



City Manager's Update

Week Ending 09-13-19

CITY MANAGER'S OFFICE

- On Monday, September 16, 2019, the City will celebrate it's 50th Anniversary. We will have a Ground-Breaking ceremony for the new Senior Center and City Center Facilities at 6:00 pm at 1932 S. Hampton and 1942 S. Hampton.
- On Monday, September 9, 2019, the City Manager hosted his monthly "Chat with the City Manager" via Facebook. This months' topic was New Facilities.
- On Wednesday, September 11, 2019, the CMO met with S&J Meter to discuss smart meters.
- On Thursday, September 12, 2019, the CMO met with DeSoto ISD Superintendent, Dr. Weaver, his Chief of Staff, S. Cole-Hamilton and the Transportation Representative to discuss citizen concerns with the bus route in the Glenn Heights Community. The CMO has reached out to Glenn Heights Community to schedule a meeting to further discuss potential solutions.

UPCOMING MEETINGS

City Council (Special Called)

Sept. 16, 2019
7:00 pm

City Council

Sept. 17, 2019
7:00 pm

Municipal Court

Sept. 19, 2019
3:00 pm

Park Board

Sept. 10, 2019
7:15 pm

CITY SECRETARY

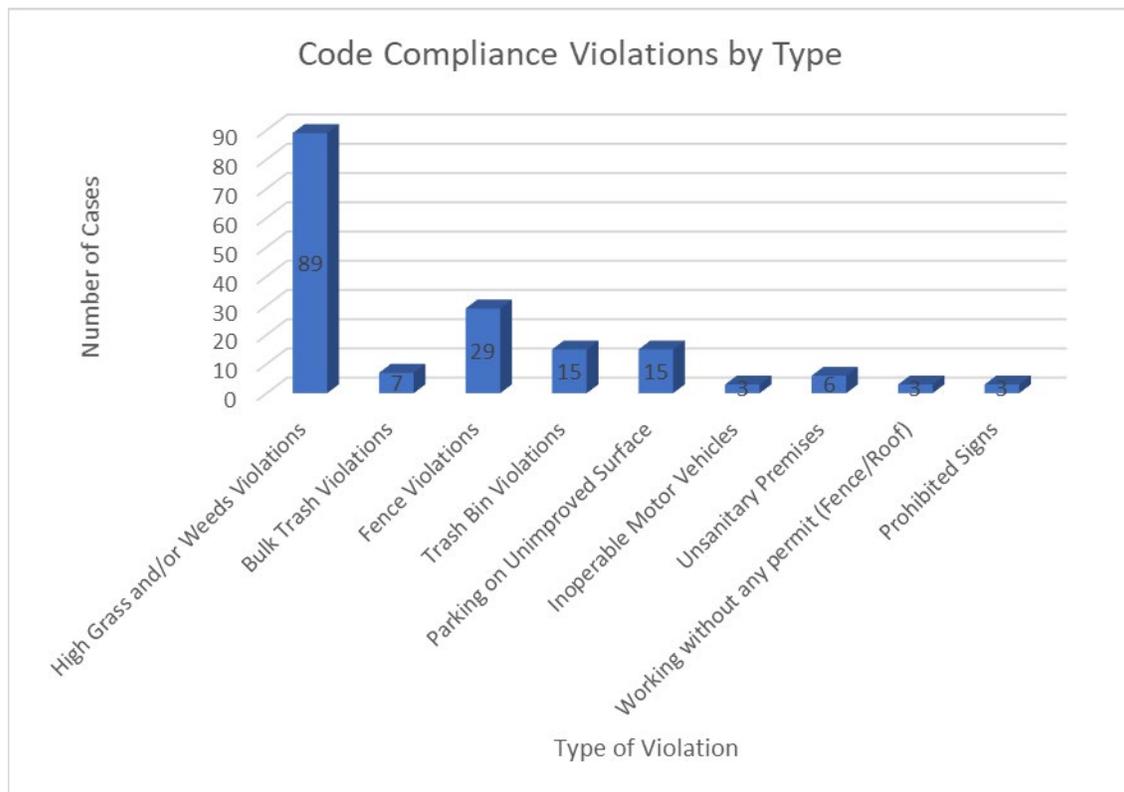
- The General Election for Mayor and Councilmember in Places 2, 4 and 6 will be on November 5, 2019.

For all up to date information regarding the election, including vote center locations and early voting times, please visit our website at: <http://www.glennheightstx.gov/230/Elections-Elecciones> *New information regarding Mayoral and Councilmember Candidates, and polling locations has been updated*



CODE COMPLIANCE

TYPE OF CASES	No. of CASES
High Grass and/or Weeds Violations	89
Bulk Trash Violations	7
Fence Violations	29
Trash Bin Violations	15
Parking on Unimproved Surface	15
Inoperable Motor Vehicles	3
Unsanitary Premises	6
Working without any permit (Fence/Roof)	3
Prohibited Signs	3
Total	170



COMMUNITY ENGAGEMENT



City Center Facilities

- We have been preparing for the 50th Anniversary Celebration and Groundbreaking Ceremonies. We have launched a full digital campaign to ensure that residents, neighbors and friends are aware and present on Monday. We have also been working with key community partners to ensure that our program is robust and cheerful.
- US Congresswoman Eddie B. Johnson has confirmed her attendance at the event.
- Several elected officials from DeSoto, Red Oak and Cedar Hill have confirmed their attendance.
- DeSoto ISD students from McCowan Middle School's band and choir will participate in the event.

