" in large white font. The City of Glenn Heights logo is in the top right corner. Below the bubble is the "SENIOR CENTER" logo, which includes a stylized tree icon. To the right of the logo, it says "To know more, visit www.GlennHeightsTX.gov".



Website Updates



This reporting period, web traffic increased from the prior reporting cycle, largely thanks to a significant increase in visits to the municipal court's webpage. Noting this web traffic increase is significant because this report is being submitted before the beginning of the water bill cycle paying period, which always helps to drive our engagement and click throughs. This is the first time since transferring to our new site where we have seen an increase in traffic flow that was not based around the water bill payments.

- Overall, pageviews increased by 2.22%; 172 additional webpages were visited within this 2-week period versus the last one.

Pages that drove traffic this period:

- Municipal Court's unique traffic increased by 70%
- Building permits and inspections page views continues to increase, up an additional 10% from the last period, which also saw an increase in page visits.

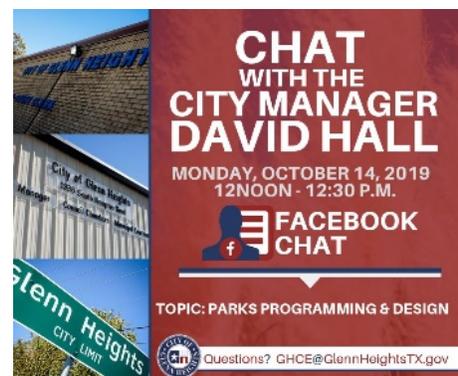
Social Media Updates

Facebook

- National Night Out posts led our Facebook engagement, acquiring 444 total engagements (users took an action to engage with our post) and placing our materials organically in front of 1,267 viewers.
- Community Engagement launched a Pumpkin contest for Halloween and the Parks Programming and Design Survey during this reporting period. Feedback received has been very positive for both executions.

Upcoming Events

Chat with the City Manager—October 14- Digital event hosted via Facebook; 12:00 p.m.





Public Safety Promotion Ceremony—October 15 – Harvest of Praise Ministry; 5:30 p.m.

Chat with the Chiefs and Budget Presentation—October 22 – City Hall; 7:00 p.m.

Glenn Heights Connect – October 25 – hosted in conjunction with Heritage Lakes HOA

Veterans Day 5K and Fun Run + Veterans Memorial Program—November 9

ECONOMIC DEVELOPMENT

On October 9-11, 2019, the Economic Development Administrator attended the 2019 Annual Conference of the Texas Economic Development Council in San Antonio, TX. In addition to attending conference workshop and speaker sessions, staff has scheduled meetings with industry consultants for retail and commercial investment attraction.

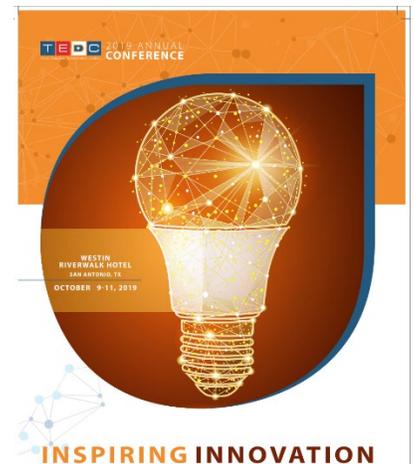
Development Activity

The deadline for submission of proposals in response to the Request for Expressions of Interest (RFEI) is October 18, 2019. Economic Development, Public Works, Planning and Fire department staff held a conference call with a development firm to review conceptual site plan and answer questions in preparation for their proposal submission.

Staff has engaged in preliminary discussions with a developer for the 1 - acre site adjacent to Family Dollar at Hampton & Bear Creek Rd. The proposed development will be a 9,000 square foot retail store. Details about the operator and development plan have not yet been disclosed.

Upcoming Event

Glenn Heights Chamber of Commerce-State of the District Luncheon w/Desoto ISD will be held at Ovilla Roach Church of the Nazarene located at 315 W. Ovilla Rd. on October 28, 2019, at 11:30 am.



FIRE

On Saturday, September 28, 2019, B-Shift had a structure Fire at 906 W. Bear Creek and Chief Moore investigated the fire.



On Saturday, September 28, 2019 A-Shift Probationary Firefighter Paramedic Russell Stockwell completed and passed the medical portion of his Field Training Office.



On Thursday, October 3, 2019 Chief Moore and Engineer Kelly attended the monthly Fire Marshal meeting in Red Oak.



