

## **ANIMAL CONTROL FAQ'S**

Q. How & where do I register my dog or cat?

A. All dogs and cats may be registered at the Glenn Heights Police Department located at 550 E. Bear Creek Rd. A current rabies vaccination certificate is required for registration. Registration is good January 1st thru December 31st and you may register for the following year as early as December 1st. Persons 65 years of age and older may register their dog or cat at no charge.

Q. My animal is deceased. Does the City dispose of the animal?

A. It is the owner's responsibility to remove and properly dispose of a deceased domestic animal (dog or cat) within twenty-four (24) hours of the death of the animal. If requested by the owner, the city animal services officer will pick up a deceased domestic animal if the animal has been placed in a sealed clear plastic bag and left in a convenient place adjacent to a public roadway, or curbside. There is a fee for this service.

Q. I have been bitten or scratched by an animal. What do I do now?

A. All bites and or scratches must be reported to Animal Control immediately following the incident. This is a serious matter and you may dial 911 or our dispatch number 972-223-3478. The animal will then be required to be quarantined for a period of ten (10) days from the date of the bite. Impound & boarding fees at the City's designated shelter do apply to the owner of the animal (no exceptions).

Q. Are wild and or exotic animals permitted in the city?

A. Any species of wild or exotic animal, not considered domesticated according to generally accepted animal control or veterinary practices, that poses a potentially serious threat to public health, safety or welfare, or is protected by international, federal or state regulations or any other wild animal, including birds of prey capable of or inclined to do serious bodily harm to humans or other domestic animals or fowl, shall not be kept within the corporate limits of the city. Please contact the Glenn Heights Animal Control Division for additional information, either at 972-223-2107 X259 or [Monica.Salmeron@glennheightstx.gov](mailto:Monica.Salmeron@glennheightstx.gov).

Q. Am I allowed to have livestock, such as horses, cattle or sheep on my property?

A. Certain livestock is allowed, but for specific questions contact the Animal Services Officer at 972-223-2107 X 259.

Q. I have a dog or cat, but recently I have considered surrendering it to the city. How can I do that?

A. An owner surrender form must be completed at the Glenn Heights Police Department and there is a fee that does apply. This fee may vary depending on how many animals you wish to surrender, such as mother animals with litters. Please bring the animal(s) with you, unless other circumstances prohibit you from doing so. Questions should be directed to Animal Services.

Q. How may I obtain a live trap from the city?

A. Traps are loaned out to citizens per request. Please contact Animal Services for a trap. Animal Services may be reached at 972-223-2107 X. 259.

Q. How do I make a complaint about a dog I think might be dangerous?

A. Upon receipt of a written, sworn or notarized affidavit by any person, charging that a particular animal is dangerous, a city enforcement agent shall investigate the incident within three (3) working days to determine whether such animal is, in fact, dangerous. If the animal has bitten a human, then the animal must be held at the

animal control facility or at an approved quarantine veterinarian clinic for the period required by the law. For additional requirements please contact Animal Services at 972-223-2107 X 259.