Senior Center

- Following staff's presentation on September 3, 2019, we received an email from AmeriCorps Cities of Service and Texas Workforce Solutions. They will both serve as partners to the Senior Center, as well as, provide staffing resources fully funded by their respective organizations.

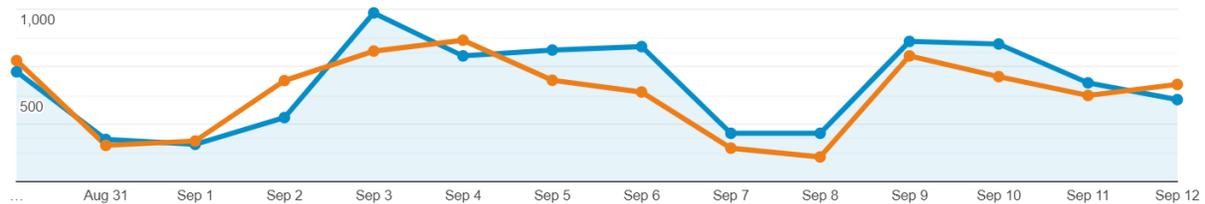
Movie Night in the Park

- On Saturday, September 7, 2019, The Parks Board showed "Lego Movie 2" and 73 residents, neighbors and friends attended the free event. We even had a family of 6 join us from Irving, TX, thanks to seeing the event through social media advertisement.



Website Updates

Aug 30, 2019 - Sep 12, 2019: ● Pageviews
 Aug 16, 2019 - Aug 29, 2019: ● Pageviews



This reporting period, web traffic increased from the prior reporting cycle, which is consistent with the trends that have been tracked for the past few months. This was a water bill cycle paying period, which helped to drive our engagement and click throughs.

- Overall Pageviews were up by 10.98%
- Time spent on webpages increased by 6.39%, increasing from an average of 1:23 from 1:18.

Pages that drove traffic this period:

- City Council Meeting Videos increased 3.11%, with the length of average time spent viewing increasing 147.64%, increasing from 2:52 to 7:06
- City Council information page views increased 13.84%

Social Media Updates

Facebook Insights

- Post Reach increased 77% to 3,376 users
- The highest post reach was the Road Work Update for Uhl Rd. – Post reach was 2.5K and engaged over 415 users
- This platform gained 30 new likes during this reporting period

Instagram

- The highest organic post was the #GrowwithGlennHeights slide video
- Our Instagram followers increased by 23%

Twitter

- Our top tweeted items were the Lego 2 movie night and the photos from Chief Burns retirement

LinkedIn

- Organic users increased to 123%
- Gained 3 new followers
- If you have a linked in profile, please add the organization to your page!

Upcoming Events

Movie Night in the Park – October 5, 2019

Movie: Planes—Fire & Rescue showing sponsored by the Glenn Heights Fire Department.

Veterans Day 5K and Fun Run + Veterans Memorial Program—November 9, 2019



ECONOMIC DEVELOPMENT

On September 3, 2019, Economic Development Administrator, Marlon Goff, attended the 2019 Commercial Real Estate Expo presented by the North Texas Commercial Association of Realtors. Staff was able to network and discuss commercial development opportunities in Glenn Heights with several development brokers and industry affiliates.



Development Activity:

Site work and grading is underway for the new Discount Auto Care project located at 1210 E. Bear Creek and adjacent to the DART Park & Ride station. The estimated completion date for the 3,000-sf building is April 2020. The business will employ (5) Full-time employees. The development is conservatively projected to generate approximately \$26,000 in combined annual property and sales tax revenue for the City of Glenn Heights over the first 5 years of operation.



Glenn Heights Chamber of Commerce to host 2019 State of the City Address with Mayor Harry A. Garrett

The breakfast event will be free and open to the public.

SAVE THE DATE
9-28-19



2019 State of the City Address
SATURDAY | SEPTEMBER 28, 2019
9:00 A.M.

Curtistene McCowan Middle School
1500 Majestic Meadow Dr, Glenn Heights, TX
RSVP: glennheightschamber@gmail.com



FIRE



- On Friday, September 6, 2019, the Fire Department worked with our radio communication company to repair the outdoor warning siren located on S. Hampton Road, as well as, completed the setup of the new outdoor warning siren located in Magnolia Farms.

Glenn Heights Fire Department

Glenn Heights, TX

This report was generated on 9/12/2019 7:48:20 AM



INCIDENT COUNT			
INCIDENT TYPE		# INCIDENTS	
EMS		100	
FIRE		32	
TOTAL		132	
TOTAL TRANSPORTS (N2 and N3)			
APPARATUS	# of APPARATUS TRANSPORTS	# of PATIENT TRANSPORTS	TOTAL # of PATIENT CONTACTS
TOTAL			
PRE-INCIDENT VALUE		LOSSES	
\$0.00		\$0.00	
CO CHECKS			
TOTAL			
MUTUAL AID			
Aid Type		Total	
Aid Given		2	
Aid Received		11	
OVERLAPPING CALLS			
# OVERLAPPING		% OVERLAPPING	
18		13.64	
LIGHTS AND SIREN - AVERAGE RESPONSE TIME (Dispatch to Arrival)			
Station	EMS		FIRE
GHFD	0:05:28		0:10:17
AVERAGE FOR ALL CALLS			0:06:15
LIGHTS AND SIREN - AVERAGE TURNOUT TIME (Dispatch to Enroute)			
Station	EMS		FIRE



GHFD	0:01:06	0:02:17
AVERAGE FOR ALL CALLS		0:01:18
AGENCY	AVERAGE TIME ON SCENE (MM:SS)	
Glenn Heights Fire Department	15:10	