On Saturday, October 5, 2019 the Fire Department hosted Movie Night in the Park for Fire Prevention month.



On Tuesday, October 8, 2019, A-Shift along with Engineer Kelly and Chief Moore, placed banners in front of the Fire Station and at local schools for Fire Prevention Week.

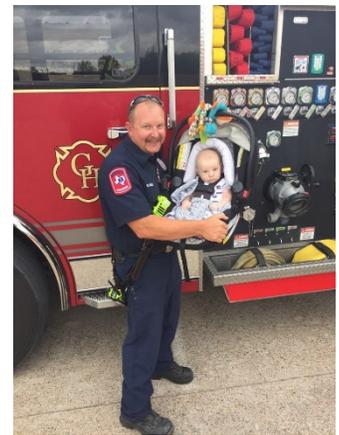


On Wednesday, October 9, 2019, B-Shift attended Red Oak ISD, D.T. Shields Elementary School for Fire Prevention Week and visited 460 students.



On Thursday, October 10, 2019, C-Shift attended Bear Creek Children's Academy for Fire Prevention Week and visited 25 students. C-Shift also attended Red Oak ISD Little Hawks Learning Center for Fire Prevention Week and visited 155 students.

On Friday, October 11, 2019, A-Shift visited Red Oak ISD Schuppman Elementary and interacted with approximately 380 students.



HUMAN RESOURCES

Garcia, Victor A. – Police Officer (FT)

- Hire date – 09/30/2019
- Richland College – Dallas, TX; Associates in Science
- Cedar Valley Police Academy – Dallas, TX; recently graduated and is a licensed peace officer by the Texas Commission on Law Enforcement
- Over 13 years of experience in Customer Service and Management. Dallas TX, Uvalle Law Firm, Lewisville, TX, Precision Demolition.



Kennedy, SaRon – Code Compliance Officer (FT)

- Hire date – 10/07/2019
- Lobias Murray Christian Academy – Dallas, TX; High School Diploma
- Over 10 years of experience as a Code Inspector –Dallas County Section 8 Housing, City of Dallas and City of DeSoto



We would like to wish our Employees a very happy birthday!!!

OCTOBER BIRTHDAY'S



Cristin Swank, 10/1
Nery Pena, 10/15
Champayne Moore, 10/18
Monica Salmeron, 10/22
Brenton Shull, 10/24
Chris Patterson, 10/31



PLANNING AND DEVELOPMENT

There were 4 new residential permits issued between September 26 - October 04, 2019, for a total construction value of \$1,144,480.00

PUBLIC WORKS

- On September 30, 2019, staff replaced a water main plug that was beginning to fail on Ovilla Road and Sunset Strip.
- On October 1, 2019, staff repaired a sewer line on Ovilla Rd. that was damaged by the Contractor.
- Staff is continuing work on clearing and mowing Kingston Drainage.



- Staff continued installing solar powered LED pedestrian signs on Bear Creek Road.
- Dallas County continued the reconstruction of Uhl Road from Bear Creek Road to the Dallas County Line. Dallas County has finished chip sealing the subgrade in preparation to start laying down the first layer of asphalt.



POLICE

- On Monday, September 30, 2019, Officer Victor Garcia was sworn in. He will be officially introduced during the October 15th City Council meeting.
- On Tuesday, October 1, 2019, we hosted our 2019 National Night Out event at Heritage Park.
- On Wednesday, October 2, 2019, a representative from AXON conducted training on the operations of the department's newly purchased body worn cameras. The cameras have been deployed and are capturing clearer footage of our officers' interactions with citizens.
- On Thursday, October 3, 2019, at about 2:00 am, Officer Adye initiated a traffic stop with a vehicle that was driving without their headlights illuminated. During the traffic stop, Officer Adye detected the odor of alcohol coming from the driver. After a thorough investigation, the driver was arrested for "Driving While Intoxicated."