HUMAN RESOURCES

Swank, Cristin E. – Police Officer (FT)

- Hire date – 09/03/2019
- Cayuga Community College – Auburn, New York; Associates in Criminal Justice
- Navarro Community College – Waxahachie, TX; Police Academy



Shields, Clayton L. – Police Officer (FT)

- Hire date – 09/03/2019
- University of Phoenix – Phoenix, Arizona; Master’s in Administration of Justice and Security
- University of New Mexico – Albuquerque, New Mexico; Bachelor’s in University Studies
- Over 11 years of experience in the law enforcement. Texas Parks and Wildlife Dept., Cedar Hill, TX; Dallas Community College, Lancaster, TX; Dallas County District Attorney’s Office, Dallas, TX



PLANNING AND DEVELOPMENT

There were 24 new single-family home permits issued between August 29 - September 11, 2019, for a total construction value of \$6,158,720.00.



PUBLIC WORKS

Parks

Staff leveled the mulch and repaired the ramp at Heritage Park playground.



Staff removed 3 trees to help with the new upcoming Senior Community Center.



Streets

Staff started locating and installing water taps at the intersection of Hampton and Bear Creek road. These taps will be for the irrigation system in the intersection medians in the effort to keep Glenn Heights beautiful.

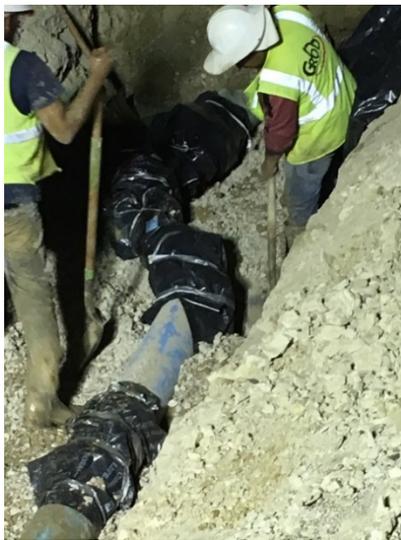


Staff is hydro-excavating to locate water mains to install water taps for irrigation.



Inspections

FM 664 water relocation project is close to finalizing. This photo shows contractors are making the necessary connections next to Russell P. Schupmann Elementary school. This work was done after hours as to not interrupt classes during school.



Dallas County started work on the reconstruction of Uhl Road. Workers have cleaned up the edges of the road and are beginning the milling process.



Contractors have begun some warranty work on Hampton Road. Here you see the contractor sealing cracks, keeping water from getting to the subgrade.



POLICE



- On Tuesday, September 3, 2019, Officers Clayton Shields and Cristin Swank were sworn in. They will be officially introduced during the September 17, 2019, City Council meeting.
- On Friday, September 6, 2019, Sergeant Benson assisted with the lockdown of Midlothian High School. Benson's participation was required since he is our representative on the Southern Regional Response Group (SRRG). This unit is our "SWAT" team for the region.
- On Monday, September 9, 2019, Sergeant Womack began attending a "Basic School for Police Supervision" that is jointly conducted by TML and ILEA.
- On Tuesday, September 10, 2019, Deputy Chief Dooley instructed a class on budgets to police supervisors enrolled in the "Managing the Training Unit" at the Institute for Law Enforcement Administration (ILEA).
- Please join us for National Night Out on Tuesday, October 1, 2019, from 6:00 – 8:00 pm at Heritage Park, located at 400 E. Bear Creek Road.
- Attached is the monthly report for August 2019.