Glenn Heights Police Department

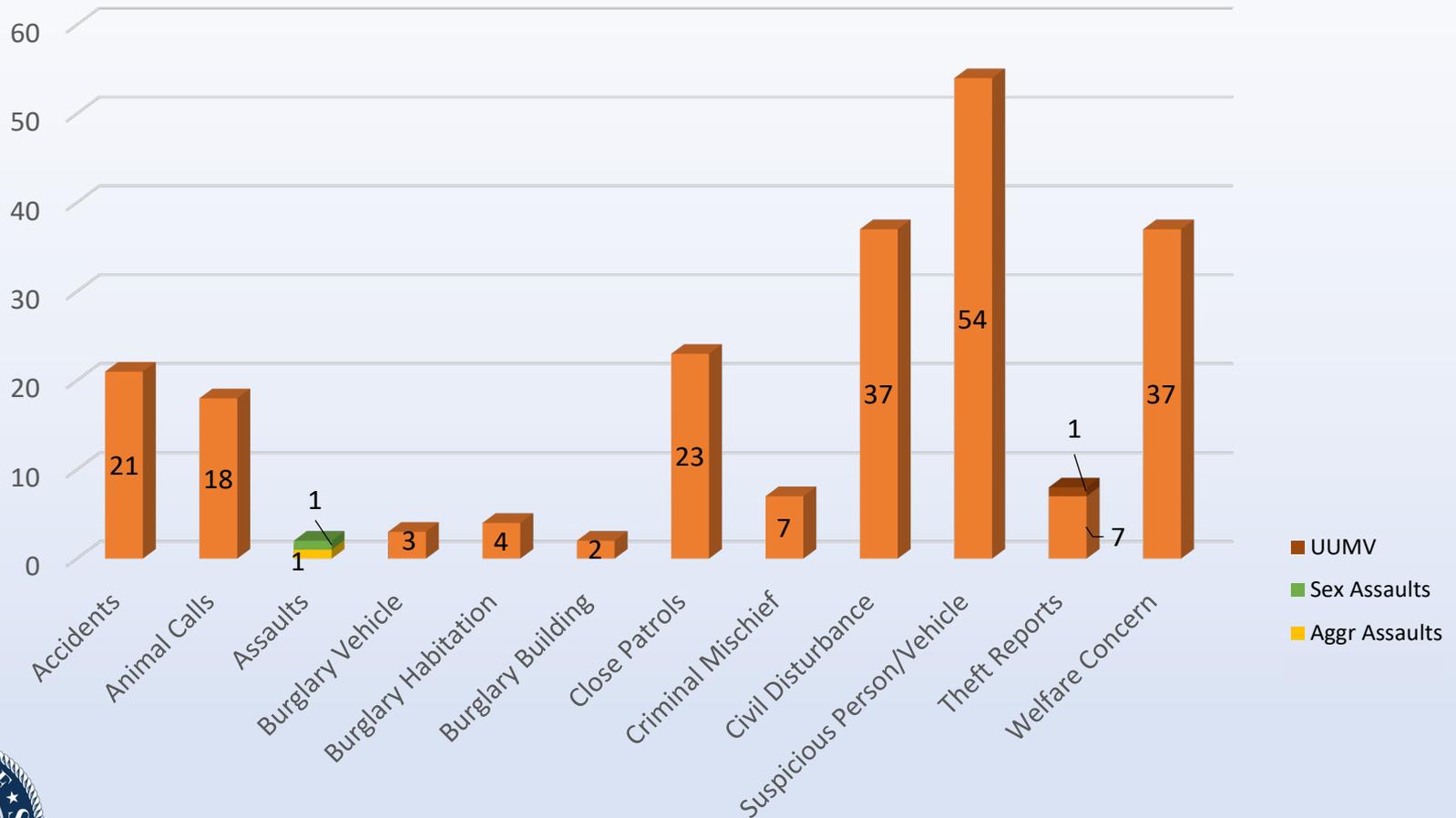
**Monthly Report
September 2019**





Dispatched

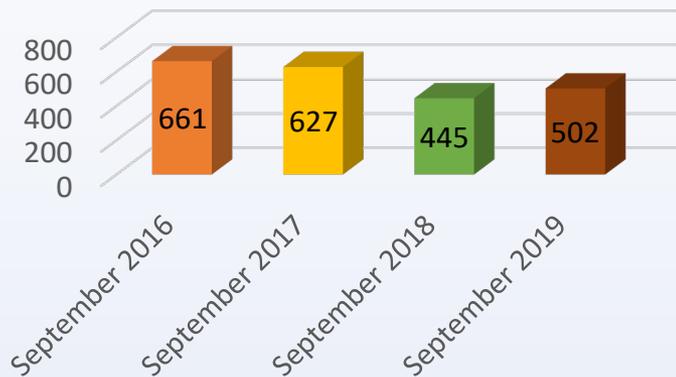
September 2019



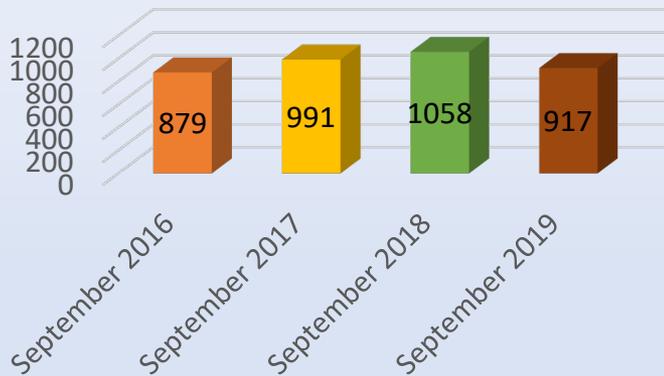