Glenn Heights Police Department

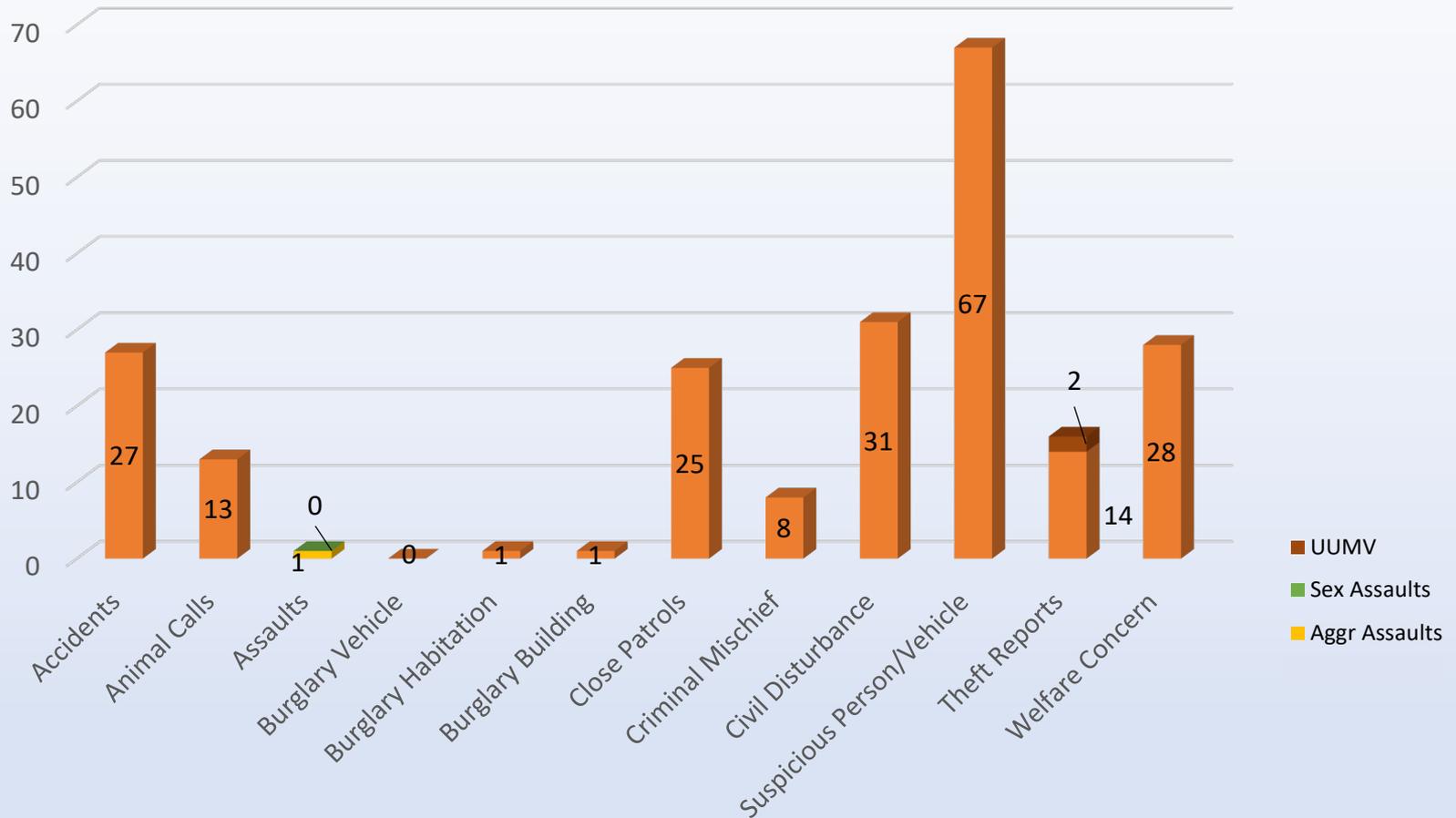
Monthly Report August 2019





Dispatched

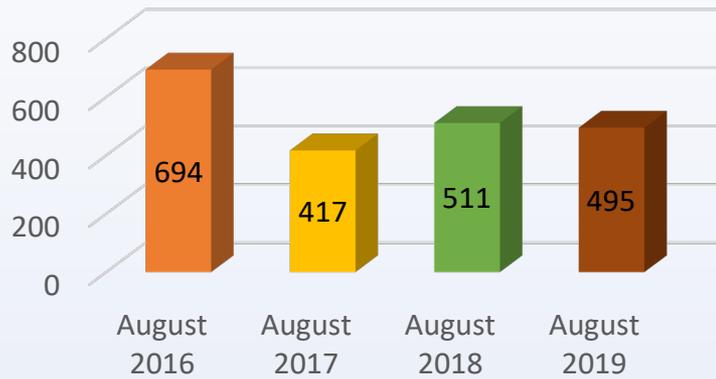
August 2019



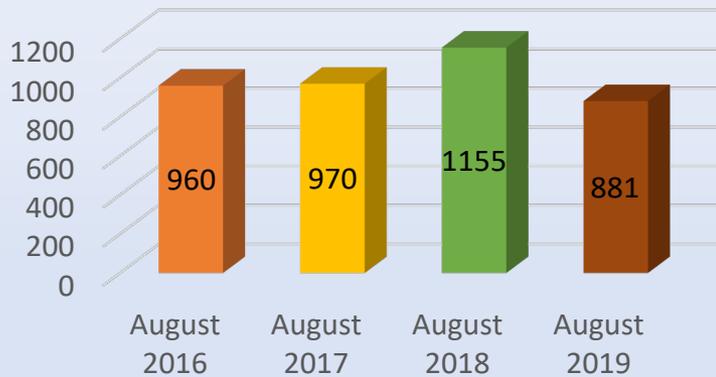


Total Calls