Total Calls

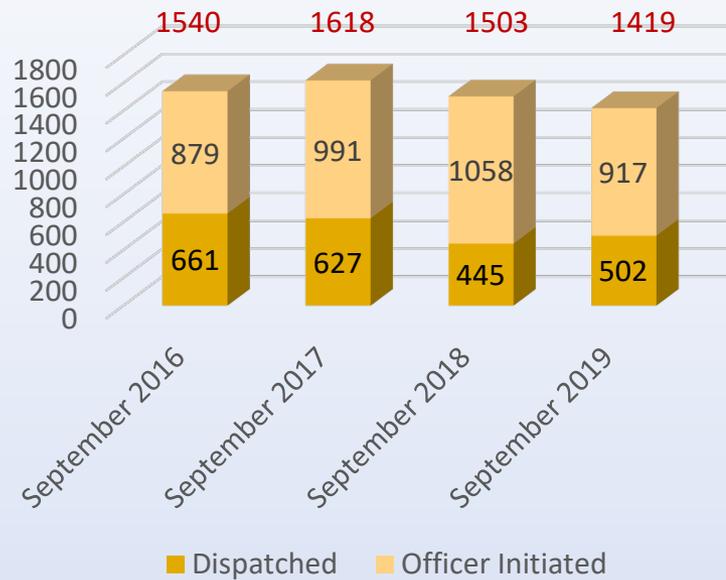
Dispatched



Officer Initiated



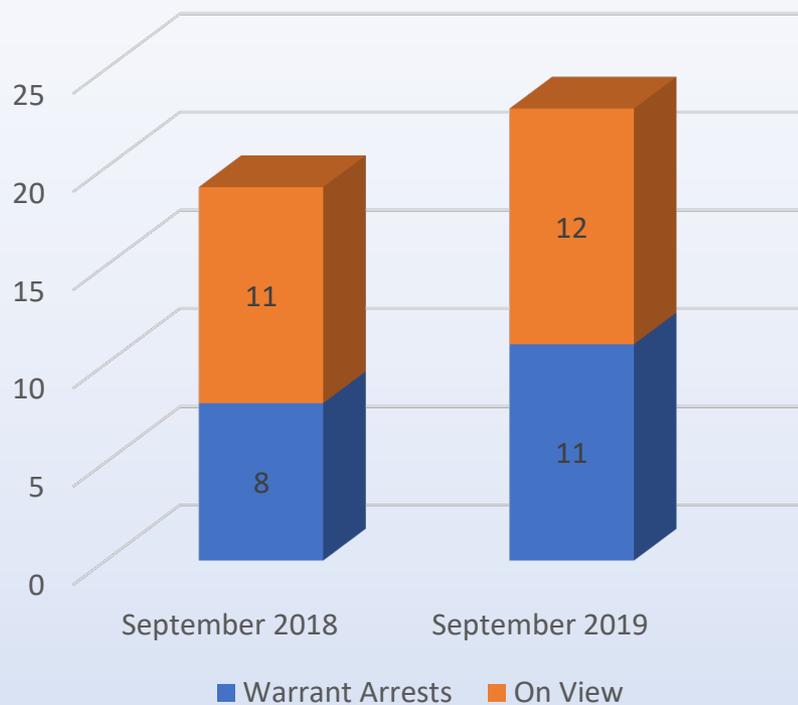
Total Calls



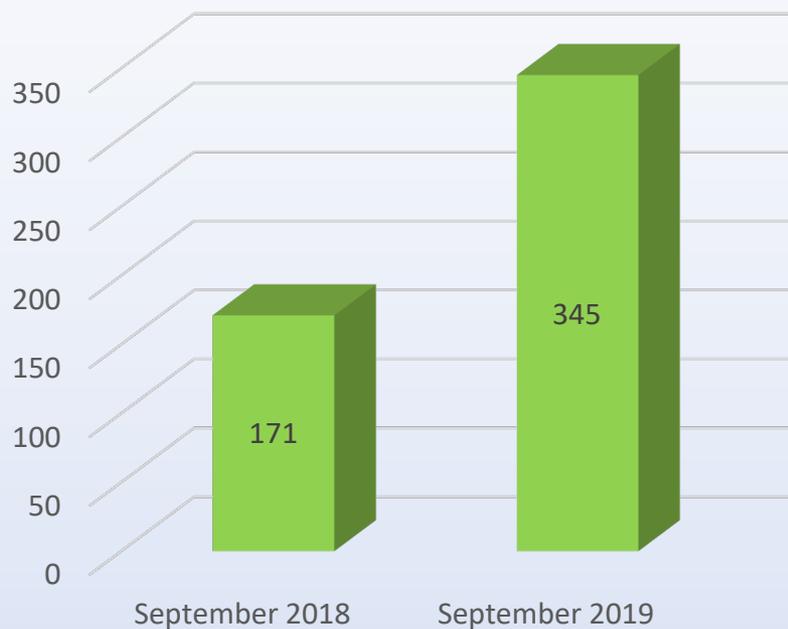


Arrests and Traffic

Arrests



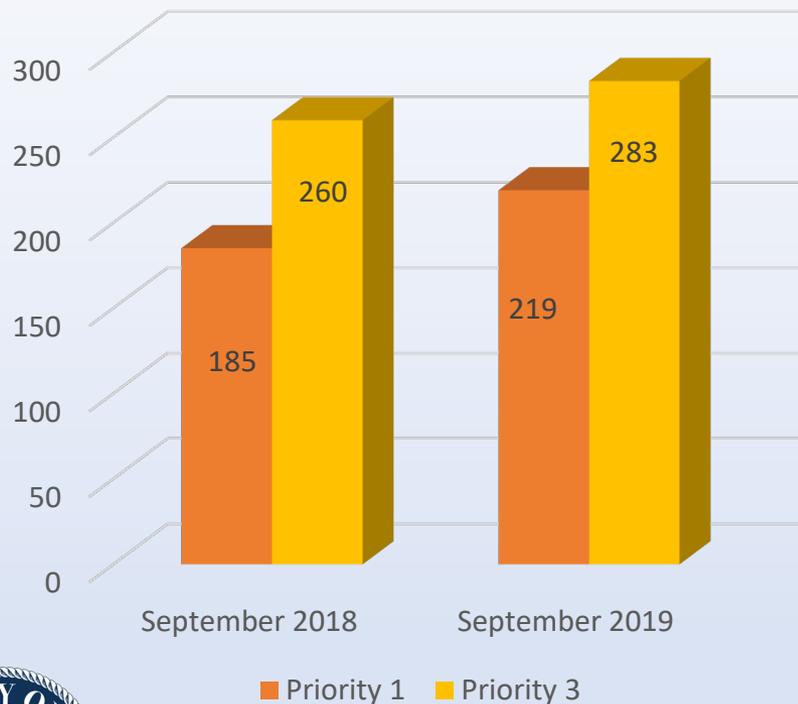
Traffic Stops





Calls by Priority with Average Response Times

Calls by Priority



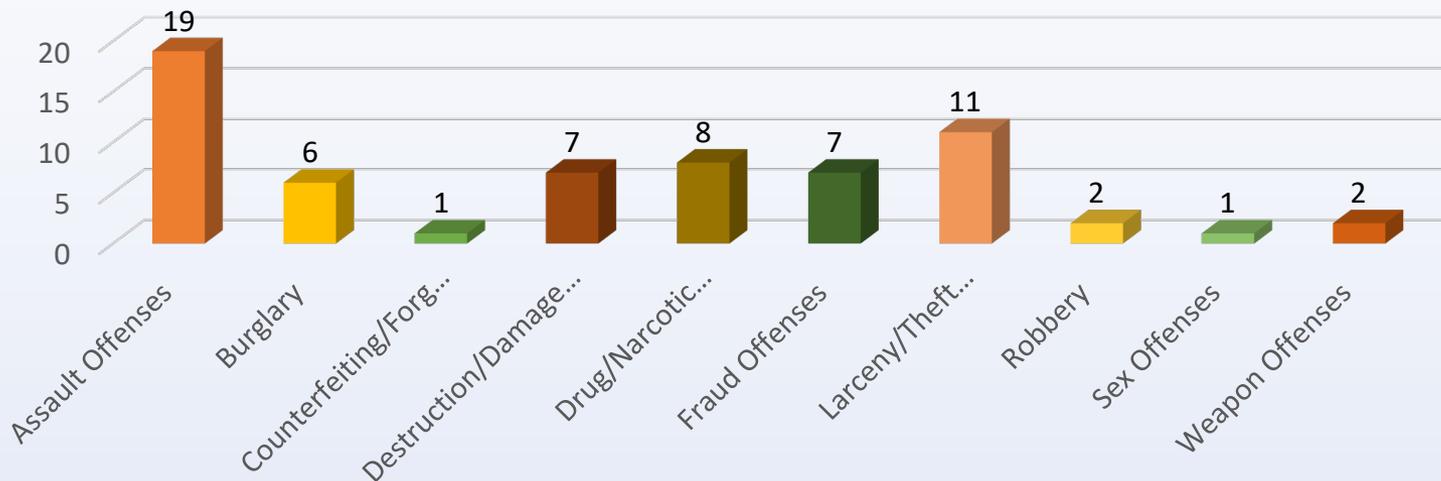
Average Response Times (minutes)