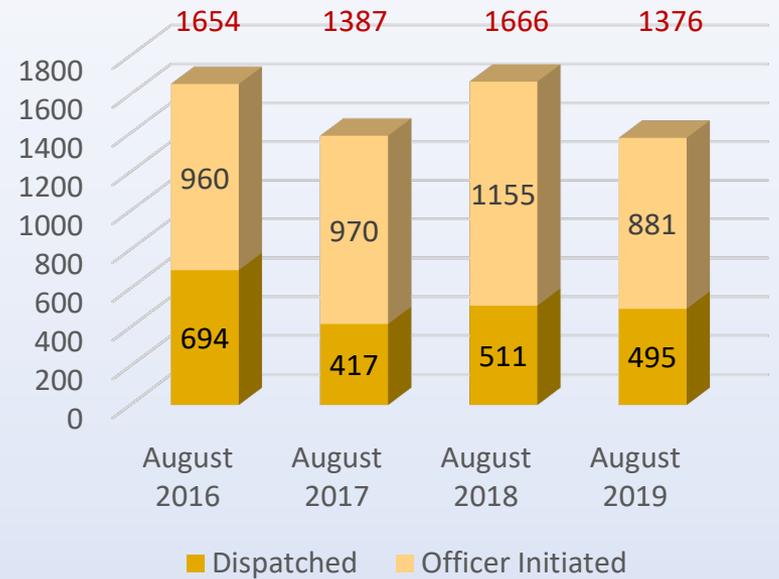
Dispatched



Officer Initiated



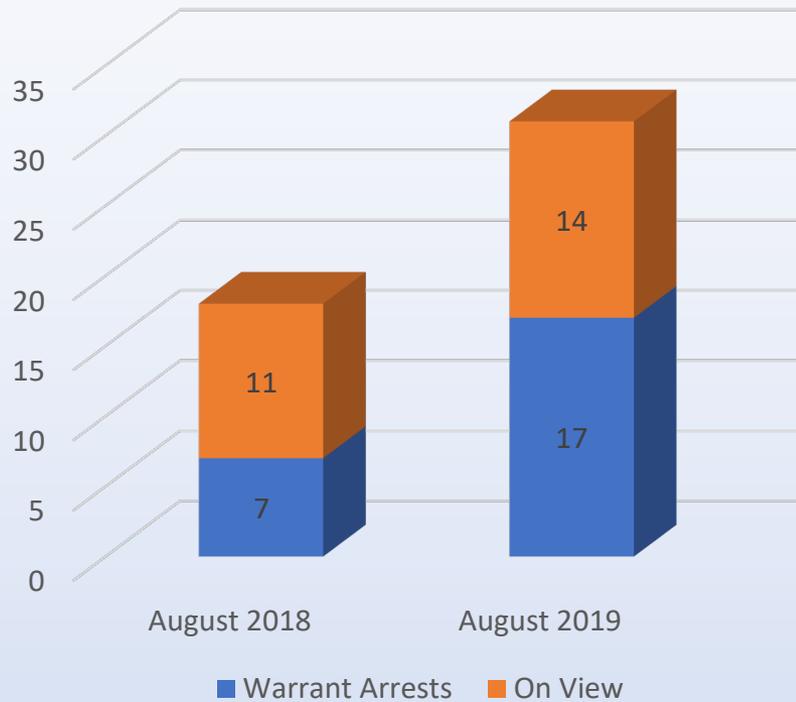
Total Calls



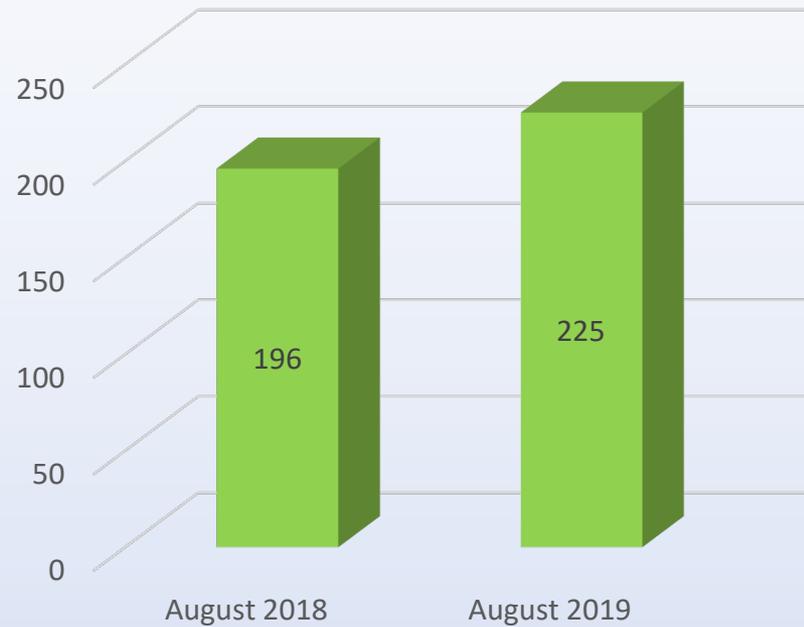


Arrests and Traffic

Arrests



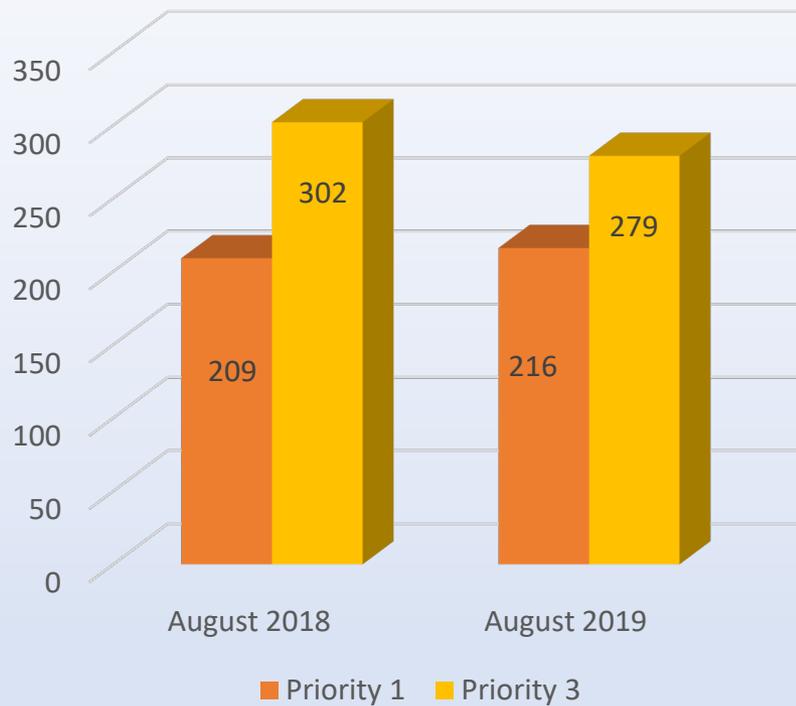
Traffic Stops



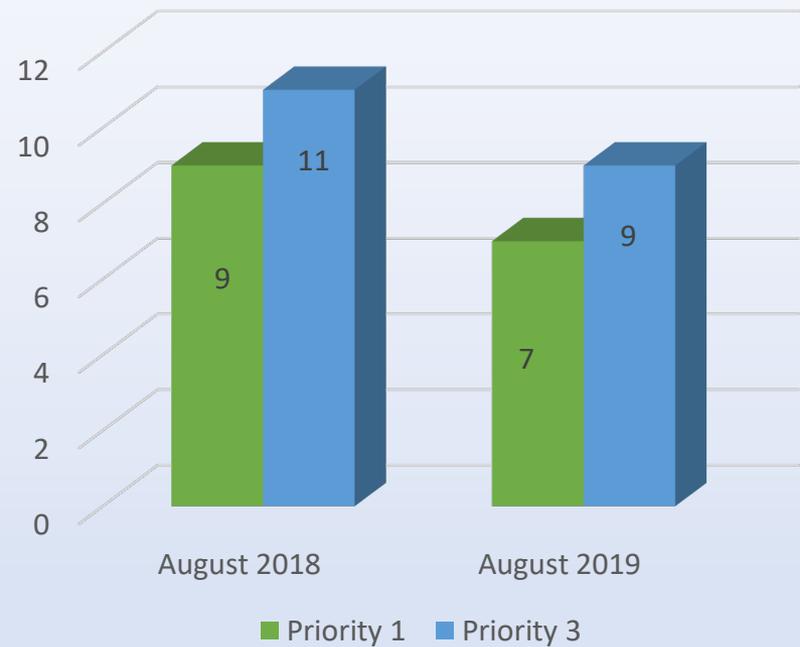


Calls by Priority with Average Response Times

Calls by Priority



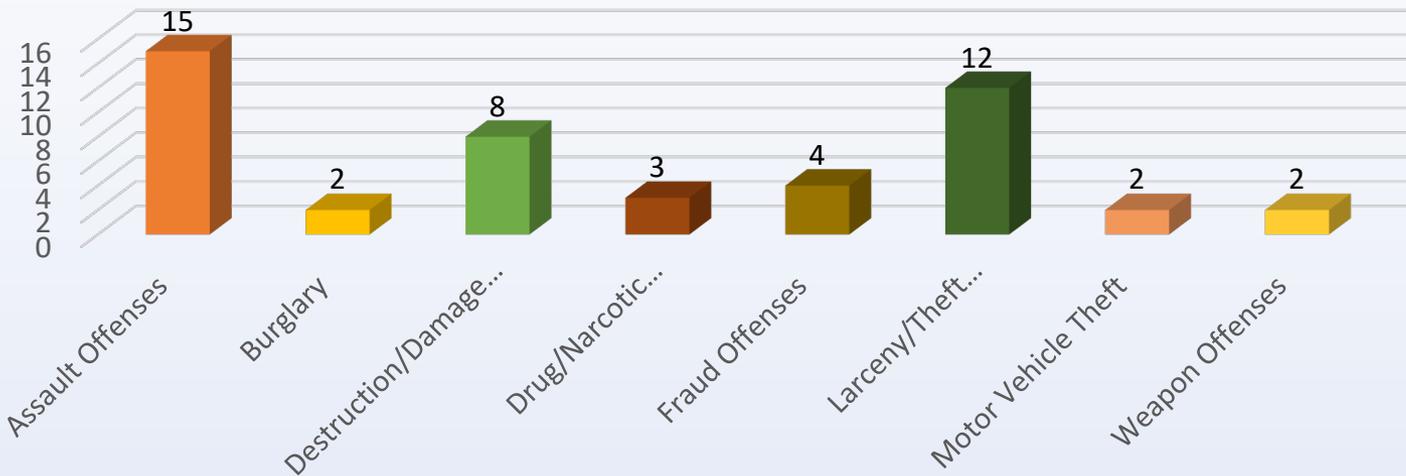
Average Response Times (minutes)