Group A Crimes

September 2019



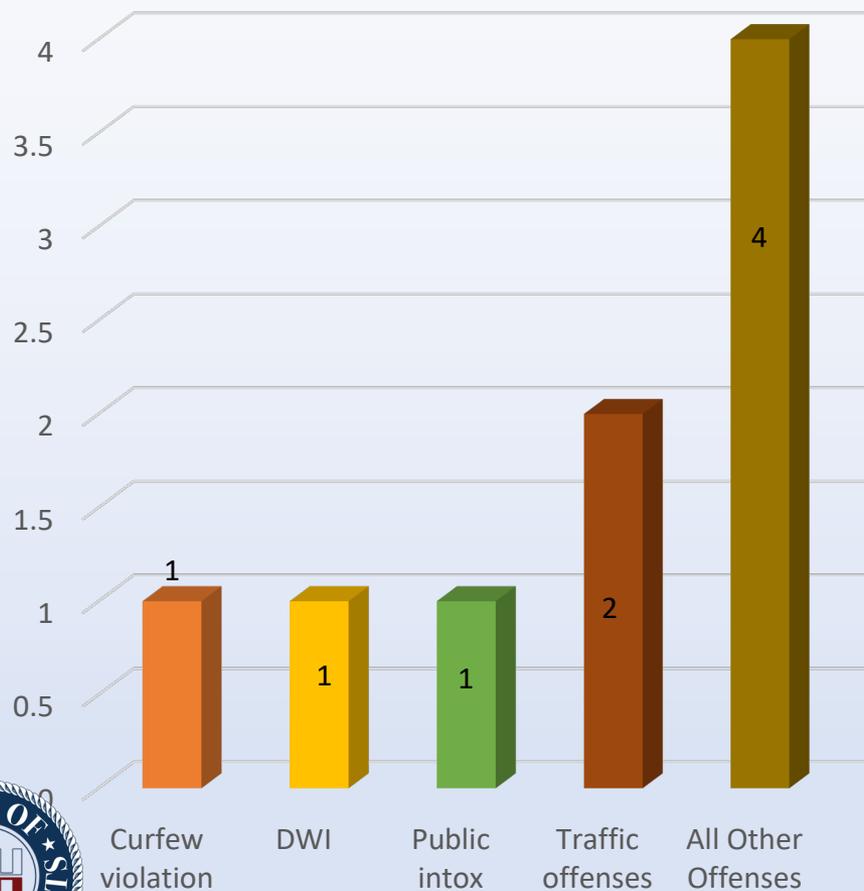
Total Group A Crimes September



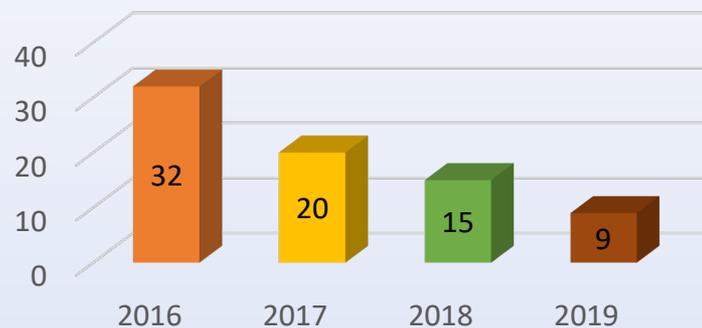


Group B Crimes

September 2019



Total Group B Crimes September



NIBRS Groups for Classification of Crime

The UCR Program began using incident-based reporting (i.e., NIBRS) in 1989 to capture all offenses within an incident rather than reporting only the highest charge within an incident. Through NIBRS, LEAs report data on each offense and arrest within 24 offense categories made up of 52 specific crimes called Group A offenses. For each of the Group A offenses coming to their attention, the LEA collects administrative, offense, property, victim, offender, and arrestee information. LEAs report only arrest data for an additional 10 Group B offense categories.