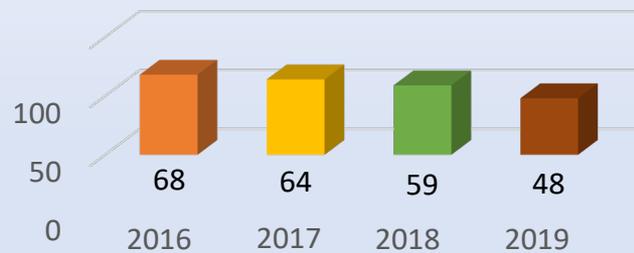


Group A Crimes

August 2019



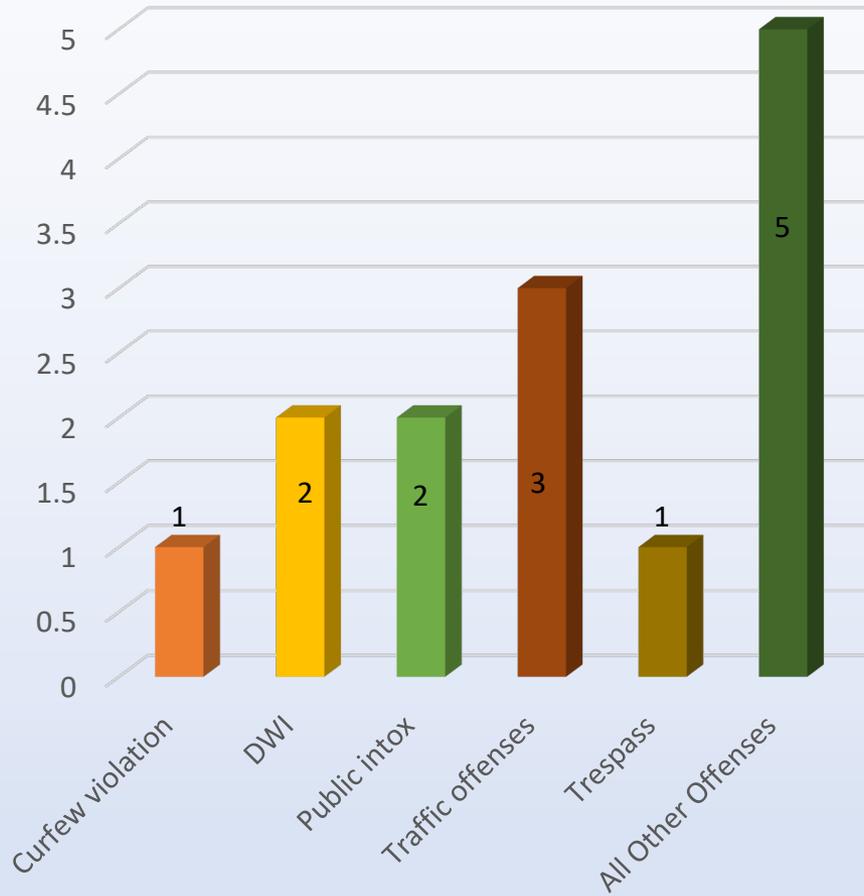
Total Group A Crimes August



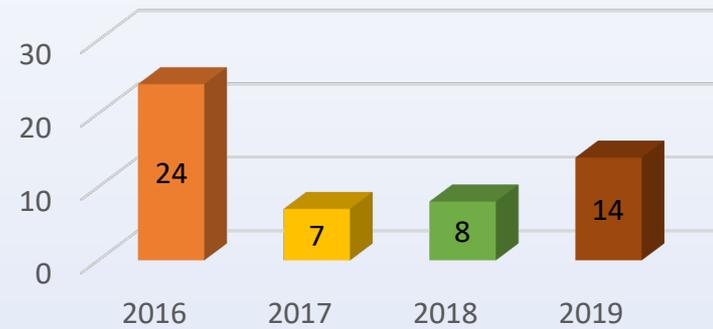


Group B Crimes

August 2019



Total Group B Crimes
August



NIBRS Groups for Classification of Crime

The UCR Program began using incident-based reporting (i.e., NIBRS) in 1989 to capture all offenses within an incident rather than reporting only the highest charge within an incident. Through NIBRS, LEAs report data on each offense and arrest within 24 offense categories made up of 52 specific crimes called Group A offenses. For each of the Group A offenses coming to their attention, the LEA collects administrative, offense, property, victim, offender, and arrestee information. LEAs report only arrest data for an additional 10 Group B offense categories.

When reporting data to the FBI's UCR Program via NIBRS, LE must also classify the offenses within an incident as Group A offenses or Group B offenses. Though some state and local RMSs require the same level of reporting for all offenses, NIBRS requires differing levels of detail in reporting Group A and Group B offenses.

Index crimes are the eight crimes the FBI combines to produce its annual crime index. These offenses include willful homicide, forcible rape, robbery, burglary, aggravated assault, larceny over \$50, motor vehicle theft, and arson. This information is pulled from the NIBRS reports.

In 2015, House Bill 11 (HB11) required each law enforcement agency to implement an incident-based reporting system that meets the requirements of NIBRS. The goal date for implementation is September 1, 2019. The sunset date for UCR Summary reporting is January 1, 2021.

The Glenn Heights Police Department implemented NIBRS reporting on January 1, 2018.

Group A Offenses

There are 24 Group A offense categories made up of 52 Group A offenses. The offense categories listed below are in alphabetical order.

Animal Cruelty

Intentionally, knowingly, or recklessly taking an action that mistreats or kills any animal without just cause, such as torturing, tormenting, mutilation, maiming, poisoning, or abandonment.

Arson

To unlawfully and intentionally damage or attempt to damage any real or personal property by fire or incendiary device.

Assault Offenses

An unlawful attack by one person upon another

- Aggravated Assault
- Simple Assault
- Intimidation



Bribery

The offering, giving, receiving, or soliciting of anything of value (e.g., a bribe, gratuity, or kickback) to sway the judgment or action of a person in a position of trust or influence.

Burglary/Breaking and Entering

The unlawful entry into a building or other structure with the intent to commit a felony or a theft.

Counterfeiting/Forgery

The altering, copying, or imitation of something, without authority or right, with the intent to deceive or defraud by passing the copy or thing altered or imitated as that which is original or genuine; or, the selling, buying, or possession of an altered, copied, or imitated thing with the intent to deceive or defraud.

Destruction/Damage/Vandalism of Property (except Arson)

To willfully or maliciously destroy, damage, deface, or otherwise injure real or personal property without the consent of the owner or the person having custody or control of it.

Drug/Narcotic Offenses

The violation of laws prohibiting the production, distribution, and/or use of certain controlled substances and the equipment or devices utilized in their preparation and/or use.