When reporting data to the FBI's UCR Program via NIBRS, LE must also classify the offenses within an incident as Group A offenses or Group B offenses. Though some state and local RMSs require the same level of reporting for all offenses, NIBRS requires differing levels of detail in reporting Group A and Group B offenses.

Index crimes are the eight crimes the FBI combines to produce its annual crime index. These offenses include willful homicide, forcible rape, robbery, burglary, aggravated assault, larceny over \$50, motor vehicle theft, and arson. This information is pulled from the NIBRS reports.

In 2015, House Bill 11 (HB11) required each law enforcement agency to implement an incident-based reporting system that meets the requirements of NIBRS. The goal date for implementation is September 1, 2019. The sunset date for UCR Summary reporting is January 1, 2021.

The Glenn Heights Police Department implemented NIBRS reporting on January 1, 2018.

Group A Offenses

There are 24 Group A offense categories made up of 52 Group A offenses. The offense categories listed below are in alphabetical order.

Animal Cruelty

Intentionally, knowingly, or recklessly taking an action that mistreats or kills any animal without just cause, such as torturing, tormenting, mutilation, maiming, poisoning, or abandonment.

Arson

To unlawfully and intentionally damage or attempt to damage any real or personal property by fire or incendiary device.

Assault Offenses

An unlawful attack by one person upon another

- Aggravated Assault
- Simple Assault
- Intimidation

Bribery

The offering, giving, receiving, or soliciting of anything of value (e.g., a bribe, gratuity, or kickback) to sway the judgment or action of a person in a position of trust or influence.

Burglary/Breaking and Entering

The unlawful entry into a building or other structure with the intent to commit a felony or a theft.

Counterfeiting/Forgery

The altering, copying, or imitation of something, without authority or right, with the intent to deceive or defraud by passing the copy or thing altered or imitated as that which is original or genuine; or, the selling, buying, or possession of an altered, copied, or imitated thing with the intent to deceive or defraud.

Destruction/Damage/Vandalism of Property (except Arson)

To willfully or maliciously destroy, damage, deface, or otherwise injure real or personal property without the consent of the owner or the person having custody or control of it.

Drug/Narcotic Offenses

The violation of laws prohibiting the production, distribution, and/or use of certain controlled substances and the equipment or devices utilized in their preparation and/or use.

- Drug/Narcotic Violations
- Drug Equipment Violations

Embezzlement

The unlawful misappropriation by an offender to his/her own use or purpose of money, property, or some other thing of value entrusted to his/her care, custody, or control

Extortion/Blackmail

To unlawfully obtain money, property, or any other thing of value, either tangible or intangible, through the use or threat of force, misuse of authority, threat of criminal prosecution, threat of destruction of reputation or social standing, or through other coercive means

Fraud Offenses (except Counterfeiting/Forgery and Bad Checks)

The intentional perversion of the truth for the purpose of inducing another person or other entity in reliance upon it to part with something of value or to surrender a legal right

- False Pretenses/Swindle/Confidence Game
- Credit Card/Automated Teller Machine Fraud
- Impersonation
- Welfare Fraud
- Wire Fraud
- Identity Theft
- Hacking/Computer Invasion

Gambling Offenses

To unlawfully bet or wager money or something else of value; assist, promote, or operate a game of chance for money or some other stake; possess or transmit wagering information; manufacture, sell, purchase, possess, or transport gambling equipment, devices, or goods; or tamper with the outcome of a sporting event or contest to gain a gambling advantage

- Betting/Wagering
- Operating/Promoting/Assisting Gambling
- Gambling Equipment Violations
- Sports Tampering

Homicide Offenses

The killing of one human being by another

- Murder and Non-Negligent Manslaughter
- Negligent Manslaughter
- Justifiable Homicide (Not a Crime)

Human Trafficking Offenses

The inducement of a person to perform a commercial sex act, or labor, or services, through force, fraud, or coercion

Human trafficking has also occurred if a person under 18 years of age has been induced, or enticed, regardless of force, fraud, or coercion, to perform a commercial sex act