- Drug/Narcotic Violations
- Drug Equipment Violations

Embezzlement

The unlawful misappropriation by an offender to his/her own use or purpose of money, property, or some other thing of value entrusted to his/her care, custody, or control

Extortion/Blackmail

To unlawfully obtain money, property, or any other thing of value, either tangible or intangible, through the use or threat of force, misuse of authority, threat of criminal prosecution, threat of destruction of reputation or social standing, or through other coercive means

Fraud Offenses (except Counterfeiting/Forgery and Bad Checks)

The intentional perversion of the truth for the purpose of inducing another person or other entity in reliance upon it to part with something of value or to surrender a legal right

- False Pretenses/Swindle/Confidence Game
- Credit Card/Automated Teller Machine Fraud
- Impersonation
- Welfare Fraud
- Wire Fraud
- Identity Theft
- Hacking/Computer Invasion



Gambling Offenses

To unlawfully bet or wager money or something else of value; assist, promote, or operate a game of chance for money or some other stake; possess or transmit wagering information; manufacture, sell, purchase, possess, or transport gambling equipment, devices, or goods; or tamper with the outcome of a sporting event or contest to gain a gambling advantage

- Betting/Wagering
- Operating/Promoting/Assisting Gambling
- Gambling Equipment Violations
- Sports Tampering

Homicide Offenses

The killing of one human being by another

- Murder and Non-Negligent Manslaughter
- Negligent Manslaughter
- Justifiable Homicide (Not a Crime)

Human Trafficking Offenses

The inducement of a person to perform a commercial sex act, or labor, or services, through force, fraud, or coercion

Human trafficking has also occurred if a person under 18 years of age has been induced, or enticed, regardless of force, fraud, or coercion, to perform a commercial sex act

- Human Trafficking, Commercial Sex Acts
- Human Trafficking, Involuntary Servitude

Kidnapping/Abduction

The unlawful seizure, transportation, and/or detention of a person against his/her will or of a minor without the consent of his/her custodial parent(s) or legal guardian

Larceny/Theft Offenses

The unlawful taking, carrying, leading, or riding away of property from the possession or constructive possession of another person

- Pocket-picking
- Purse-snatching
- Shoplifting
- Theft From Building
- Theft From Coin-Operated Machine or Device
- Theft From Motor Vehicle (except Theft of Motor Vehicle Parts or Accessories)
- Theft of Motor Vehicle Parts or Accessories
- All Other Larceny



- Motor Vehicle Theft
 - Automobiles
 - Buses
 - Recreational Vehicles
 - Trucks
 - Other Motor Vehicles—other motorized vehicles, e.g., motorcycles, motor scooters, trail bikes, mopeds, snowmobiles, all-terrain vehicles, or golf carts whose primary purpose is to transport people

Pornography/Obscene Material

The violation of laws or ordinances prohibiting the manufacture, publishing, sale, purchase, or possession of sexually explicit material, e.g., literature or photographs

Prostitution Offenses

To unlawfully engage in or promote sexual activities for anything of value

- Prostitution
- Assisting or Promoting Prostitution
- Purchasing Prostitution

Robbery

The taking or attempting to take anything of value under confrontational circumstances from the control, custody, or care of another person by force or threat of force or violence and/or by putting the victim in fear of immediate harm

Sex Offenses

Any sexual act directed against another person, without the consent of the victim, including instances where the victim is incapable of giving consent

- Rape (except Statutory Rape)
- Sodomy
- Sexual Assault With An Object
- Fondling
- Sex Offenses, Non-Forcible
 - Incest
 - Statutory Rape



Stolen Property Offenses

Receiving, buying, selling, possessing, concealing, or transporting any property with the knowledge that it has been unlawfully taken, as by burglary, embezzlement, fraud, larceny, robbery, etc.

Weapon Law Violations

The violation of laws or ordinances prohibiting the manufacture, sale, purchase, transportation, possession, concealment, or use of firearms, cutting instruments, explosives, incendiary devices, or other deadly weapons



Group B Offenses

There are 10 Group B crime categories encompassing offenses not considered Group A offenses.

Bad Checks (except Counterfeit Checks or Forged Checks)

Knowingly and intentionally writing and/or negotiating checks drawn against insufficient or nonexistent funds.

Curfew/Loitering/Vagrancy Violations

The violation of a court order, regulation, ordinance, or law requiring the withdrawal of persons from the streets or other specified areas; prohibiting persons from remaining in an area or place in an idle or aimless manner; or prohibiting persons from going from place to place without visible means of support

Disorderly Conduct

Any behavior that tends to disturb the public peace or decorum, scandalize the community, or shock the public sense of morality.

Driving Under the Influence

Driving or operating a motor vehicle or common carrier while mentally or physically impaired as the result of consuming an alcoholic beverage or using a drug or narcotic

Drunkenness (except Driving Under the Influence)

To drink alcoholic beverages to the extent that one's mental faculties and physical coordination are substantially impaired

Family Offenses, Nonviolent

Unlawful, nonviolent acts by a family member (or legal guardian) that threaten the physical, mental, or economic well-being or morals of another family member and that are not classifiable as other offenses, such as Assault, Incest, and Statutory Rape

Liquor Law Violations (except Driving Under the Influence and Drunkenness)

The violation of laws or ordinances prohibiting the manufacture, sale, purchase, transportation, possession, or use of alcoholic beverages

Peeping Tom

To secretly look through a window, doorway, keyhole, or other aperture for the purpose of voyeurism



Trespass of Real Property

To unlawfully enter land, a dwelling, or other real property

All Other Offenses

All crimes that are not Group A offenses and not included in one of the specifically named Group B crime categories listed previously.



ANIMAL CONTROL DEPARTMENT MONTHLY REPORT

Month: August 2019
Officer: M.Salmeron #408

Animal At Large	43
Wildlife Calls	5
Animal Cruelty/Welfare Concern	10
Carcass Removal	20
Animal Registrations	3
Animal Bites	2
Trap Service	6
Live Stock	0
Animals Impounded	15
Impound Release	5
Written Violations (Actual Pieces of Paper)	0
Red Tags	0
Green Tags	7
Owner Surrenders	1
Court Summons/Citations	14
Special Assignments	2
TOTALS	133