- Human Trafficking, Commercial Sex Acts
- Human Trafficking, Involuntary Servitude

Kidnapping/Abduction

The unlawful seizure, transportation, and/or detention of a person against his/her will or of a minor without the consent of his/her custodial parent(s) or legal guardian

Larceny/Theft Offenses

The unlawful taking, carrying, leading, or riding away of property from the possession or constructive possession of another person

- Pocket-picking
- Purse-snatching
- Shoplifting
- Theft From Building
- Theft From Coin-Operated Machine or Device
- Theft From Motor Vehicle (except Theft of Motor Vehicle Parts or Accessories)
- Theft of Motor Vehicle Parts or Accessories
- All Other Larceny

- Motor Vehicle Theft
 - Automobiles
 - Buses
 - Recreational Vehicles
 - Trucks
 - Other Motor Vehicles—other motorized vehicles, e.g., motorcycles, motor scooters, trail bikes, mopeds, snowmobiles, all-terrain vehicles, or golf carts whose primary purpose is to transport people

Pornography/Obscene Material

The violation of laws or ordinances prohibiting the manufacture, publishing, sale, purchase, or possession of sexually explicit material, e.g., literature or photographs

Prostitution Offenses

To unlawfully engage in or promote sexual activities for anything of value

- Prostitution
- Assisting or Promoting Prostitution
- Purchasing Prostitution

Robbery

The taking or attempting to take anything of value under confrontational circumstances from the control, custody, or care of another person by force or threat of force or violence and/or by putting the victim in fear of immediate harm

Sex Offenses

Any sexual act directed against another person, without the consent of the victim, including instances where the victim is incapable of giving consent

- Rape (except Statutory Rape)
- Sodomy
- Sexual Assault With An Object
- Fondling
- Sex Offenses, Non-Forcible
 - Incest
 - Statutory Rape

Stolen Property Offenses

Receiving, buying, selling, possessing, concealing, or transporting any property with the knowledge that it has been unlawfully taken, as by burglary, embezzlement, fraud, larceny, robbery, etc.

Weapon Law Violations

The violation of laws or ordinances prohibiting the manufacture, sale, purchase, transportation, possession, concealment, or use of firearms, cutting instruments, explosives, incendiary devices, or other deadly weapons

Group B Offenses

There are 10 Group B crime categories encompassing offenses not considered Group A offenses.

Bad Checks (except Counterfeit Checks or Forged Checks)

Knowingly and intentionally writing and/or negotiating checks drawn against insufficient or nonexistent funds.

Curfew/Loitering/Vagrancy Violations

The violation of a court order, regulation, ordinance, or law requiring the withdrawal of persons from the streets or other specified areas; prohibiting persons from remaining in an area or place in an idle or aimless manner; or prohibiting persons from going from place to place without visible means of support

Disorderly Conduct

Any behavior that tends to disturb the public peace or decorum, scandalize the community, or shock the public sense of morality.

Driving Under the Influence

Driving or operating a motor vehicle or common carrier while mentally or physically impaired as the result of consuming an alcoholic beverage or using a drug or narcotic

Drunkenness (except Driving Under the Influence)

To drink alcoholic beverages to the extent that one's mental faculties and physical coordination are substantially impaired

Family Offenses, Nonviolent

Unlawful, nonviolent acts by a family member (or legal guardian) that threaten the physical, mental, or economic well-being or morals of another family member and that are not classifiable as other offenses, such as Assault, Incest, and Statutory Rape

Liquor Law Violations (except Driving Under the Influence and Drunkenness)

The violation of laws or ordinances prohibiting the manufacture, sale, purchase, transportation, possession, or use of alcoholic beverages

Peeping Tom

To secretly look through a window, doorway, keyhole, or other aperture for the purpose of voyeurism

Trespass of Real Property

To unlawfully enter land, a dwelling, or other real property.

All Other Offenses

All crimes that are not Group A offenses and not included in one of the specifically named Group B crime categories listed previously.

ANIMAL CONTROL MONTHLY REPORT

Month: September 2019
Officer: M.Salmeron #408

Animal At Large	41
Wildlife Calls	6
Animal Cruelty/Welfare Concern	4
Carcass Removal	19
Animal Registrations	3
Animal Bites	2
Trap Service	2
Live Stock	0
Animals Impounded	8
Impound Release	2
Written Violations (Actual Pieces of Paper)	0
Red Tags	0
Green Tags	6
Owner Surrenders	0
Court Summons/Citations	3
Special Assignments	5
TOTALS	101